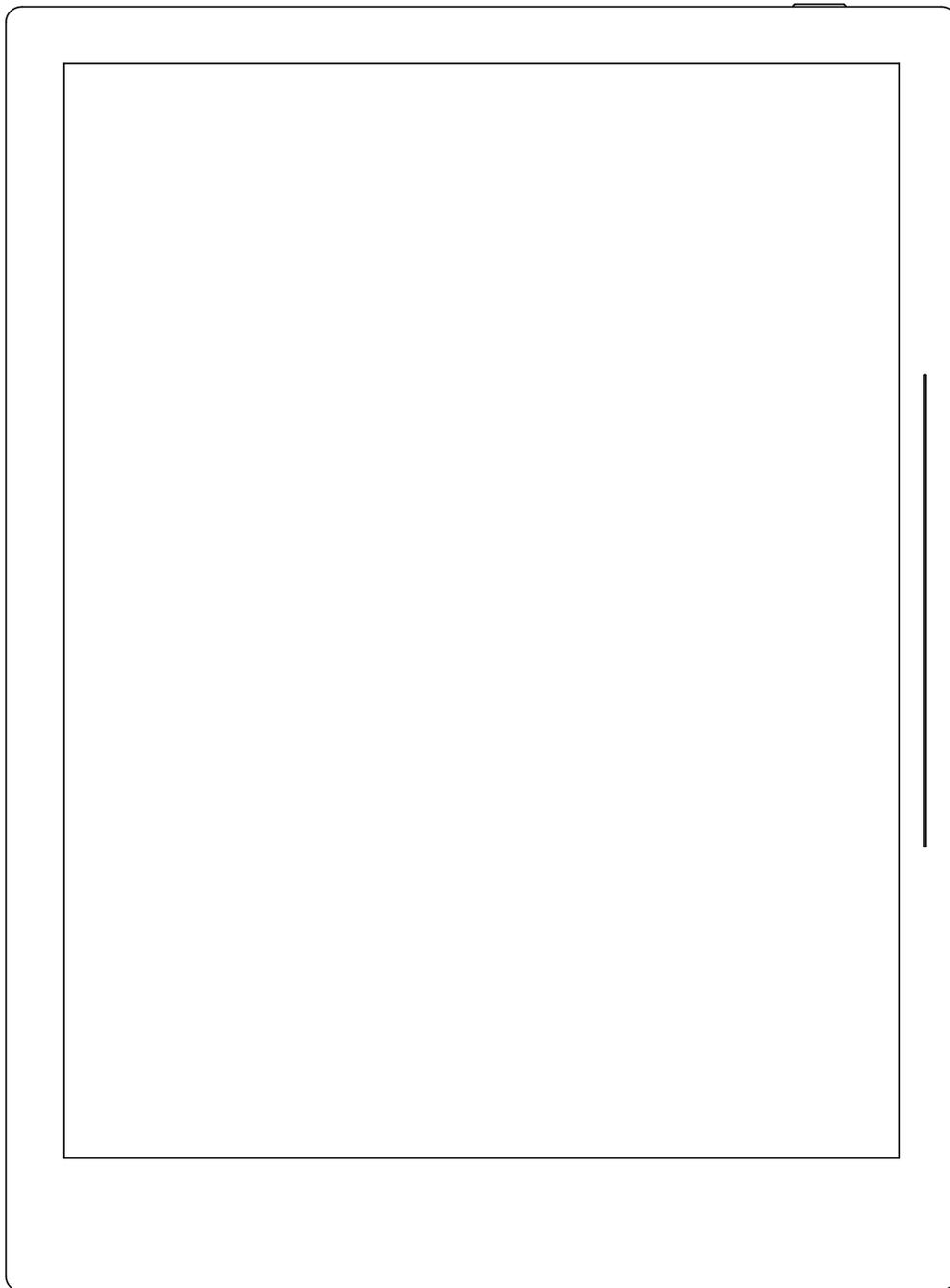


Supernote X

User's Manual V 2.3



Don't panic

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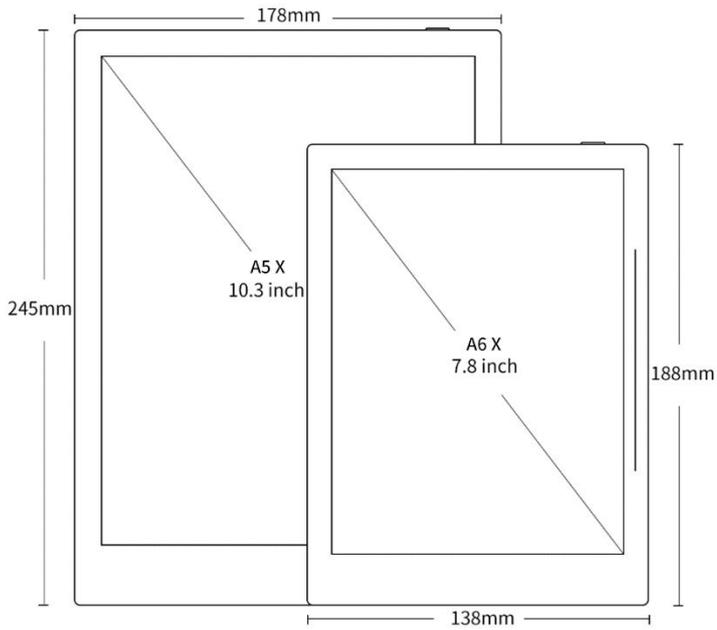
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Applicable Models

This manual will guide you to use Supernote, and the applicable model is Supernote A5 X and Supernote A6 X

➤ Specifications



● Supernote A5 X

Resolution: 1872*1404 (226DPI)

Storage: 32GB

RAM: 2GB

Battery: 3800mAh

● Supernote A6 X

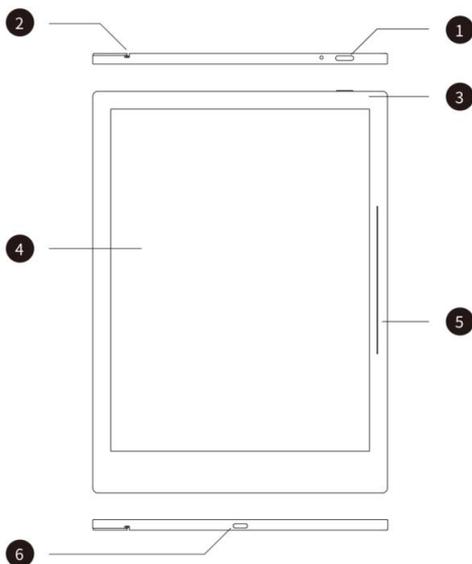
Resolution: 1872*1404 (300DPI)

Storage: 32GB

RAM: 2GB

Battery: 2900mAh

➤ Structures



1. Power on/off

2. Guide Rail

3. Battery charge indicator

4. E Ink Display

5. Sidebar

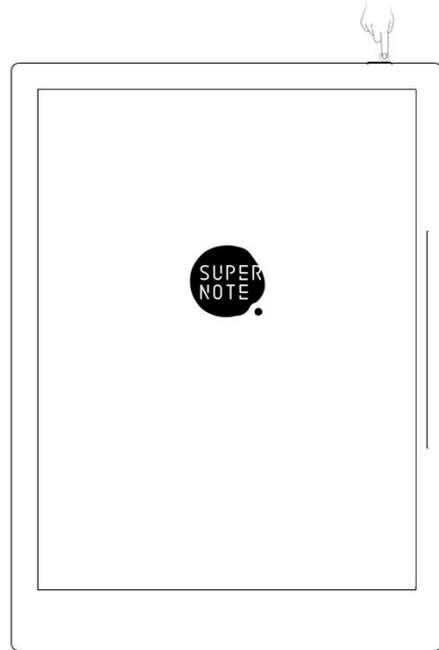
6. USB port (type-C)

Chapter 1 Quick start

1.1 Power on and the initial settings

- 1、 Hold the power button on the top right corner of device, until the Supernote logo appears

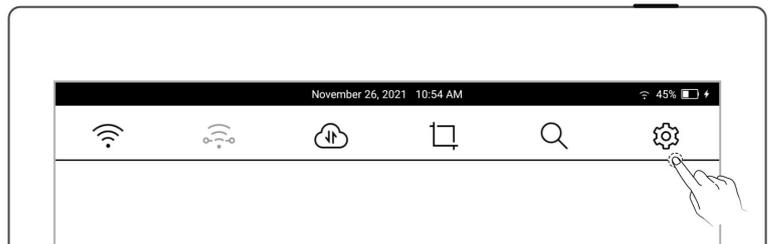
If cannot turned on, the device might need to be charged (Please refer to FAQ: [Unable to power on or freezing problem](#) for help).



- 2、 After first power on, please follow the instructions to complete initial settings:
 - System languages: English, Japanese, Simplified Chinese and Complex Chinese (Please refer to the chapter [language, date& time](#) for more help)
 - Select DMS (Device Management Server) location
 - Connect to Wi-Fi (Please refer to [Connect to Wi-Fi](#))
 - Set date & time (Please refer to the chapter [language, date& time](#) for more help)
 - User experience project (Please refer to [User experience project on/off](#))
 - Set hand dominance (Please refer to [Preferred settings](#), all Illustrations in this user manual take the right-hand mode as an example.)
 - Create your first notebook (Please refer to [Create a notebook](#))

1.2 Connect to Wi-Fi

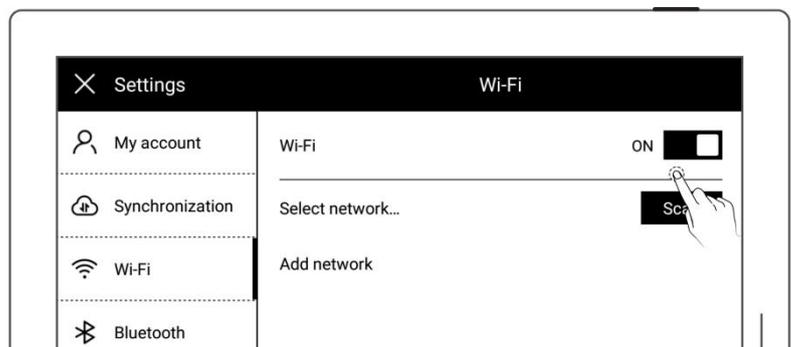
1、Swipe down from the top of the screen to activate the top status bar



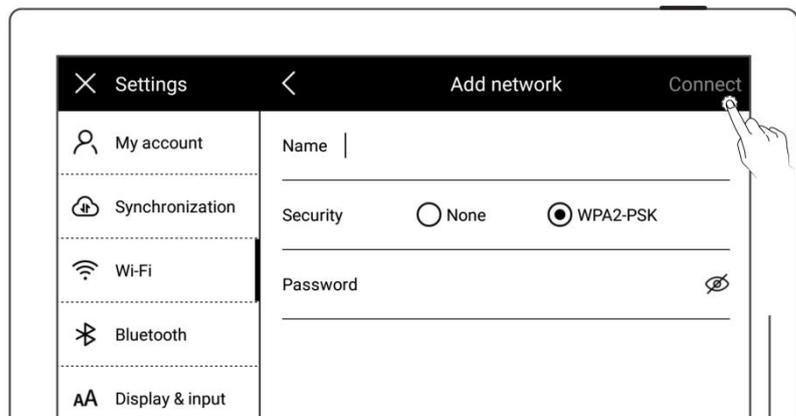
- Tap “ Settings”
- Tap “Wi-Fi”

2、Wi-Fi

- Tap “Wi-Fi ON”
- Select a SSID to connect
(enter password if needed)



- Tap “Add network” to join a hidden network
(enter SSID, security and password)



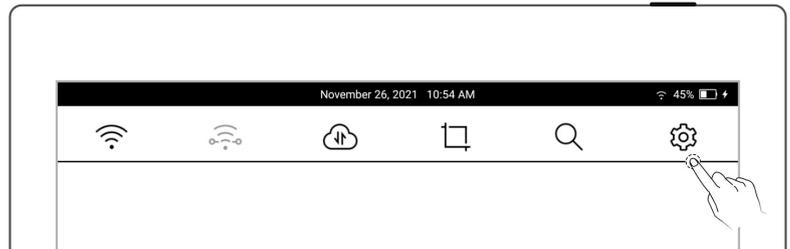
If the “” icon on the top status bar turns black, it indicates your Supernote device has been successfully connected to a Wi-Fi network.

1.3 Sign up and log in

- Sign up

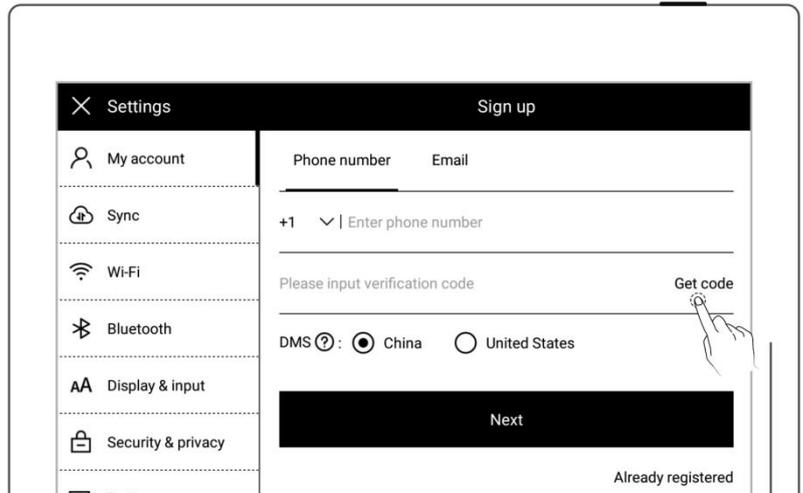
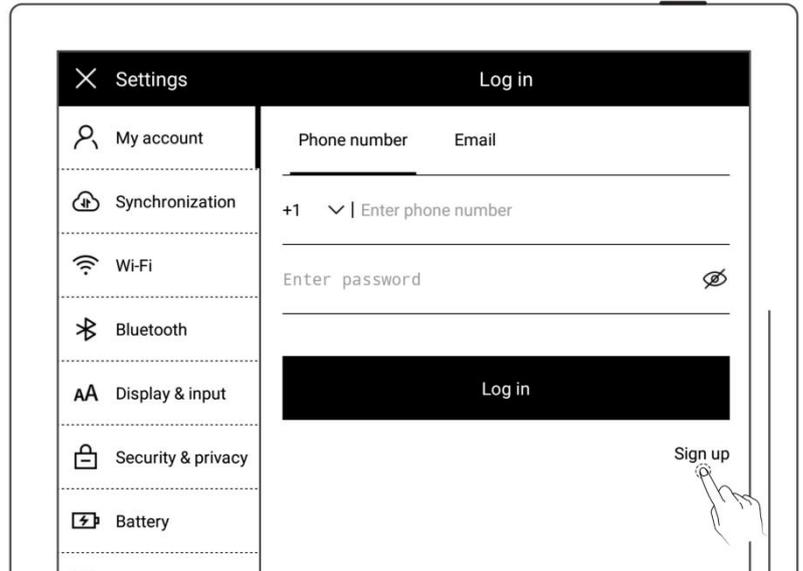
1、 Activate the top status bar

- Tap “ Settings”
- Tap “ My account”



2、 Sign up

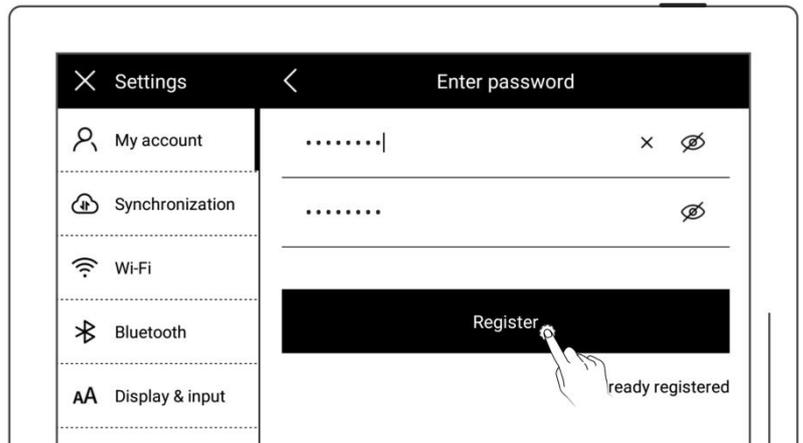
- Tap “Sign up” to create an account by phone number or email address
- Enter phone number or email address and tap “Get code”
- Enter the verification code you received via SMS or email
- Select DMS (Device Management Server) location
- Tap “Next”



Note: The DMS location you select specifies where your device account data is saved and stored (The DMS location is not to be confused with

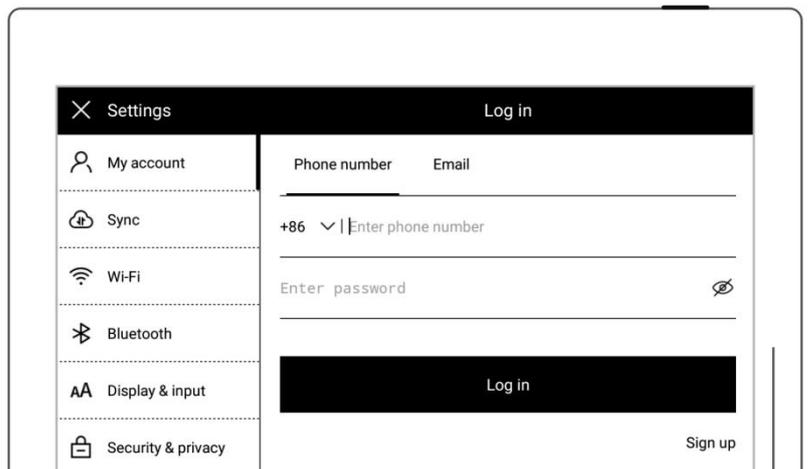
Supernote Cloud server location. You need to select your Supernote Cloud server location before using Supernote Cloud for synchronization)

- 3、 Set account password
- Enter the password twice
 - Tap “Register”



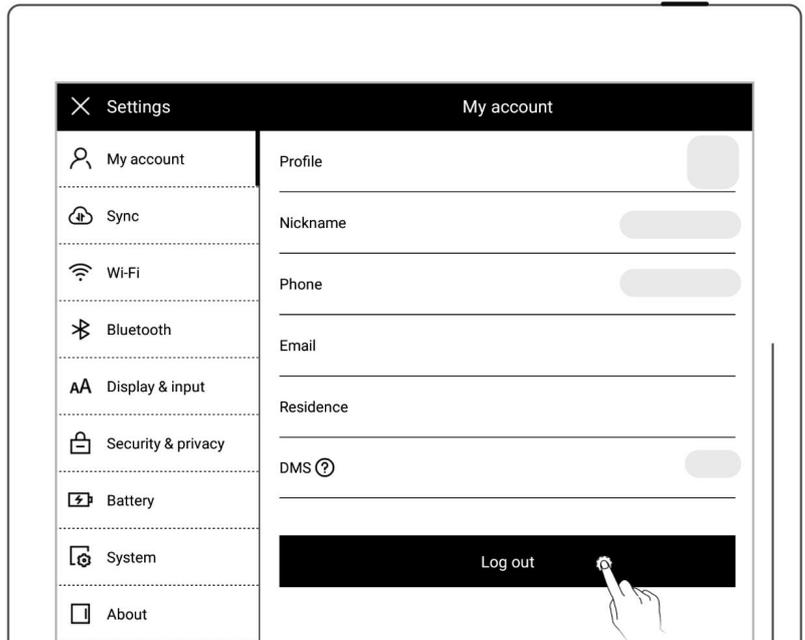
➤ Log in

- Enter the phone number or email address you used to create the account
- Enter password
- Tap “Log in”



➤ Log out

- Once you are logged in successfully, tap “**Log out**”



***Note :** Log in to bind your Supernote device to your account. (Refer to "[Cloud register and log in](#)" or "[Mobile APP quick login](#)" to get more registration methods).

The device can be only bound to a sole account and you have to reset the device to factory settings if you want to switch to another account (Refer to "[Reset](#)" to restore factory initialization settings).

Chapter 2 Gestures and toolbar

2.1 Gestures

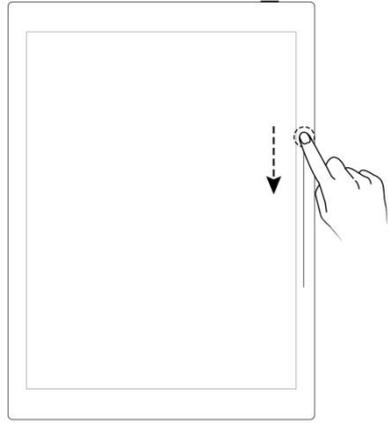
Gesture

Illustration

Description

Swipe down

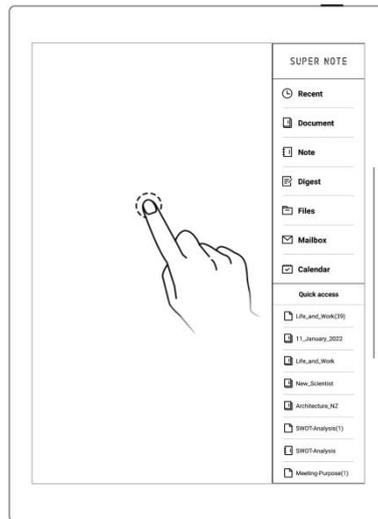
on the right
sidebar



Activate the sidebar
menu

Single-click with

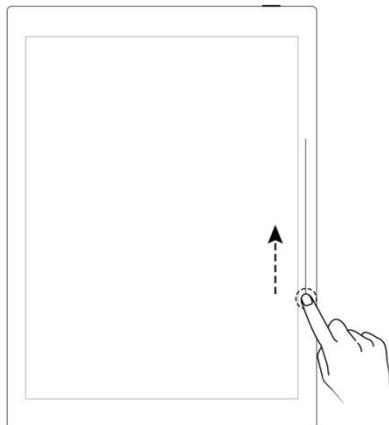
single finger on
screen



Close the sidebar menu

Swipe up on the

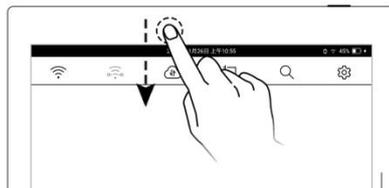
right sidebar



Refresh the screen to
clear afterimages

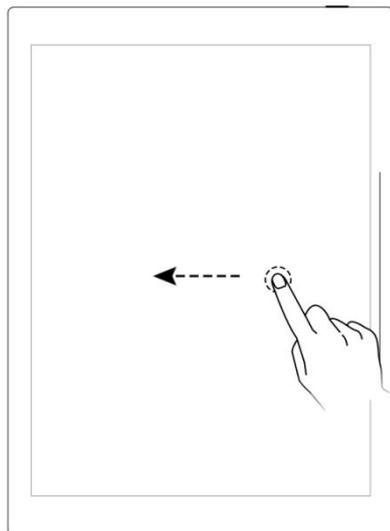
Swipe down

from the top of
the screen



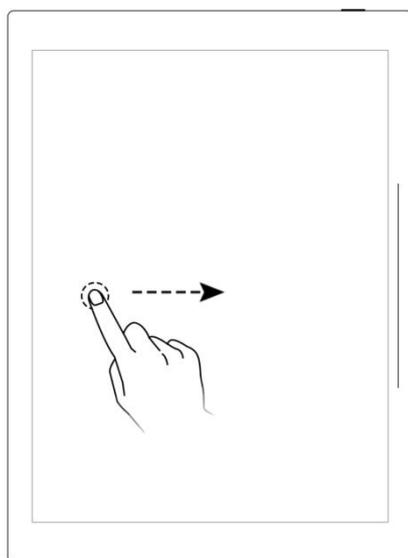
Activate the top status
bar

Swipe left (on
the screen)



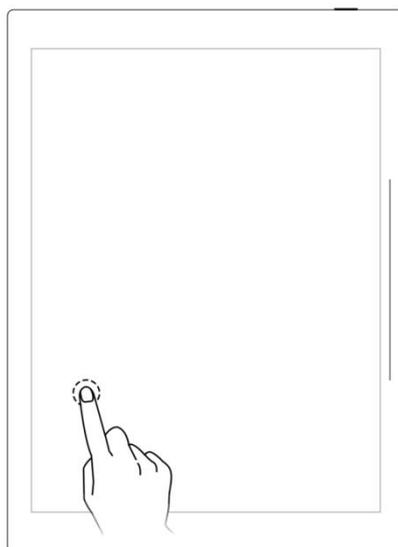
Go to next page

Swipe right (on
the screen)



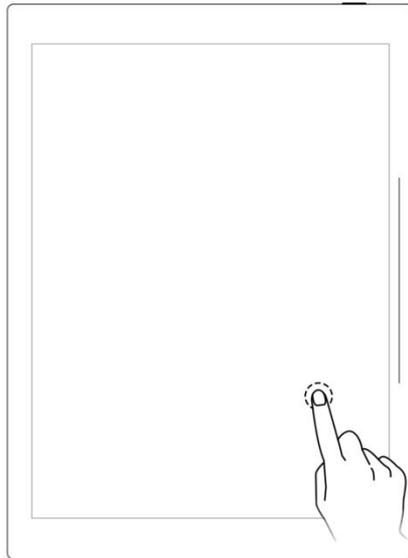
Go to previous page

Single-click in
the left part of
screen
(Document
only)



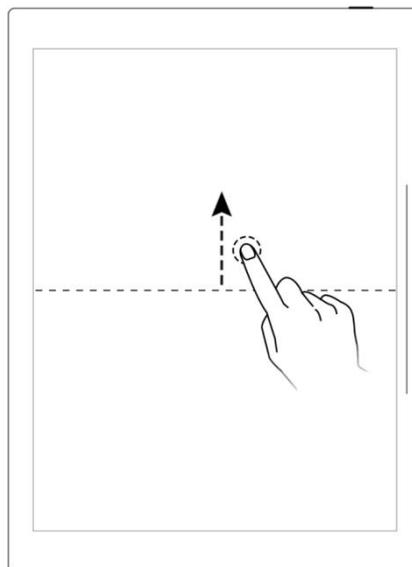
Go to previous page

Single-click on
right part of
screen
(Document only)



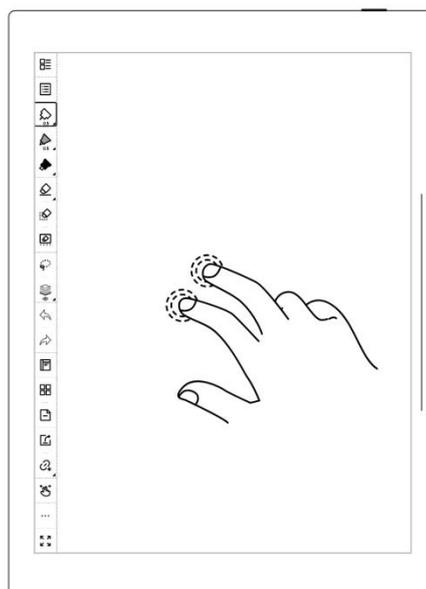
Go to next page

Swipe up in the top half of the
screen



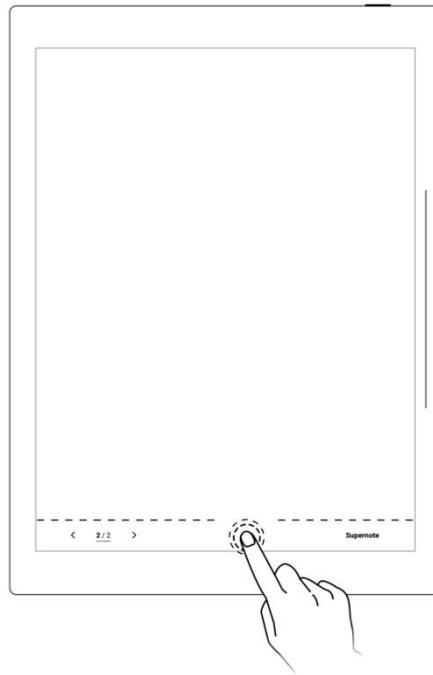
The document
page returns to
the last opened
page

Double-tap the screen with **two**
fingers



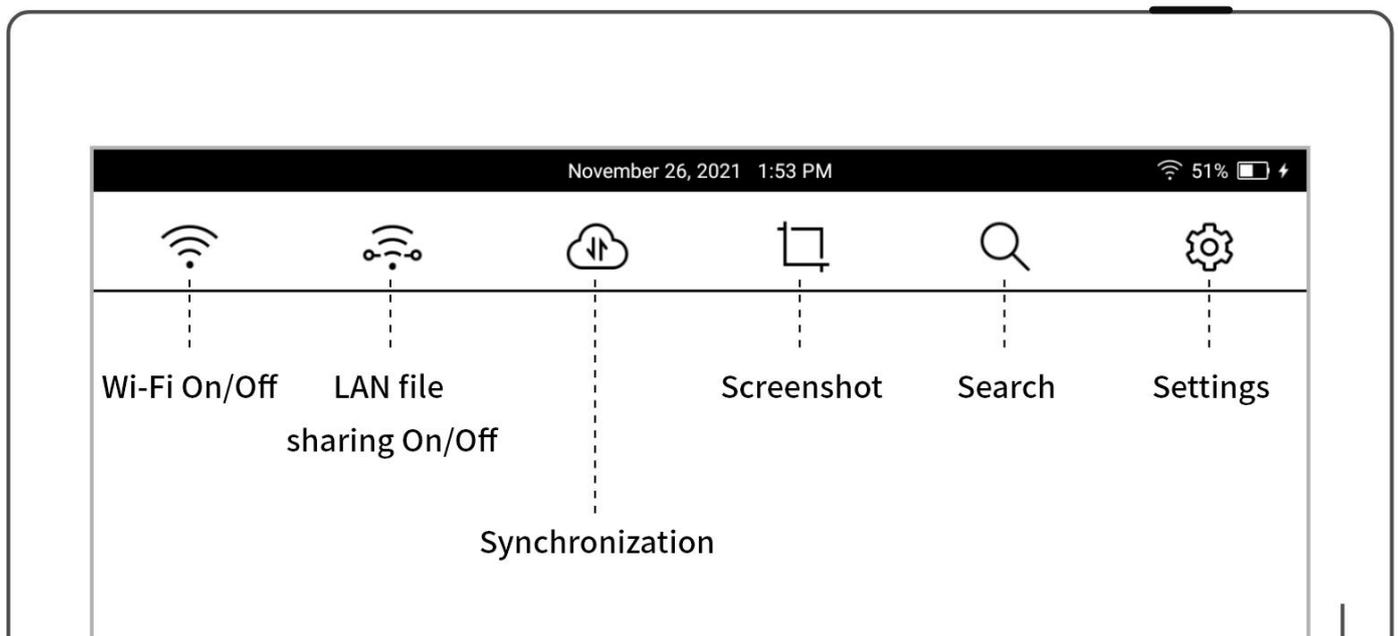
Display or hide
the
toolbar

Double-tap the top or bottom of the screen with **one finger**



Display or hide the page number bar

2.2 Top status bar



Icon	Name	Description
	Wi-Fi On	Enable or disable Wi-Fi connection
	Wi-Fi Off	
	LAN file sharing-On	Files transfer between Supernote Partner App and
	LAN file sharing-Off	the device within the same LAN



Synchronization

Syncing files (Currently, only Supernote Cloud and Dropbox are supported)



Screenshot

Take a screenshot of the current screen and save it in the /SCREENSHOT folder in PNG format



Search

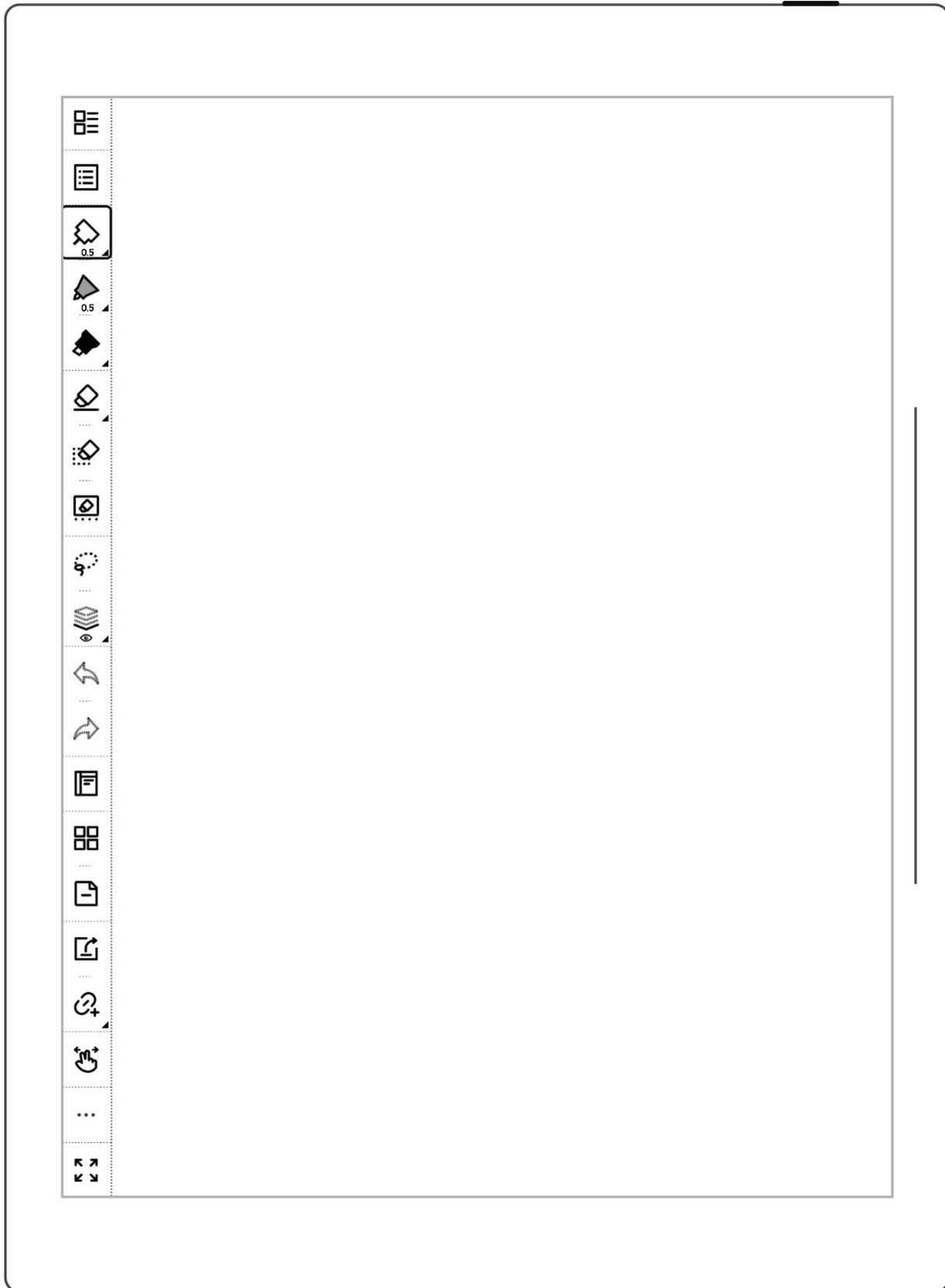
Search files by filename or symbol“”



Settings

Configure your settings

2.3 Introduction of the toolbar



Icon Name

Description



Back

to Click to go back “ Note/Document ” directory

“ Note/Document ”

directory



Navigation window

The navigation window in notes consist of keywords, titles and star marks, which can help you to search related notes quickly.

The navigation window in documents include table of contents, keywords, annotations and star marks, which can help you to reach your target location within a document quickly.



Needle-point pen

No special rendering effects. Thickness and grayscale are optional



Ink pen

Brush stroke rendering effect is supported. Thickness and grayscale are optional



Marker

Fixed rendering effect. Thickness is optional but grayscale is not optional



Regular eraser

Erase the handwritings in the area you swipe off with your stylus (The thickness of pen tip can be adjusted)



Region eraser

Erase the handwritings in the area by the circle you draw



Erase all

Erase the handwritings on the whole page



White

Grayscale colors



Light grey



Dark grey



Black



Lasso

You can zoom, rotate, copy, copy to another note page and cut

selected handwriting with the lasso tool, which you can turn into titles, keywords and calendar events



Layer

Layer function is only applicable in note pages, Apart from the main layer, three more layers can be added



Undo

The Undo button can cancel the last 20 handwritten strokes or erased on the current page, as well as the last 20 layer and title actions



Redo

The Redo button restores cancelled strokes, layer actions and title actions



Share/Export

Share via QR code or export note pages in a notebook as PNG/PDF

Export PDF documents in order to see the annotations applied to the original PDF documents



Add to Quick Access

Add current page or current note/document to Quick Access list in the sidebar menu



Single-finger page turning

Allow single-finger gesture to slide and turn pages



Two-finger page turning

Allow two-finger gesture to slide and turn pages



Disable page turning gestures

Disable page turning gestures



More

Tap to display additional functions in notes or documents



Full Screen

Tap to enter full screen mode

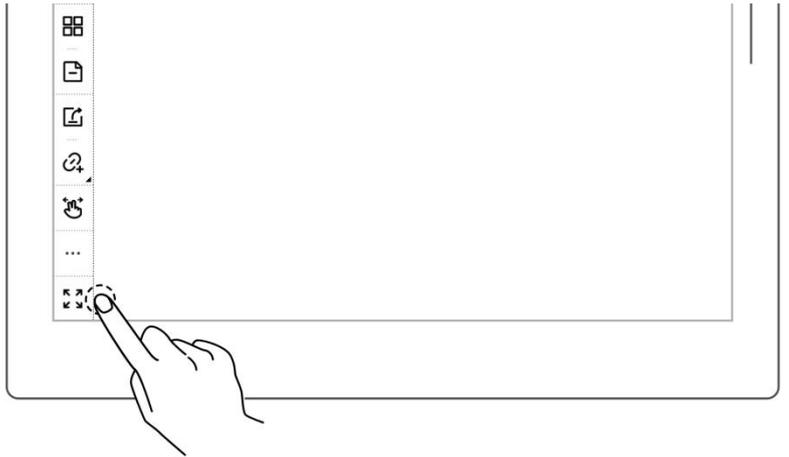


Exit Full Screen Tap to exit full screen mode
Mode

2.4 Using the toolbar

➤ Hide and display the toolbar

- 1、 Tap "  " or double tap the screen with two fingers to hide the fixed or floating toolbar

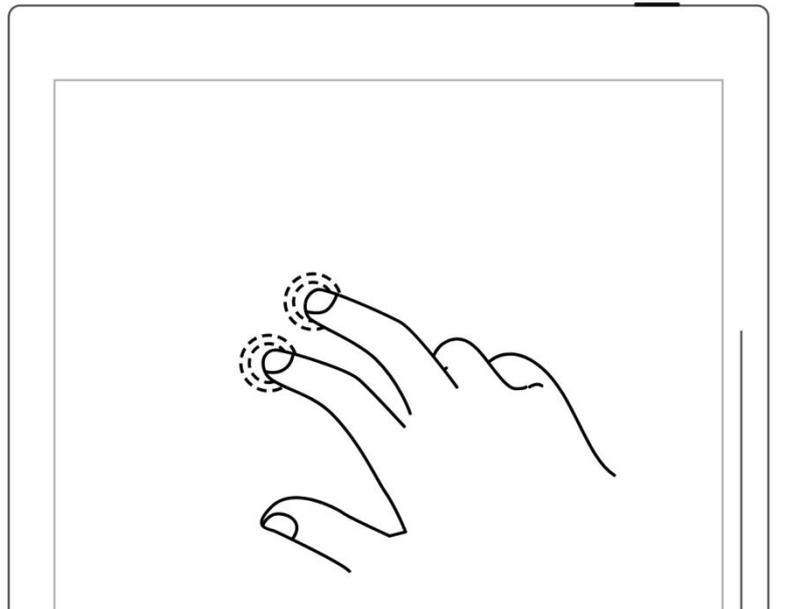


- 2、 Tap "  " or double tap the screen with two fingers again to display the fixed or floating toolbar

Note: You can choose to hide the

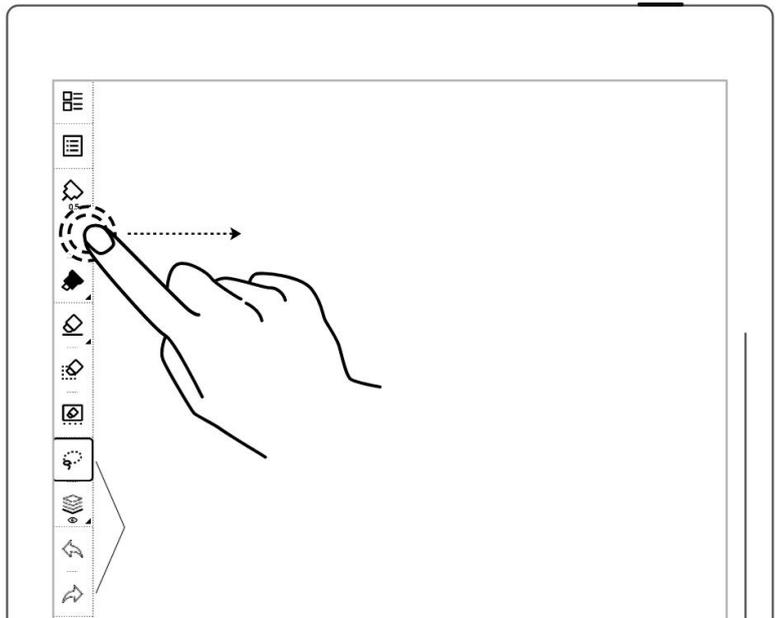
"  " button by going to Settings>Display & Input>Preferred

Settings

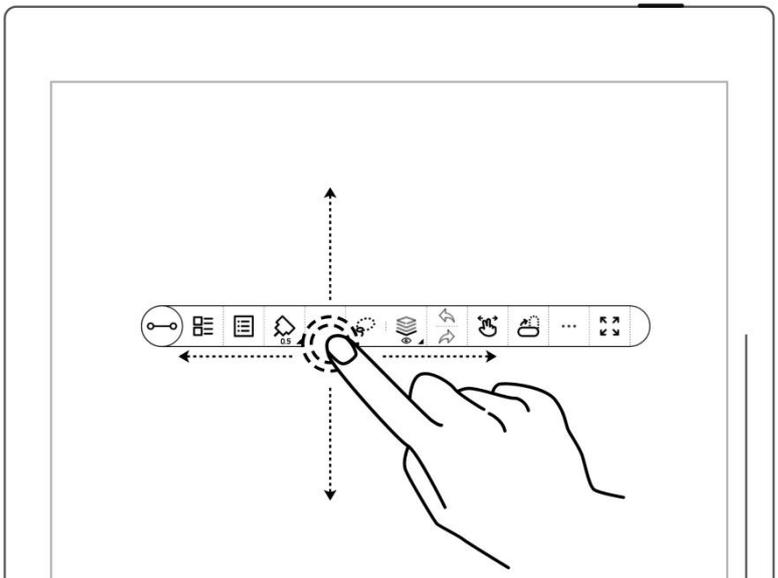


➤ Switch between the fixed and floating toolbar

- 1、 Press the fixed toolbar for 1-2 seconds before an arrow shape appears, then drag it as the floating toolbar



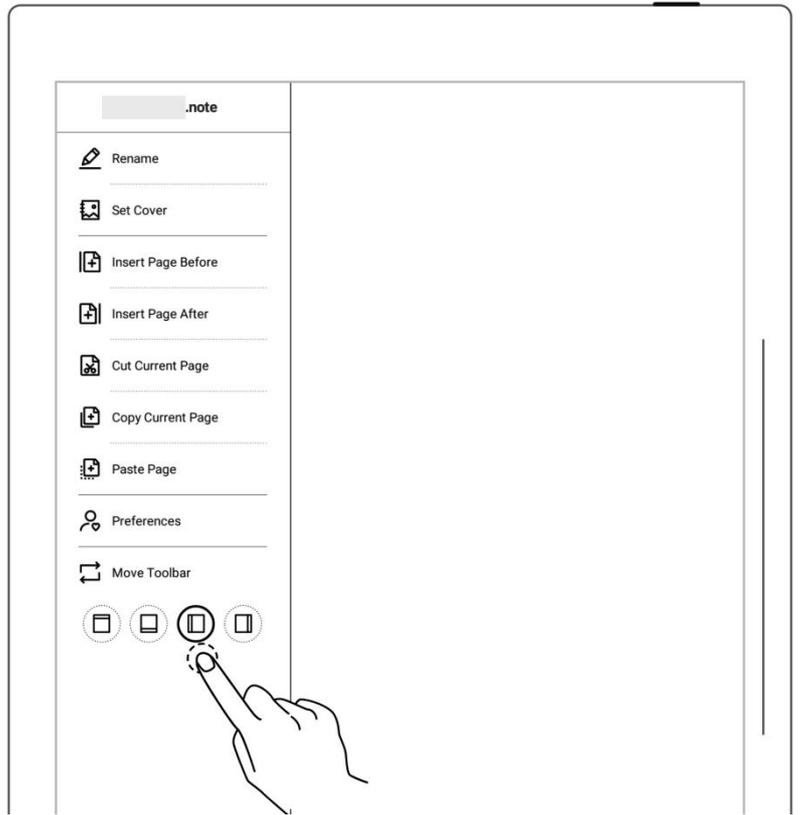
- 2、 Drag the floating toolbar to the top, bottom, left or right edge of the screen to switch to the fixed toolbar



- Change the fixed toolbar position

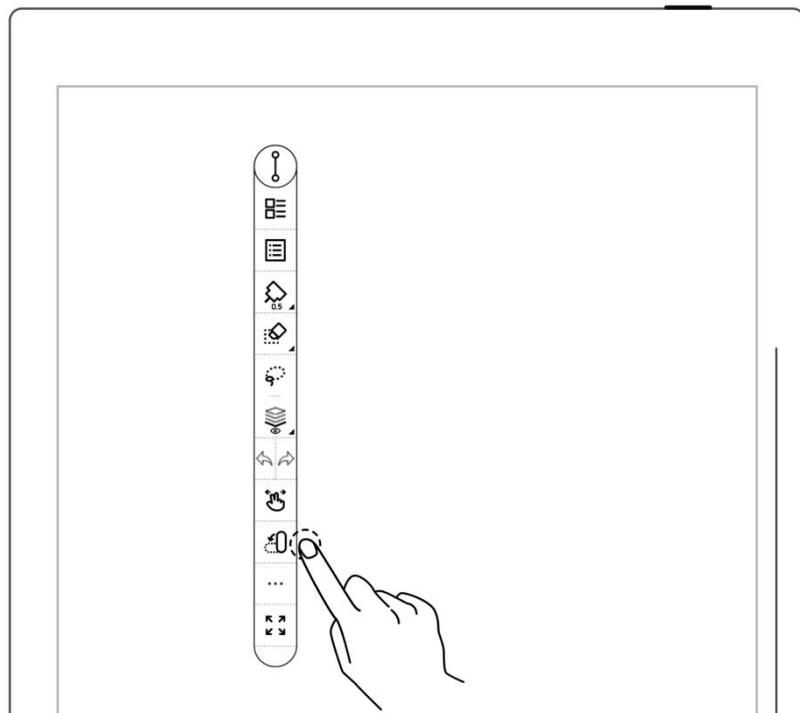
- Drag the fixed toolbar to the top, bottom, left and right edge of the screen, or tap

“”, “”, “” and “” to change its position



- Change the floating toolbar direction

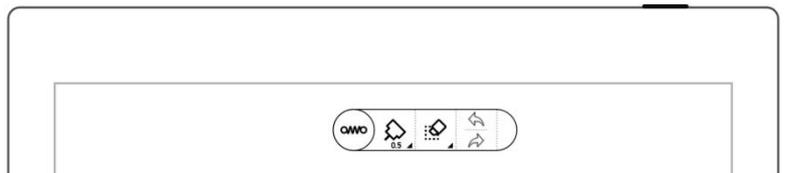
- Tap “” or drag the vertical floating toolbar to the top or bottom edge of the screen until a dashed line indicating the horizontal floating toolbar appears before releasing it to switch (and vice versa)



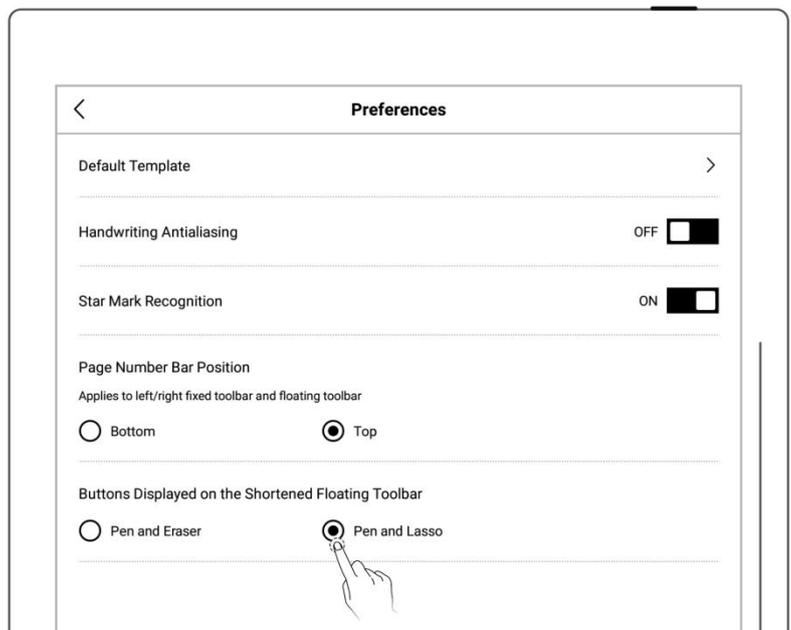
- Shorten the floating toolbar

- Tap “

- By default setting, the pen and eraser button are the ones that appear on the shortened floating toolbar



Note: To switch to the pen and lasso button, go to Toolbar>More>Preferences



2.5 Page number bar

➤ Introduction of page number bar



< Left turning page

Go to previous page

1/1 Page number

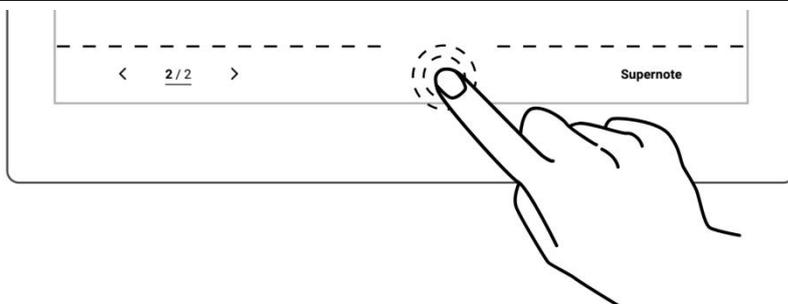
Click to enter the page number for page quick jump

> Right turning page

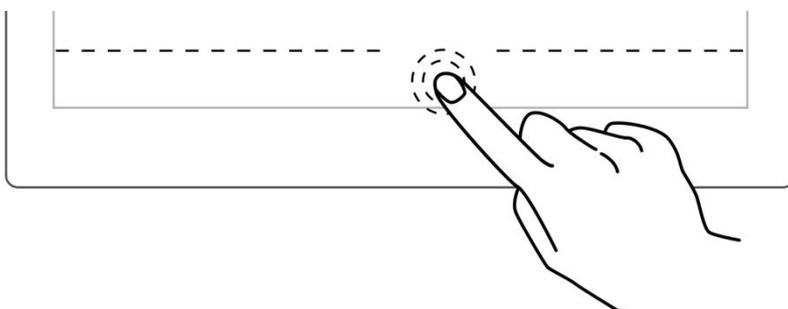
Go to next page

➤ **Hide and display the page number bar**

1、 Double tap with one finger at the page number bar blank area to hide it



2、 Double tap with one finger again at the page number bar area to display it



Note: You can move the position of page number bar at the top or bottom of the screen by “Toolbar>More>Preferences”

2.6 Gesture Eraser

1、The use of gesture eraser

- When the pen is raised , Press and hold the screen with two fingers simultaneously to activate the region eraser
- Use the pen as eraser after activating gesture eraser

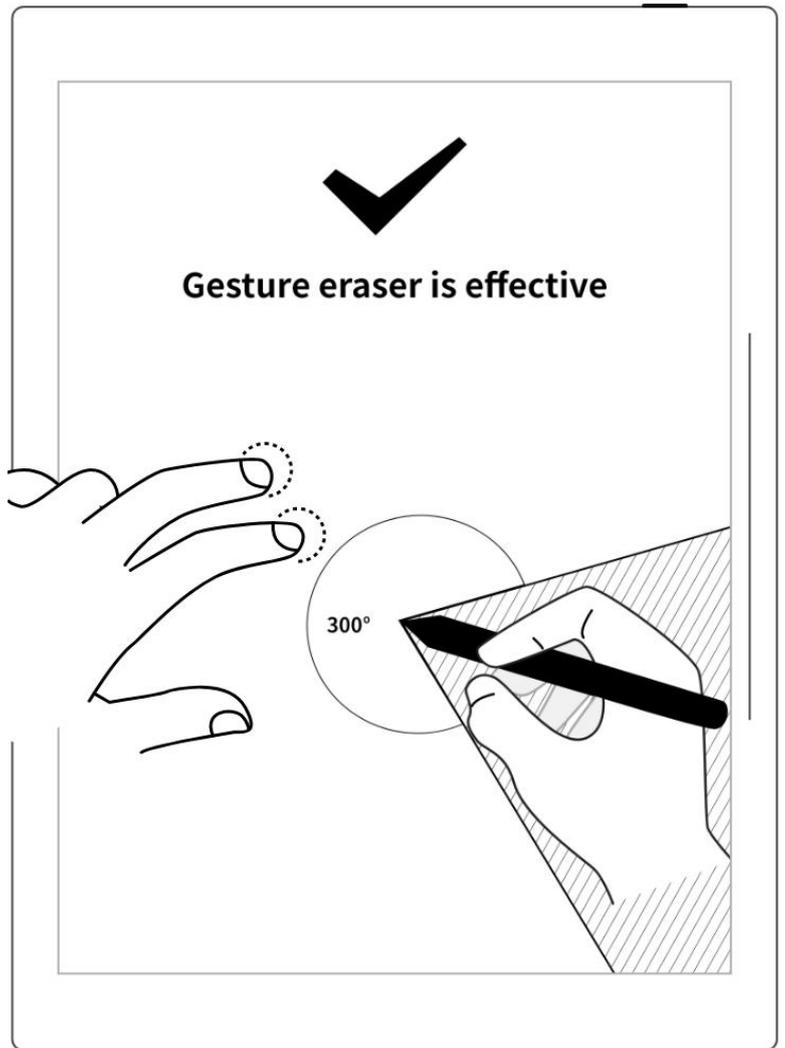


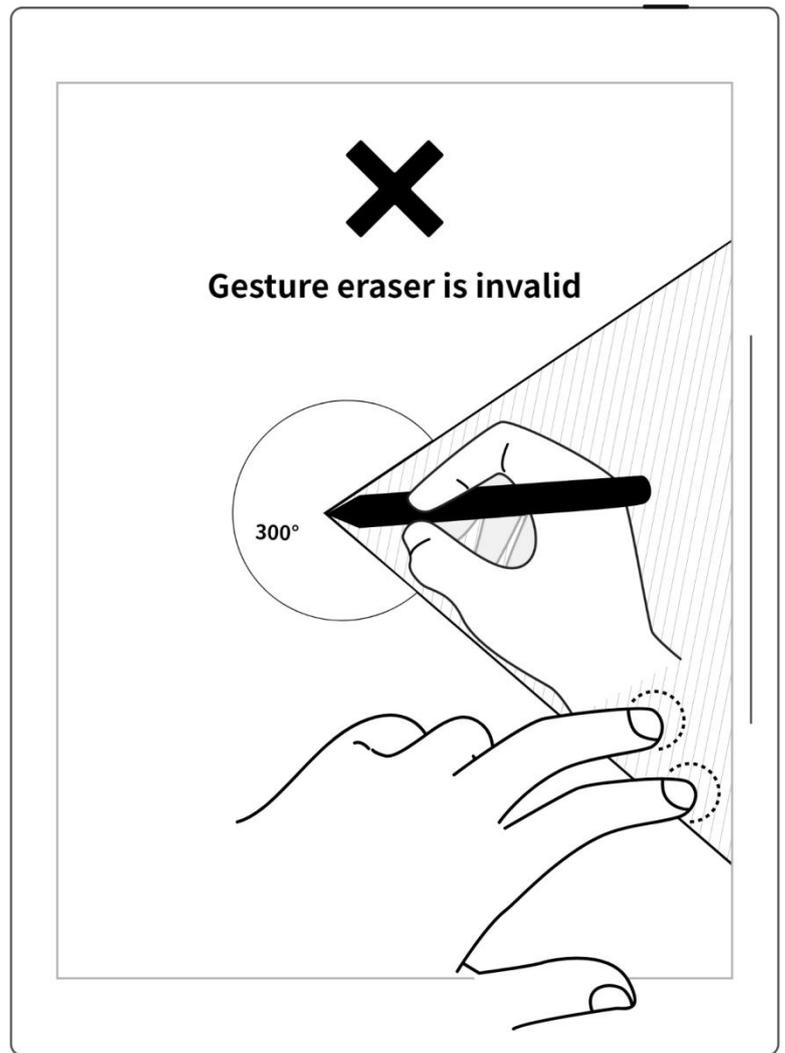
- After erasing, move fingers off the screen , The pen switches back to the original selected feature



2、Effective area of gesture eraser

- Press two fingers at the same time in the screen area 300° outside the shadow area of the image, below the tilt of the pen activates the gesture eraser(see right image).Otherwise , it will be invalid.
- When using eraser gesture , please do not move and put your fingers together or too far apart.



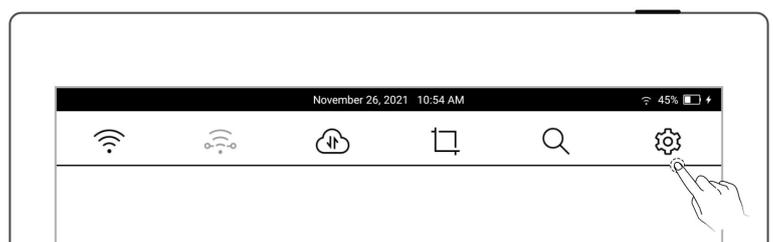


Note: The gesture eraser is available in Note, Document, Calendar and Digest. To turn on or off this feature, go to “Settings>Display & Input>Preferred Settings.”

Chapter 3 Basic settings

3.1 Language, date & time

- 1、Swipe down from the top of the screen to activate the top status bar

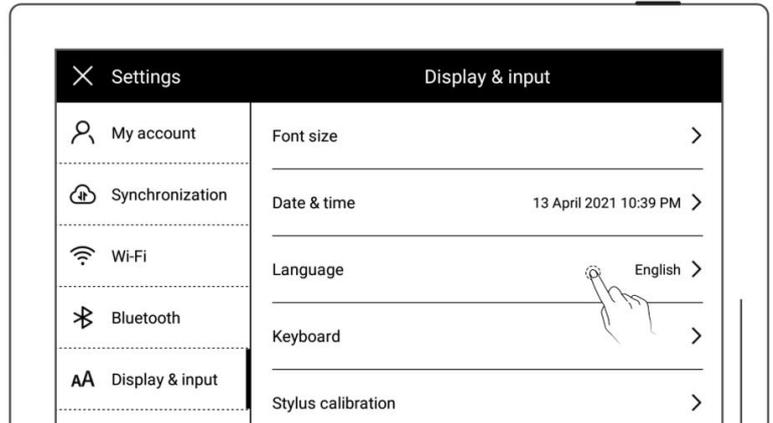


- Tap “ Settings”

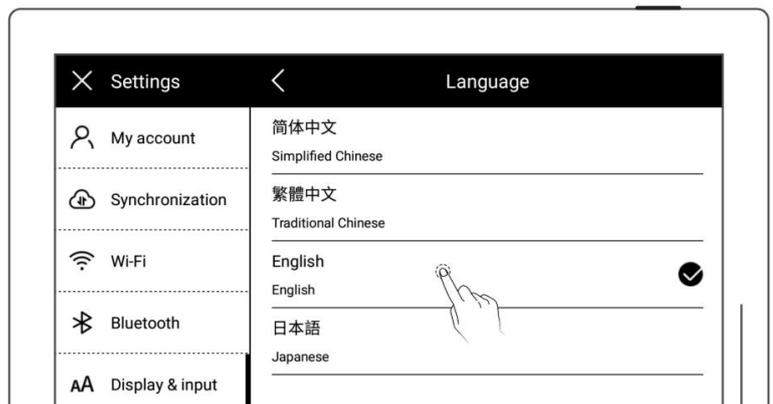
- Tap “Display & input”

➤ Language

1、Tap “Language”



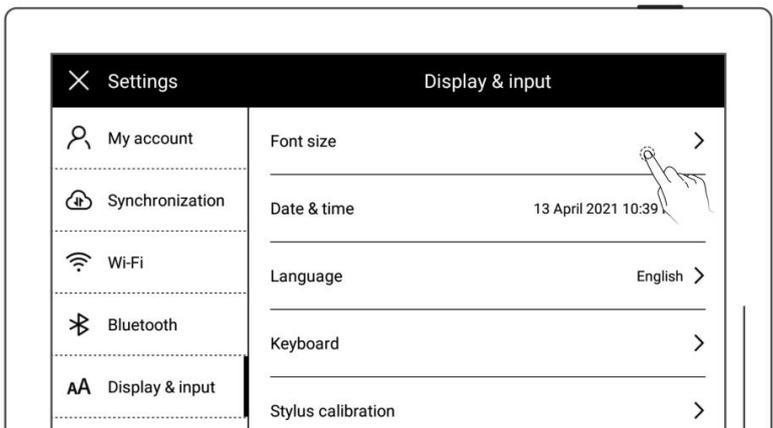
2、Select language



➤ Font

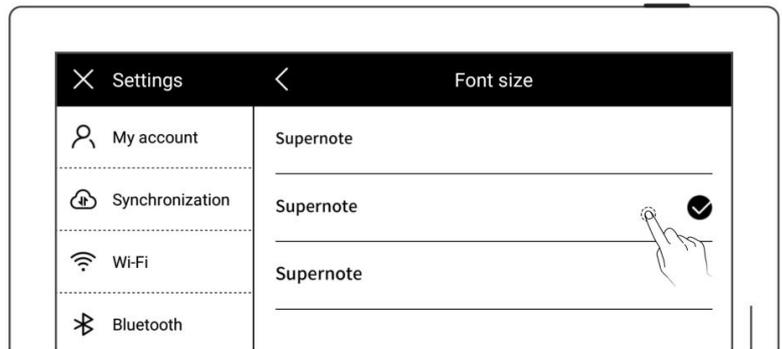
1、Display & input

- Tap “Font Size”



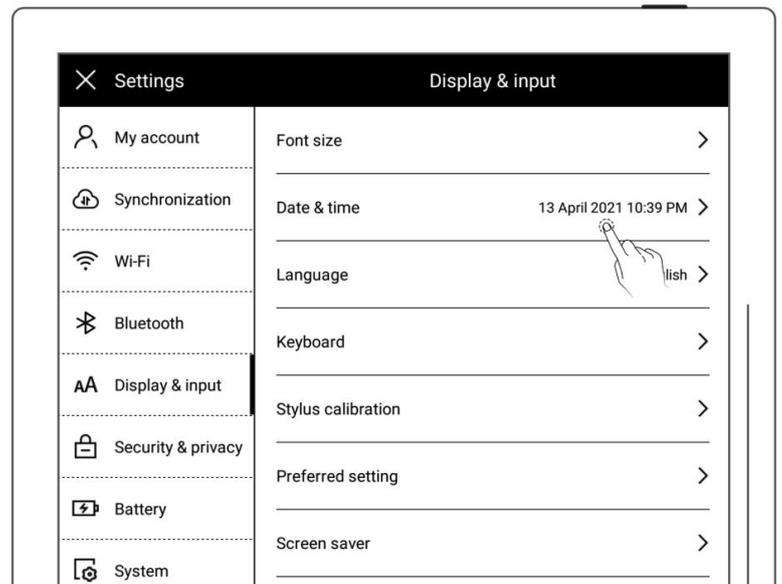
2、Font size

- Tap to choose your favorable font size
- Tap “<” to go back



➤ Date & time

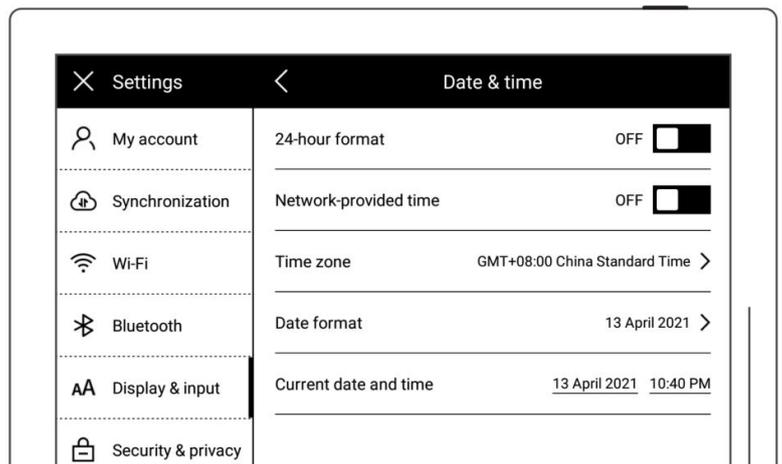
1、Tap “Date & time”



2、Network automatic acquisition

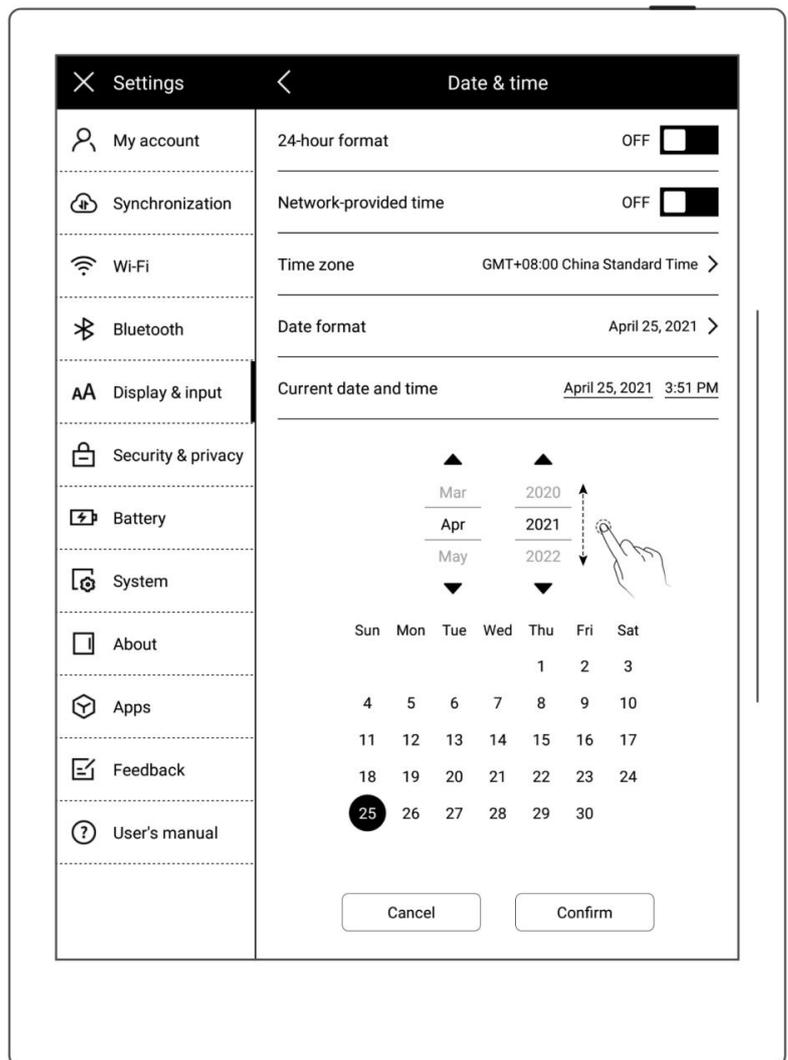
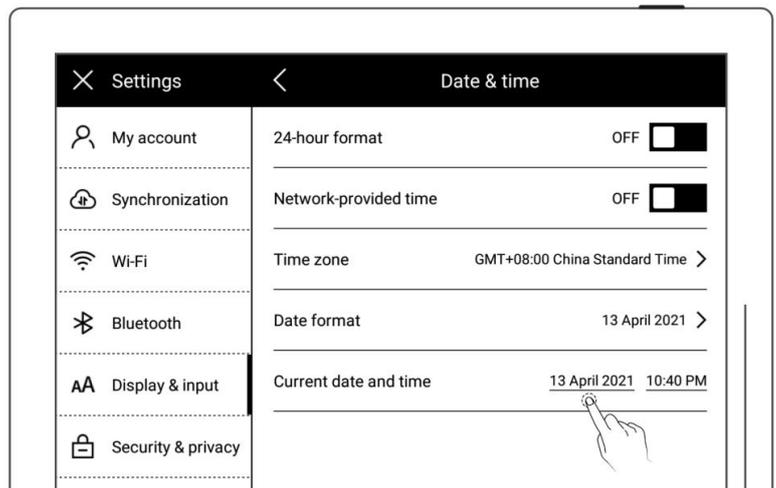
time On/Off

- “Network-provided time” (Default On)
- “24-hour format” (Default On)

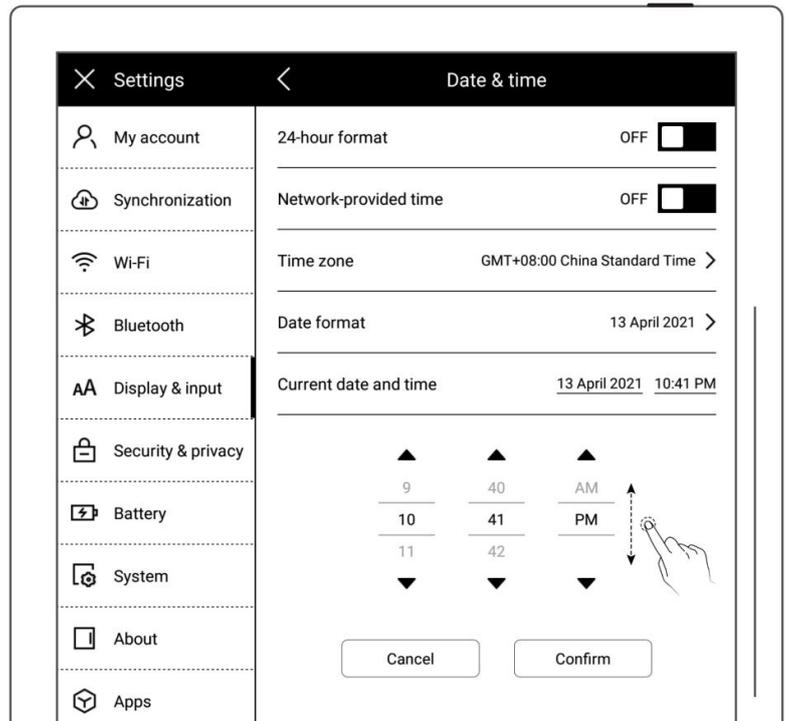


3、Set time and time zone manually

- Tap “**Network-provided time**”
- Choose your “**Time Zone**”
- Tap the date
- Tap “▲” or “▼” slide the year and month then tap the date
- Tap “**Confirm**”

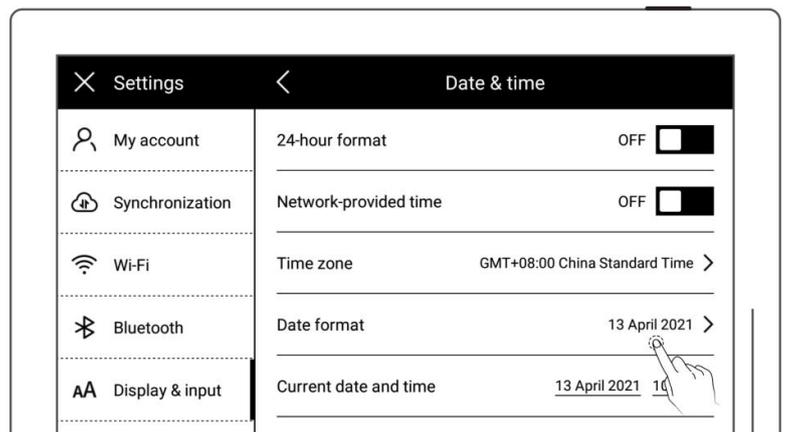


- Tap the time
- Adjust hr/min/sec
- Tap “Confirm”



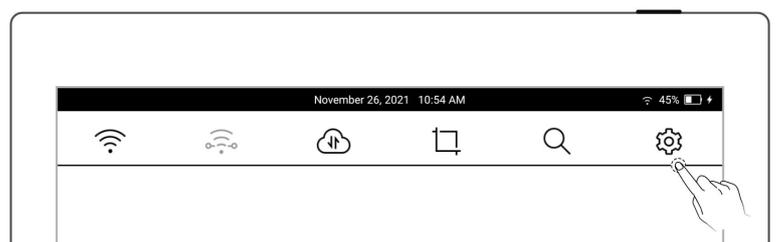
4、Date format setting

- Tap “Date format”
- Select the format
- Tap “<” and return



3.2 Stylus calibration

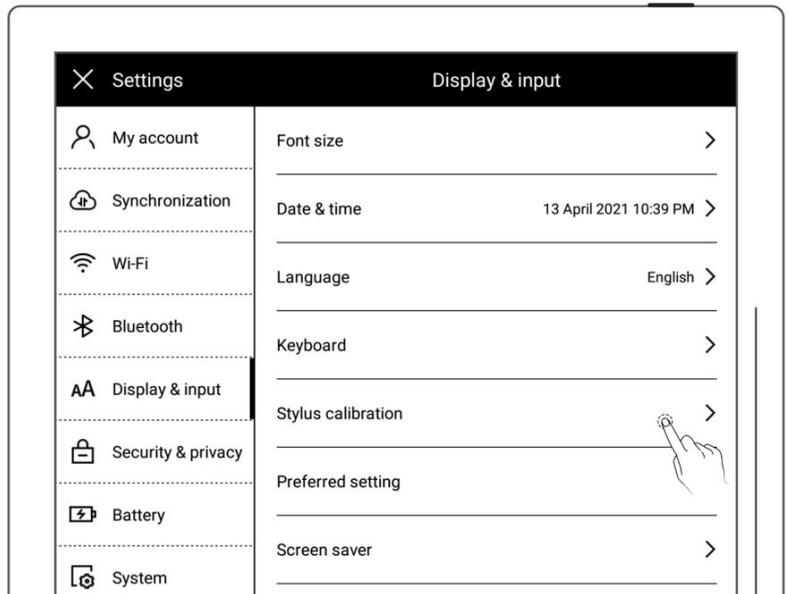
- 1、Swipe down from the top of the screen to activate the top status bar



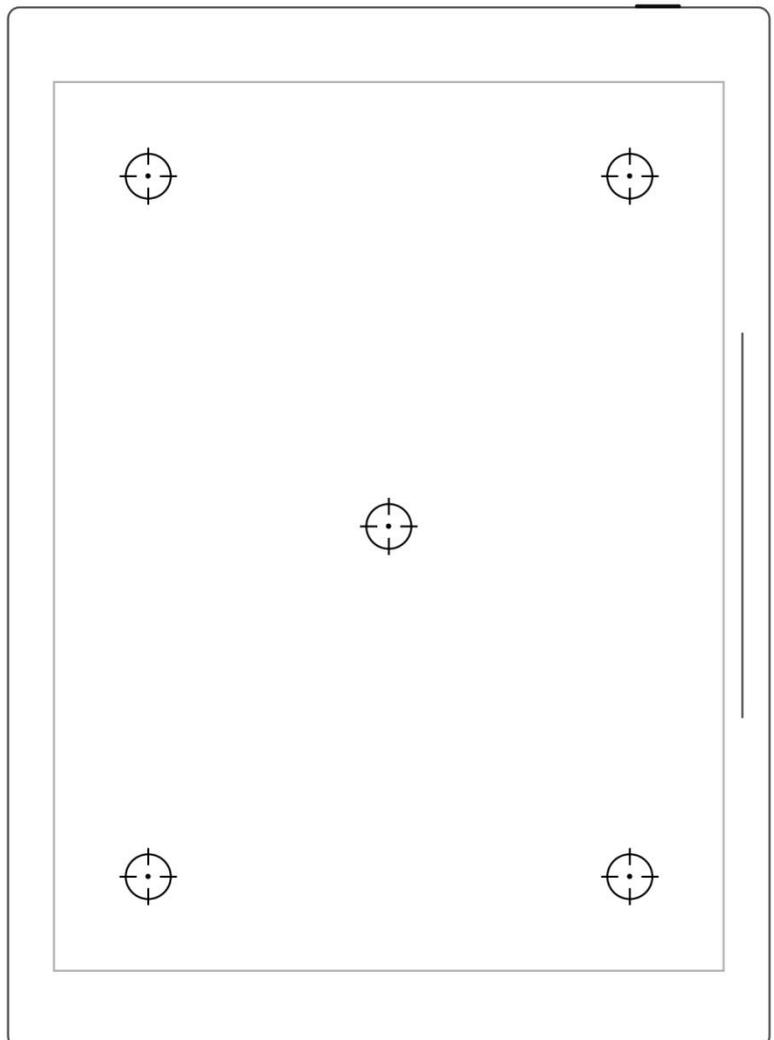
- Tap “ Settings”

- Tap “Display & input”

2、 Tap “Stylus calibration”

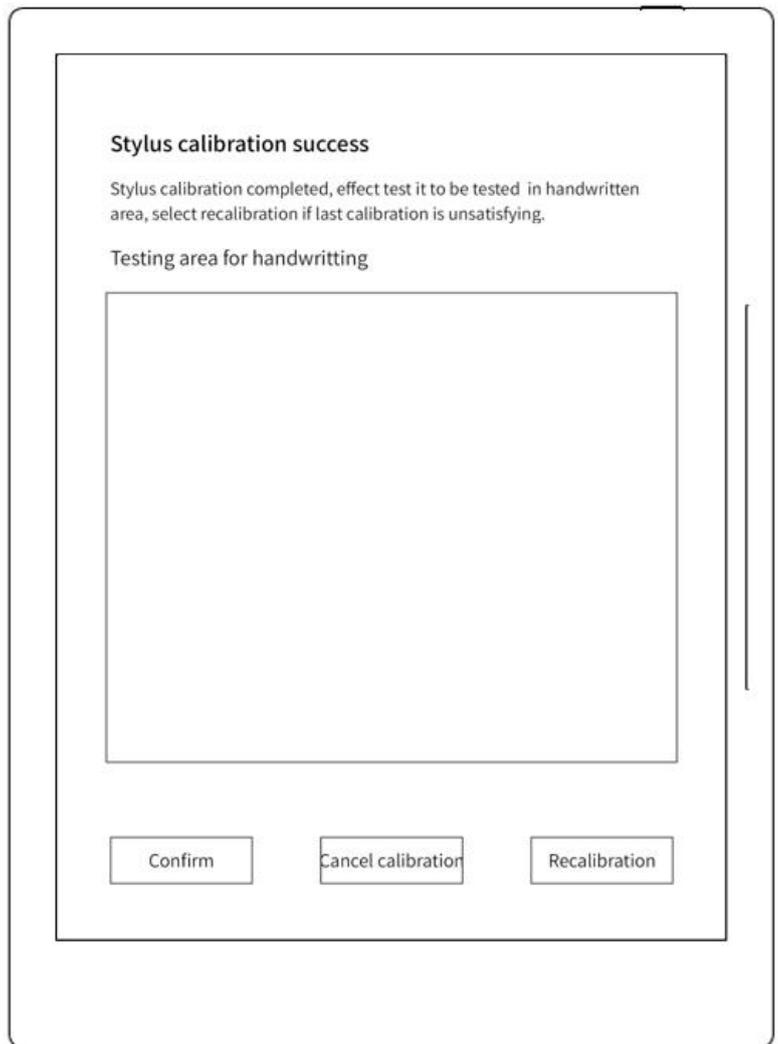


- ## 3、 Tap the center of cross marks appear on the screen with your stylus



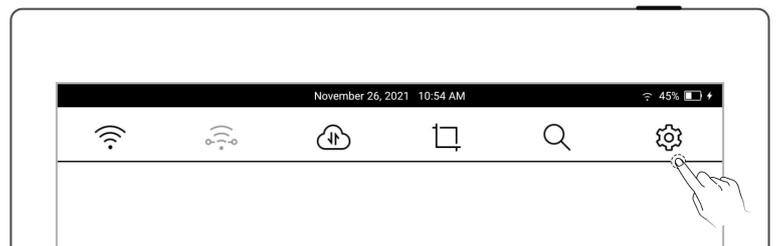
4、 Check the calibration results

- Handwriting in the square area
- Tap “**Confirm**” if you are satisfied with the accuracy, or tap “**Recalibration**” to calibrate again



3.3 Preferred settings

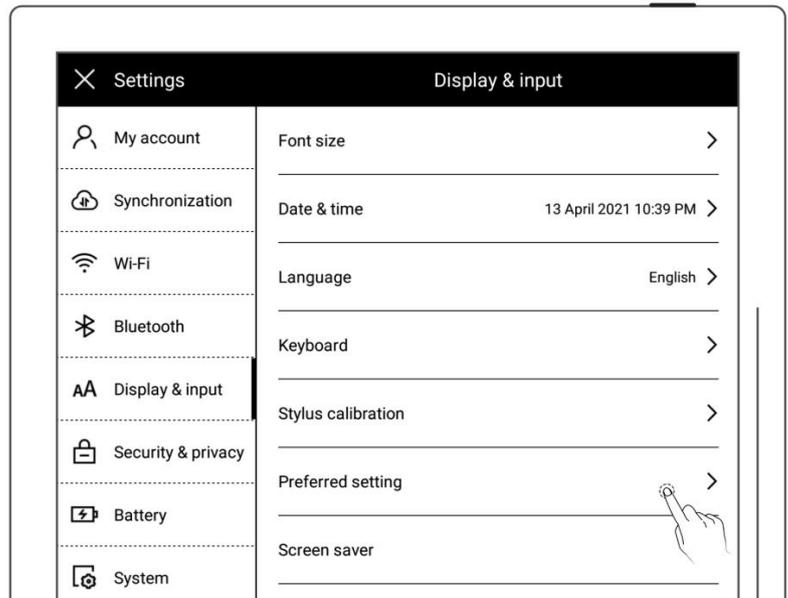
- 1、 Swipe down from the top of the screen to activate the top status bar



- Tap “ **Settings**”
- Tap “**Display & input**”

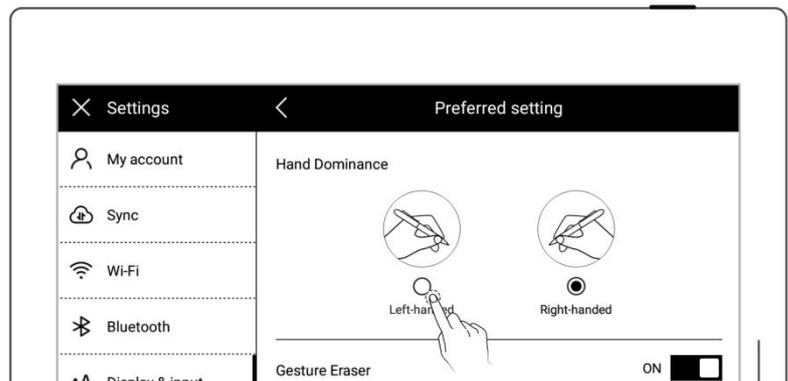
2、 Display and input

- Tap **“Preferred settings”**

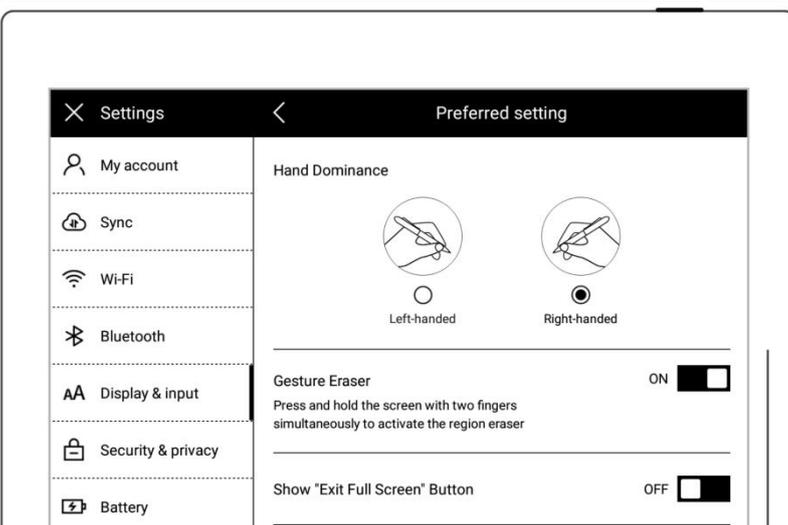


3、 Hand dominance

- Tap **“Left-handed”** or **“Right-handed”** to change hand dominance

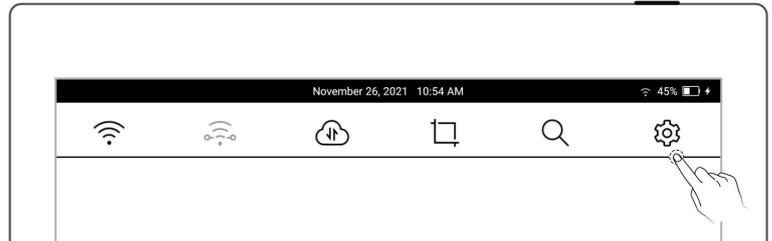


- 4、 There is option to turn on or off **“Gesture Eraser”**; You can also choose to show or not to show the **“Exit Full Screen”** button.



3.4 Keyboard setting

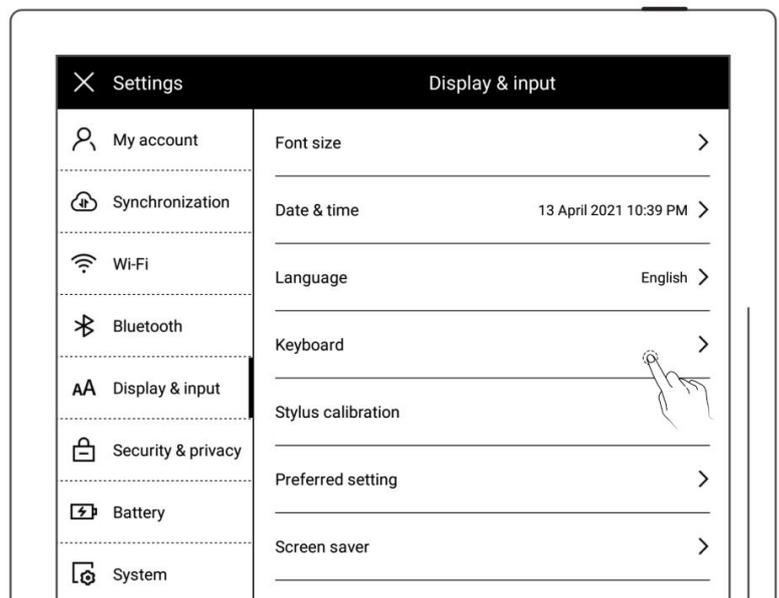
- 1、Swipe down from the top of the screen to activate the top status bar



- Tap “ Settings”
- Tap “Display & input”

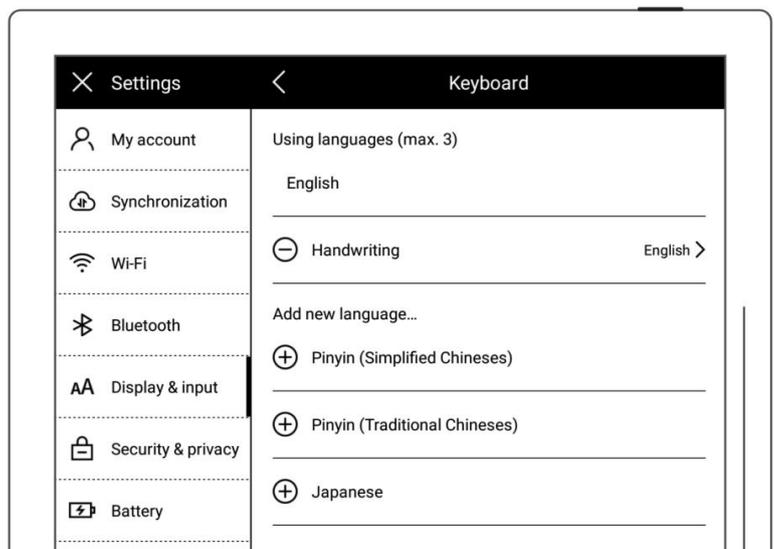
- 2、Display and input

- Tap “Keyboard”



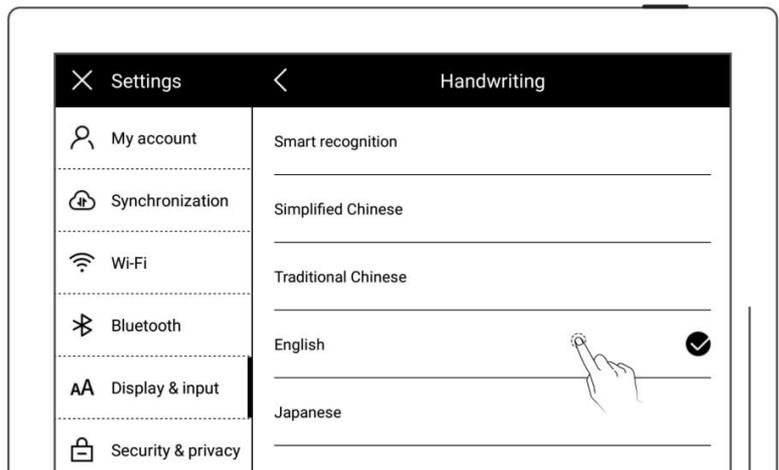
- 3、Simultaneous input of up to 3 languages is supported

- Tap “” to add to the keyboard input language
- Tap “” to delete from the keyboard language



4、Select keyboard smart handwriting function to set handwriting recognition library language

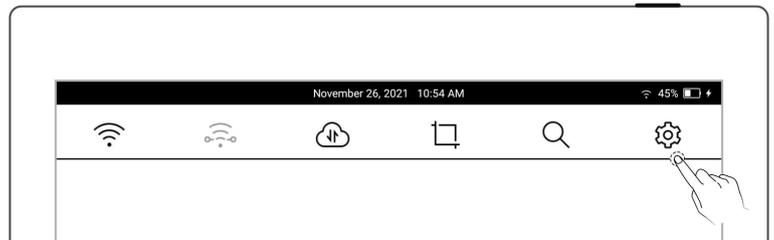
- Tap “**Handwriting**” on keyboard page
- Select handwriting recognition language often used on handwriting page (Handwriting recognition is under optimization)



3.5 Screensaver setting

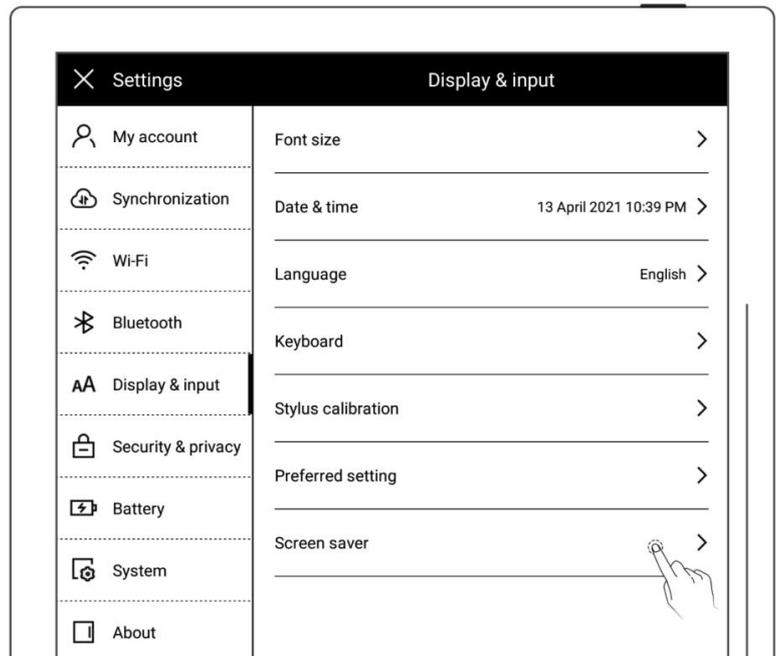
1、Swipe down from the top of the screen to activate the top status bar

- Tap “ **Settings**”
- Tap “**Display & input**”



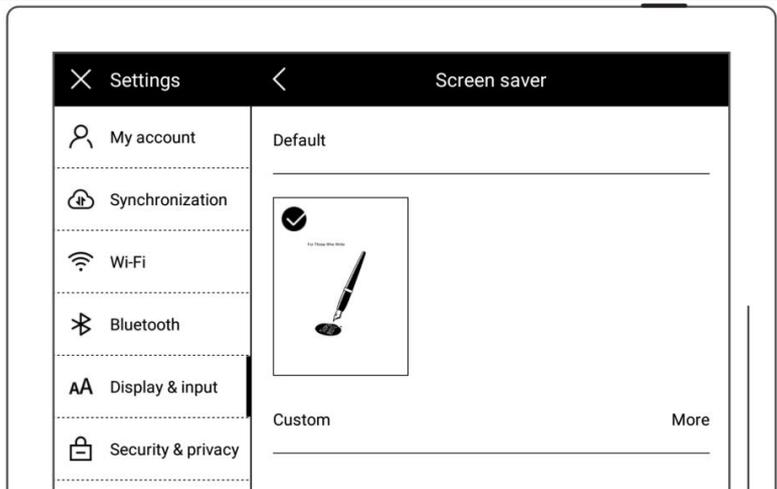
2、Tap “Screen saver”

- System: the default screen saver



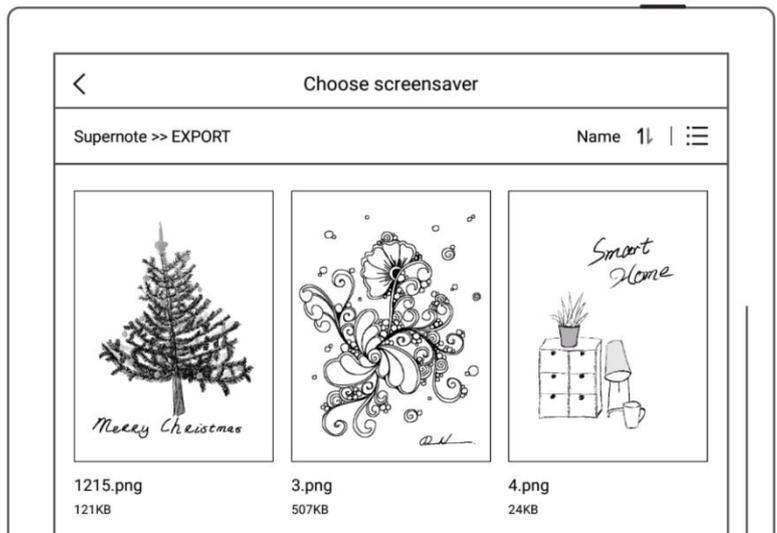
3、Customize a screen saver

- Tap “More”



4、Select a picture

- Select the folder where the picture is located
- Choose a picture you like



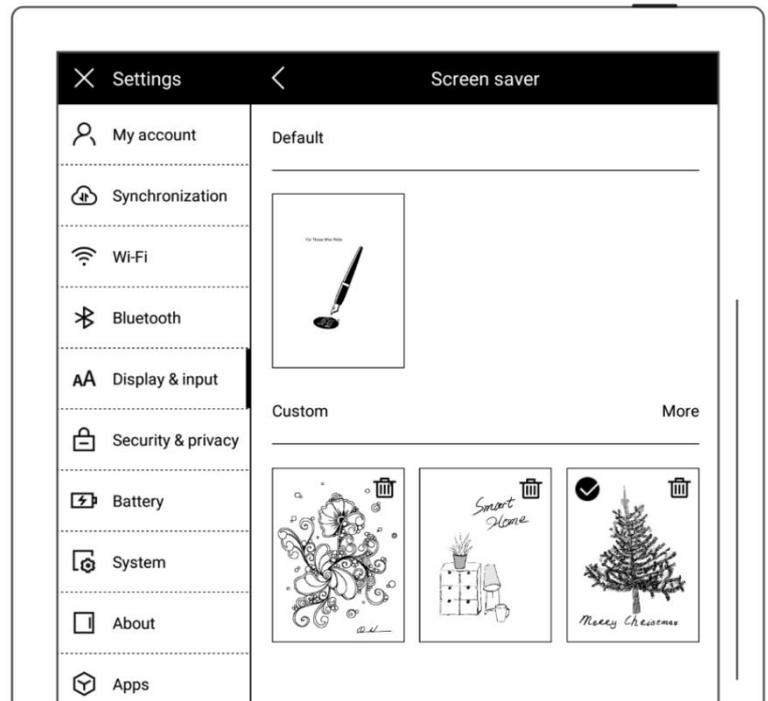
5、Preview a screen saver

- The preview image can be zoomed in/out and moved.
Tap "Fill" and "Fit" to adjust the image
- Tap "Confirm"



6、After setting completes, the page goes to the custom Screen saver

- The latest six screen savers will be displayed
- Tap the customized image to enter preview mode to re-adjust the image
- Tap "🗑️" to delete recently set screen saver (the original



screen saver file will not be
deleted from device drive)

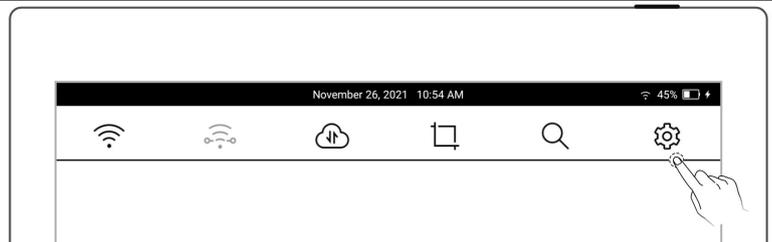
***Note: Only PNG、JPG、JPEG format picture available for customized screen saver.**

3.6 Low power consumption settings

The following settings can save power consumption of the device.

➤ Set auto sleep time

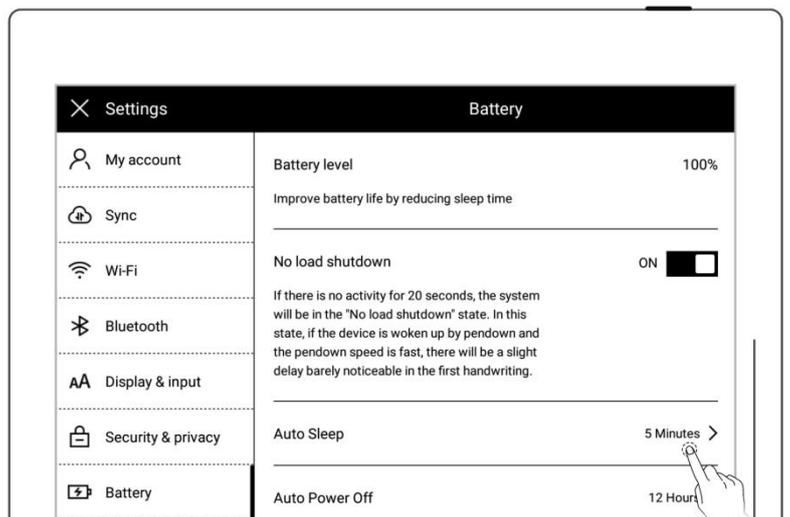
1、Swipe down from the top of the screen to activate the top status bar



- Tap “ Settings”
- Tap “**Battery**”

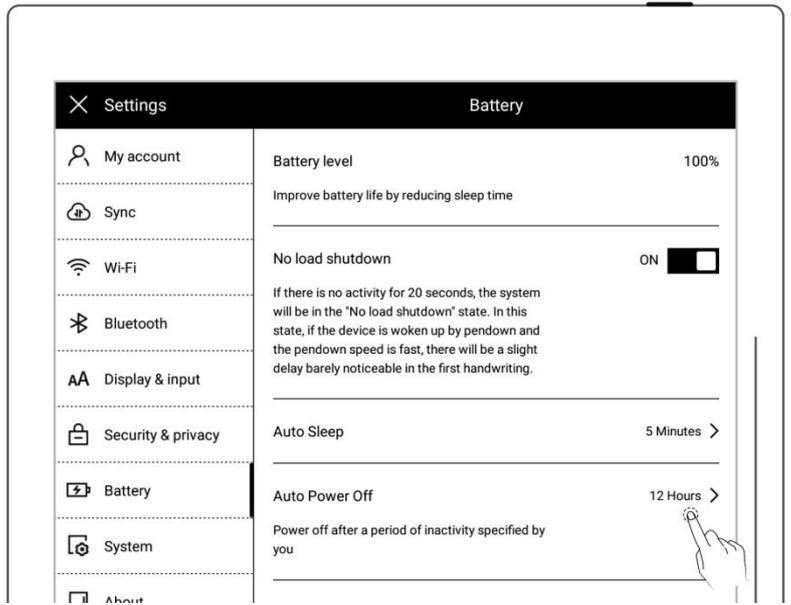
2、Battery

- Tap “**Auto Sleep**”
- Select waiting time before going to sleep when not in use



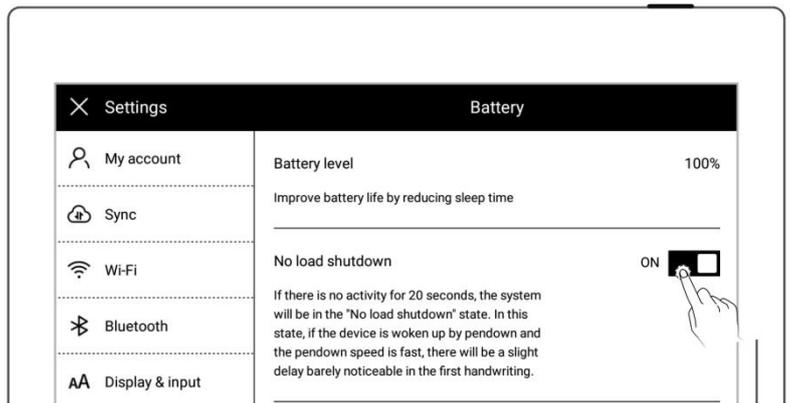
➤ Set auto power off time

- Tap **“Auto Power Off”**
- Select waiting time before powering off automatically when not in use

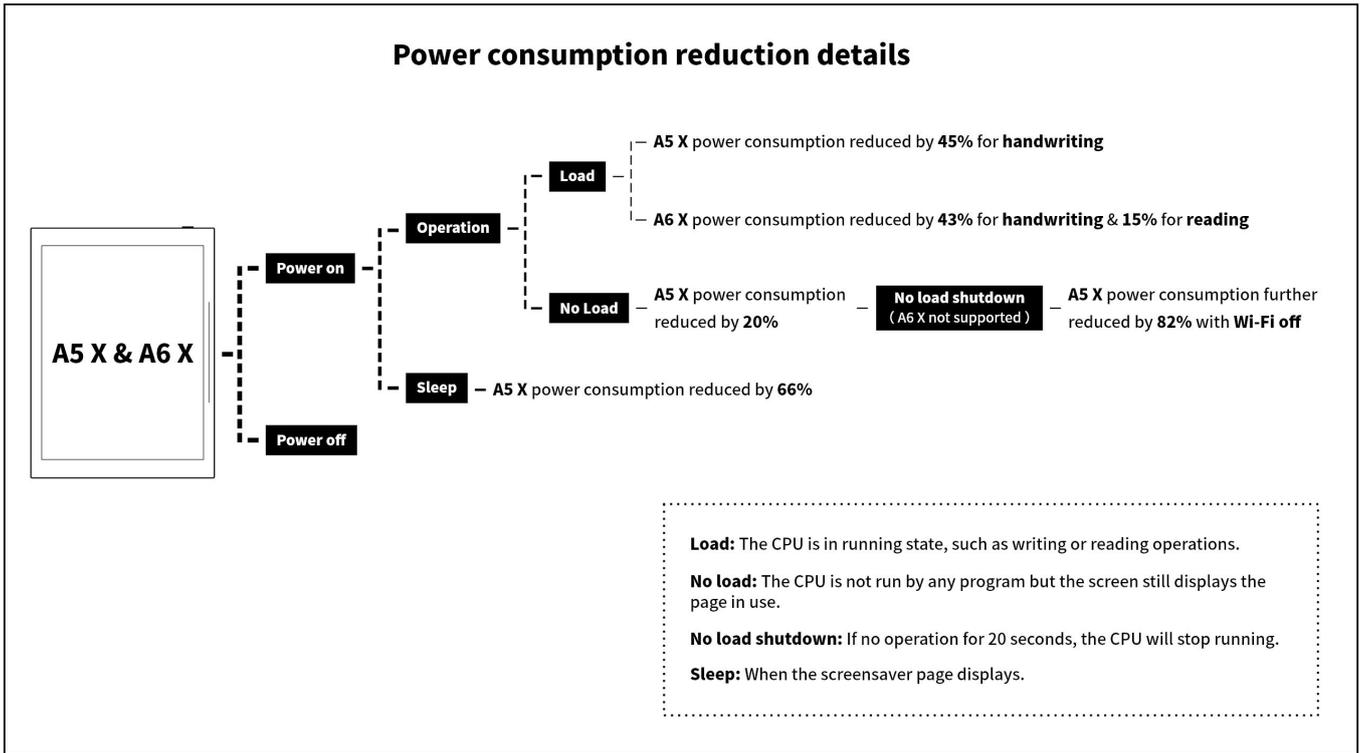


- No load shutdown ON (A6 X not supported)

- Tap **“No load shutdown”ON**



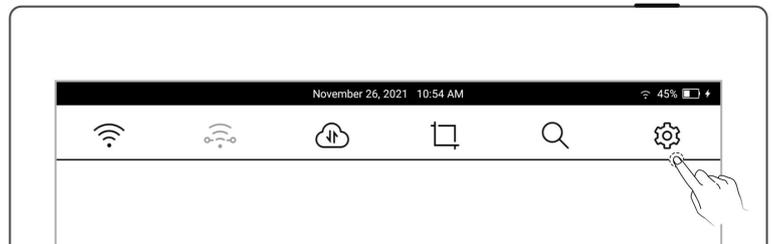
- Power consumption reduction details (The figures contained below is based on the improvement of Chauvet 1.0.1 version.)



3.7 Synchronization

You can choose either Supernote Cloud or Dropbox to sync your files in the device.

- 1、Swipe down from the top of the screen to activate the top status bar

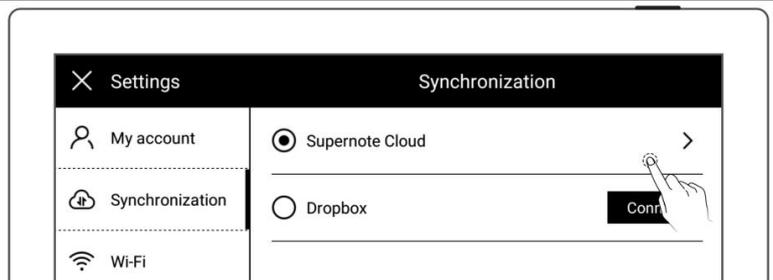


- Tap “ Settings”
- Tap “**Synchronization**”

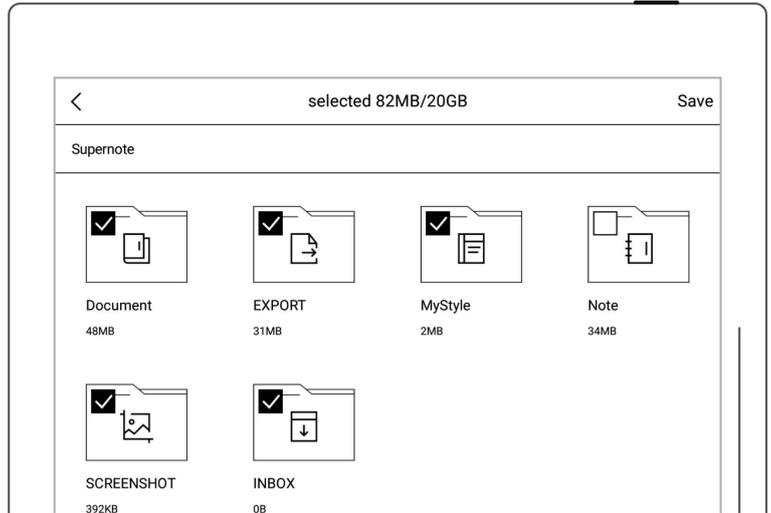
- 2、Choose the cloud service

➤ Select **Supernote Cloud**

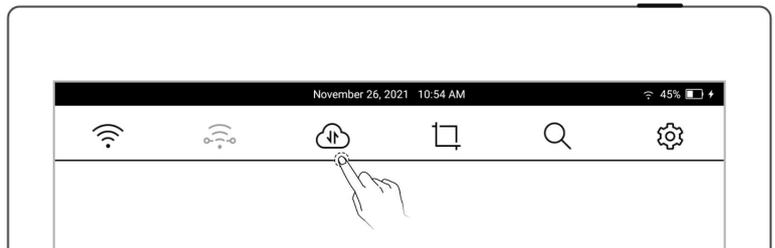
- If you choose Supernote Cloud, you need to register and log in My Account in advance



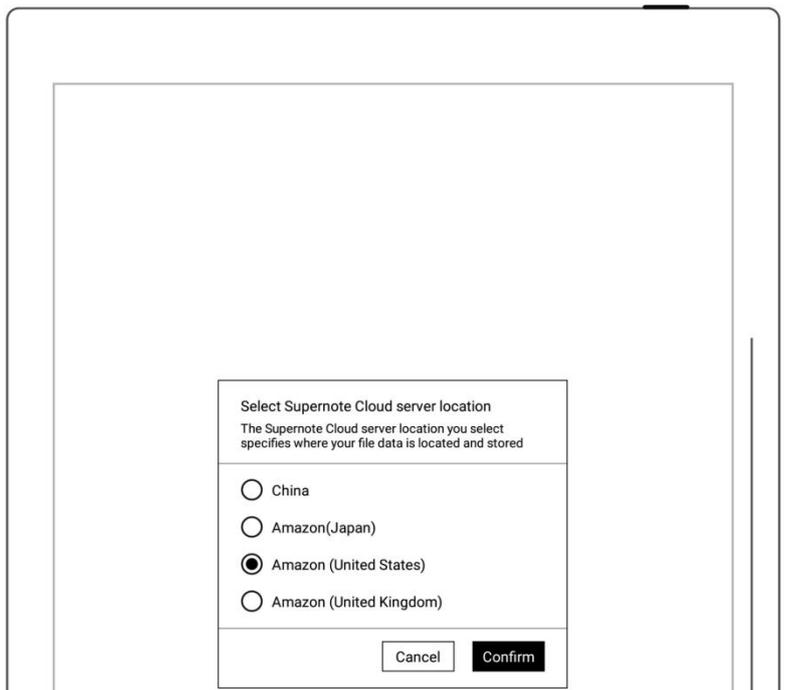
- Tap “Supernote Cloud” for folder configuration
- Tap “” in the upper left corner of the folder to select the folder to be synchronized, and click “Save”



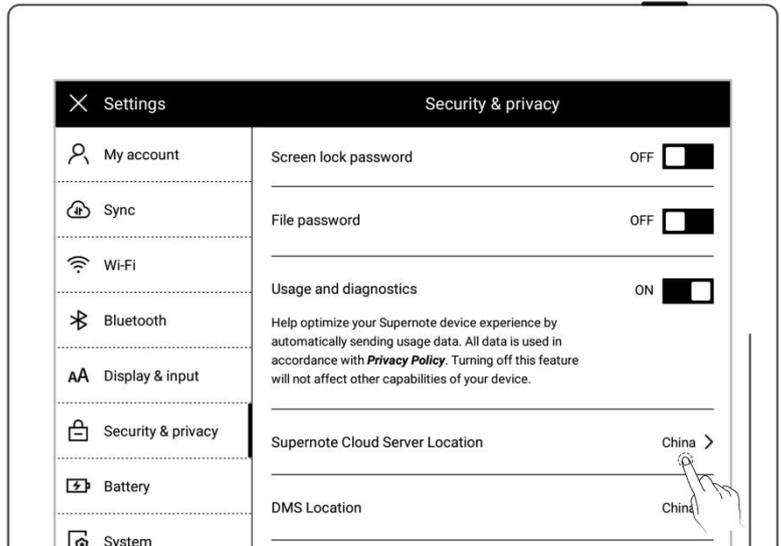
- Pull down to bring up the tool status bar at the top of display, tap “” to synchronize



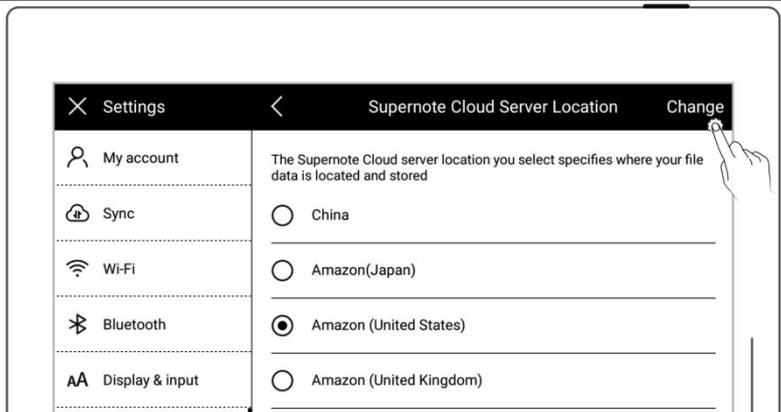
Notes: For first time using Supernote Cloud users, select the server location in advance is necessary.



- Tap “Security & Privacy”
- Tap “Supernote Cloud Server Location”

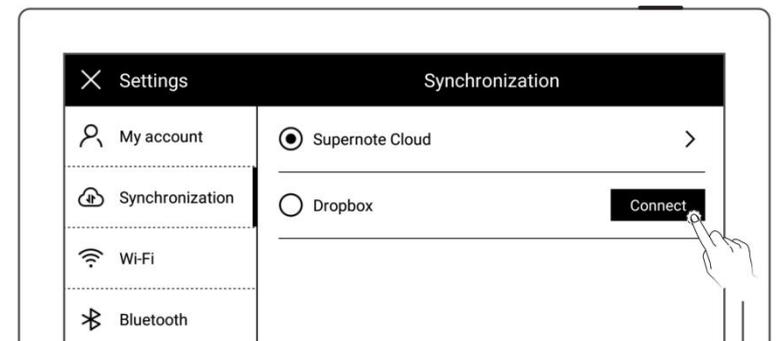


- Select the server location you need to switch to and tap “Change”



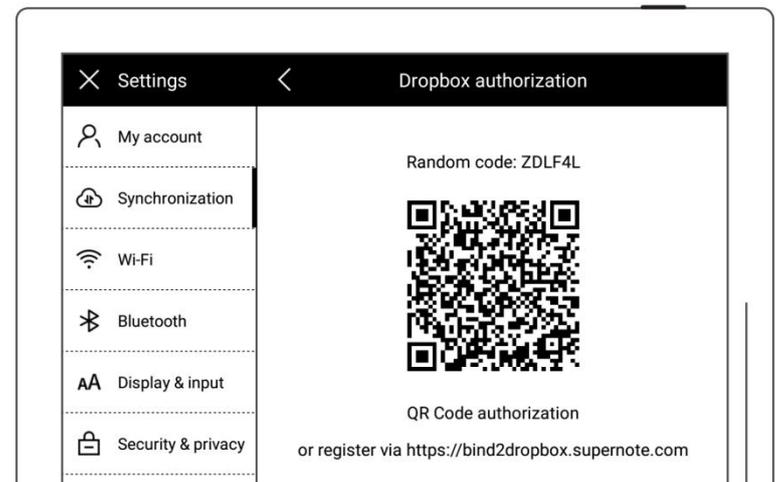
➤ Select **Dropbox**

- Tap “Connect”



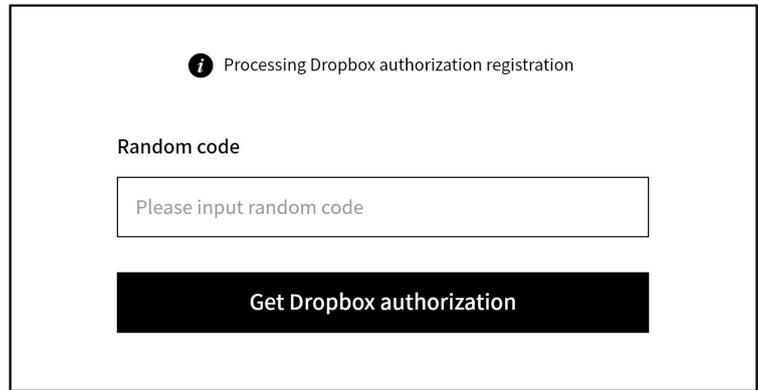
- Open the following web page from PC browser

<https://bind2dropbox.supernote.com>



✧ For PC web browser

- Input the random code appears on device
- Click “get Dropbox authorization”

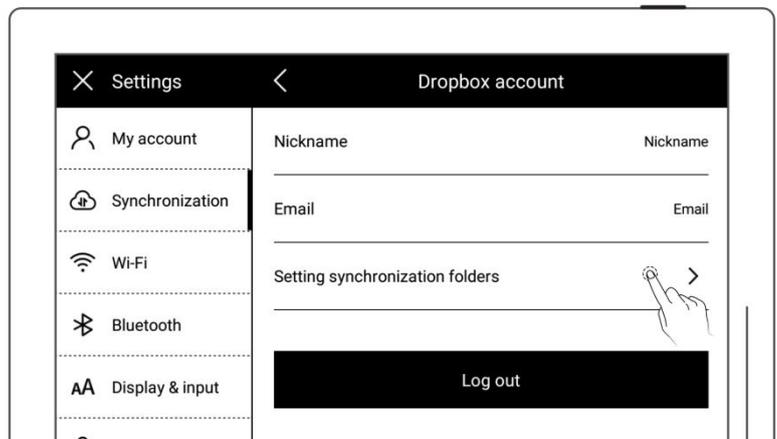


✧ It will jump to the Dropbox website to proceed authorization

- Input the Dropbox account ID and password

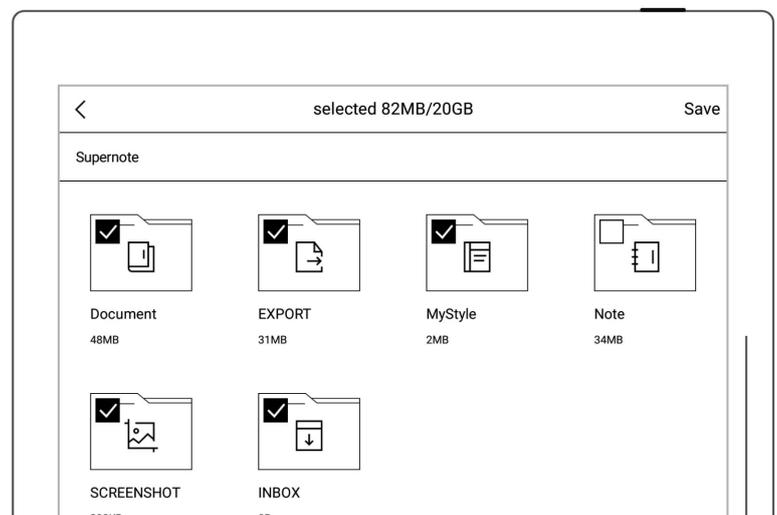
✧ Please check device status after completing of authorization

- If authorization times out, please follow the prompts instruction
- It will jump to the Dropbox account page upon authorization



✧ Configure sync folders

- Tap “Setting Synchronization folders”
- Tap “” in the upper left corner of the folder to select the folder to be synchronized, and click



“Save”

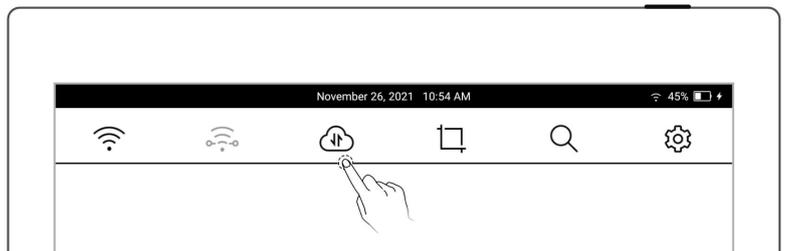
- If you want to select a subfolder, the current chosen folder should be cancelled first

(Due to the difference between Dropbox cloud storage and Supernote device storage space, this part of the configuration will be limited according to the selected folder size)



Note : “ ” The icon is created in the Dropbox cloud and represents a folder that has not been synced to the device

- Pull down to bring up the tool status bar at the top of display, tap “  ” to synchronize

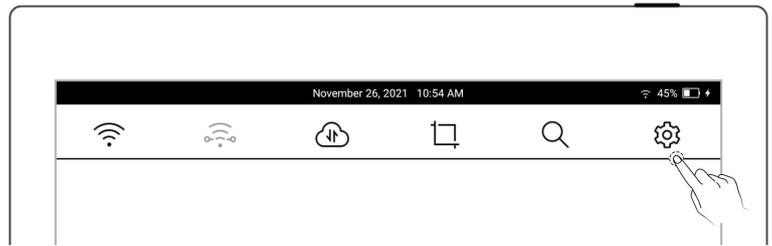


***Note :** After configuration of Dropbox sync folder and initiation of synchronization from the device, the Supernote folder will be automatically created in your Dropbox cloud. This folder is the main sync folder of Supernote. Please do not delete, rename, or move it.

3.8 Third party application

Make sure the Wi-Fi is well connected before access.

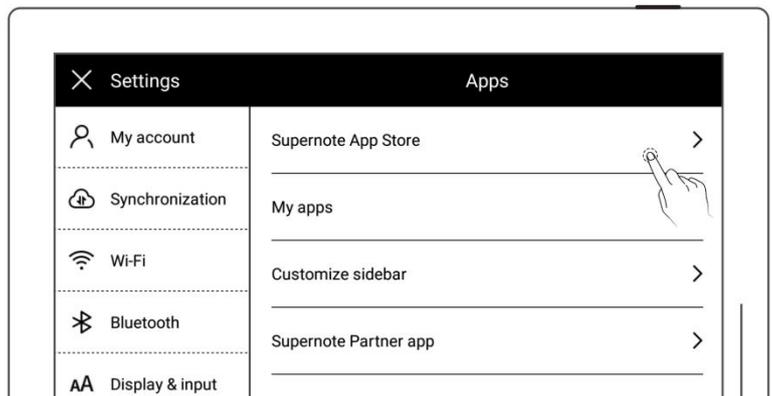
1、Swipe down from the top of screen to activate top status menu



- Tap “ Settings”
- Tap “Apps”

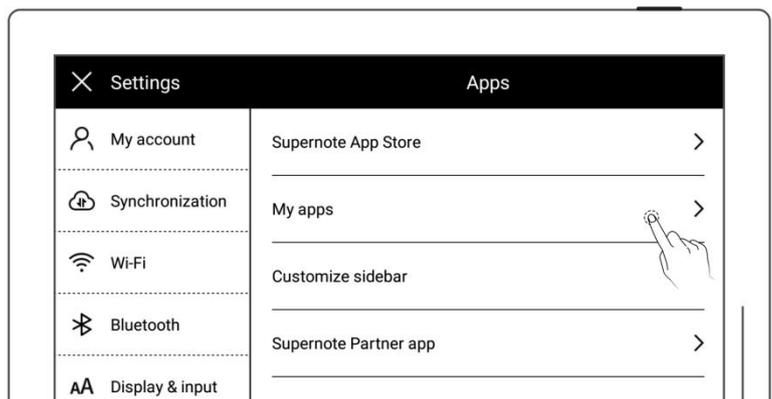
2、Third Party Application Store

- Tap “Supernote App Store”
- Select the app, tap “Download”. Then tap “Open” to use after installation
- Installed apps are displayed in the sidebar menu.



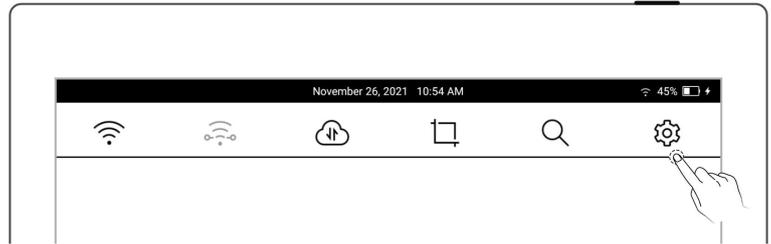
3、Third Party Application Management

- Tap “My apps”
- Select the app to uninstall, tap “Uninstall”



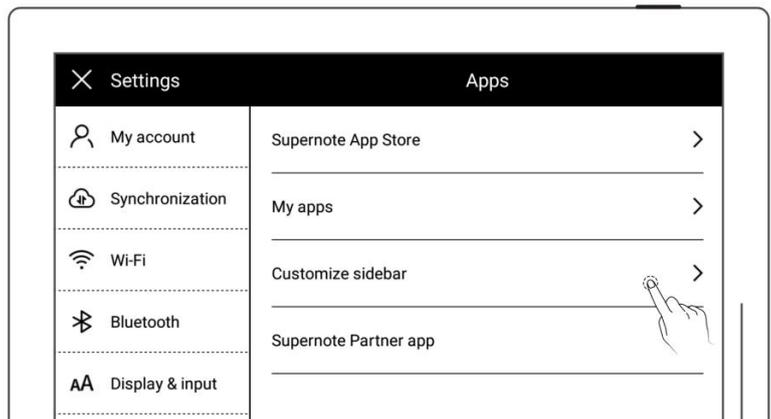
3.9 Manage apps in the sidebar menu

1、Swipe down from the top of the screen to activate the top status bar



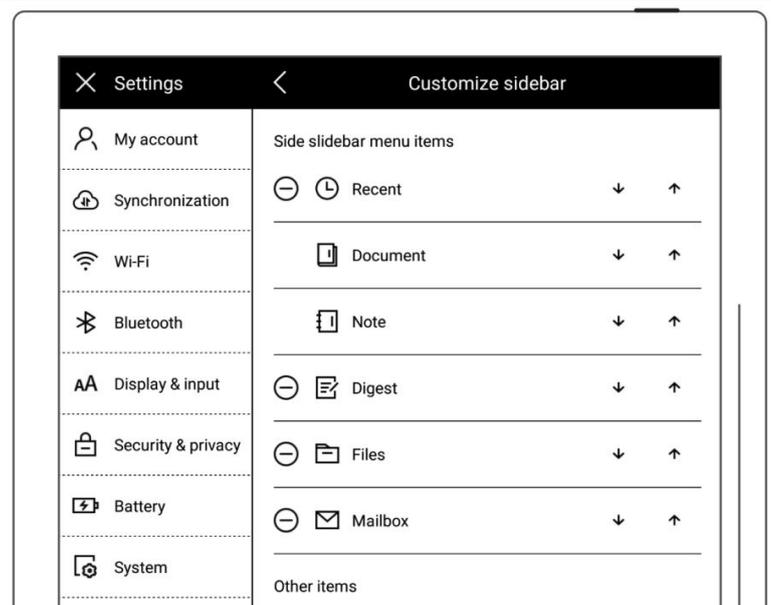
- Tap “ Settings”
- Tap “Apps”

2、Tap “Customize sidebar”



3、Select the apps you want to in the sidebar menu and sort them

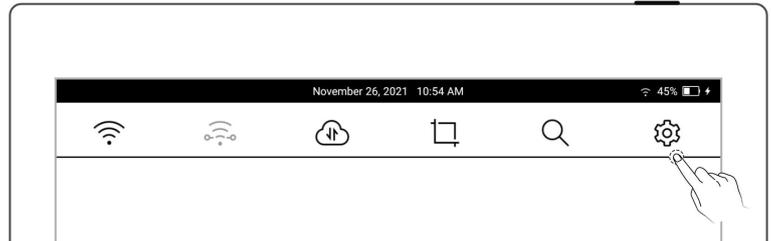
- Tap “” to add an app to the sidebar menu
- Tap “” to remove an app from the sidebar menu
- Tap up or down arrows to rearrange the order of the apps



3.10 Bluetooth

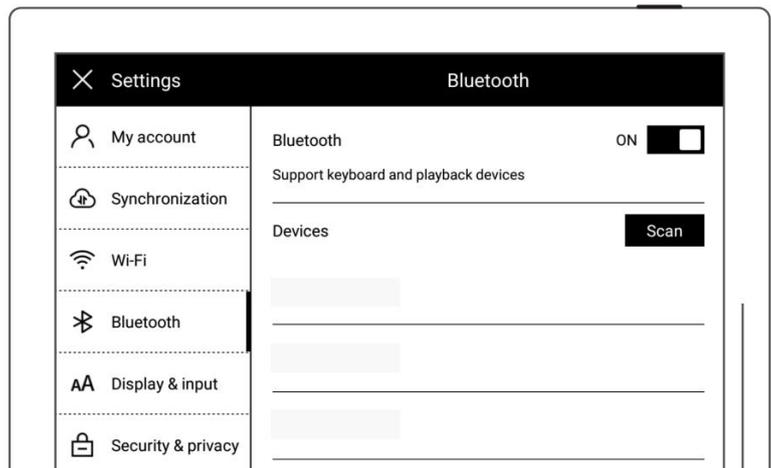
1、 Activate the top status bar

- Tap “ Settings”
- Tap “Bluetooth”



2、 On “Bluetooth” page

- Turn Bluetooth ON
- Tap “Scan”
- Select the device to be paired, input pairing code if required



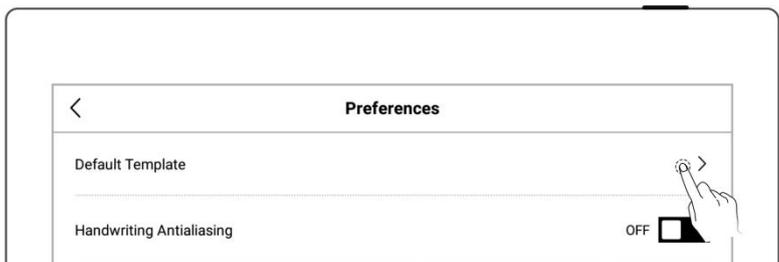
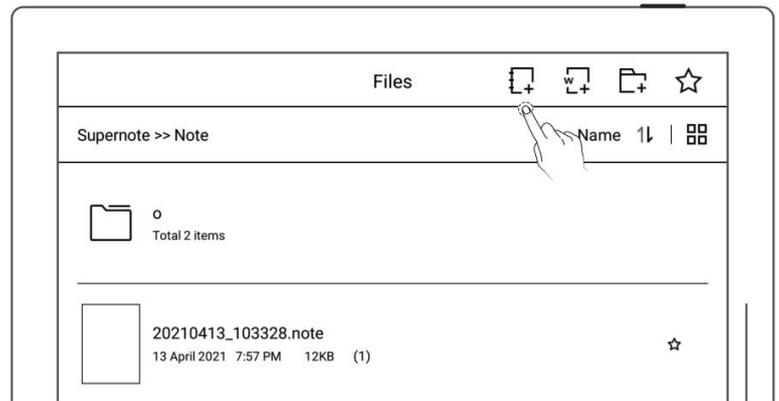
Chapter 4 Handwriting and Drawing

4.1 Create a notebook

1、 Activate the sidebar menu and tap “Note” to open the Note app. If you have already opened a note, tap “ ” to exit it and return to the Note directory.

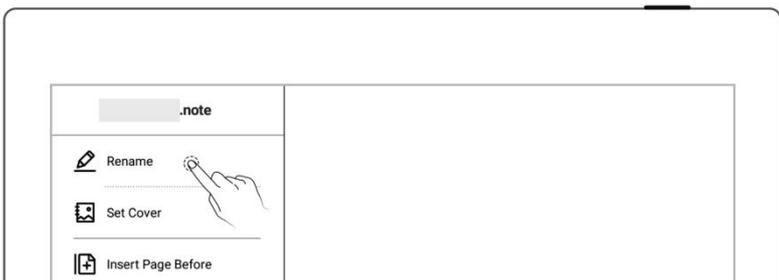


- 2、 Tap the icon “” to create a new note. The default note template is blank (to change the default note template, go to **Toolbar>More>Preferences**)



4.2 Name a notebook

- 1、 Tap “ **More**” on the toolbar
- Tap “ **Rename**”
 - Enter a new name in the popup window and tap **“Confirm”**



***Note: The file name does not support special symbols such as spaces in the beginning or end of the file name and ¥/*:?"<>|.**

4.3 Notebook cover page setting

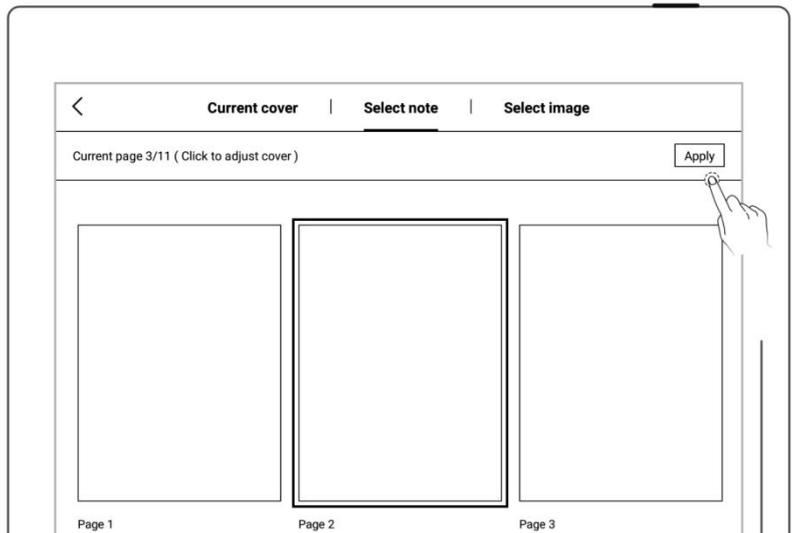
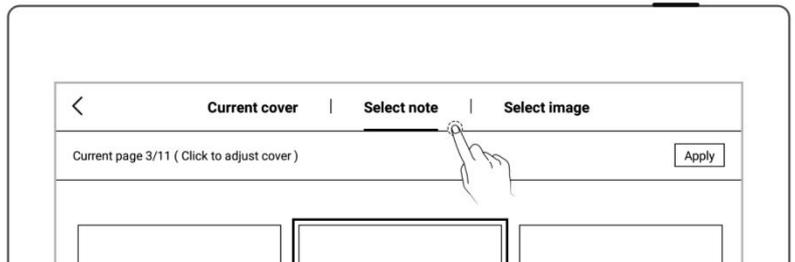
1、 Tap “  **More**” on the toolbar

- Tap “  **Set Cover**”



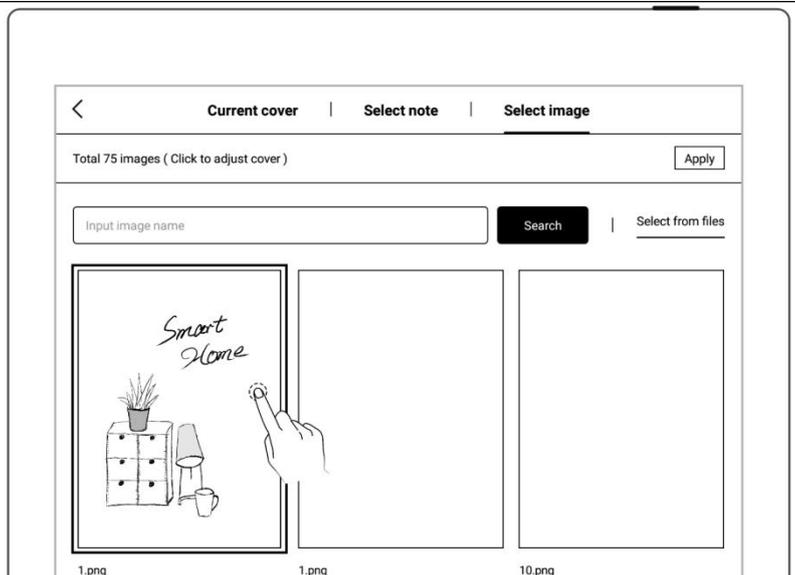
1、 Cover setting

- Tap to switch the "**select note**" and "**select Image**" (Images are all Images in My file)
- Tap to select the note page or image
- Tap "**Apply**"



2、 Cover adjustment

- Tap to select the note page or image
- Tap again to enter the preview





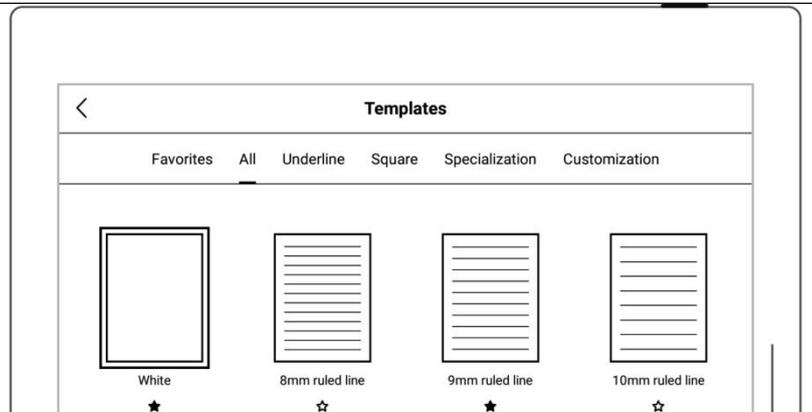
***Note: Deleting the current cover will restore the default last page as the cover; you can select a image from my file as the cover; the cover supports only images in PNG, JPG, and JPEG formats.**

4.4 Select/change templates

- Tap “ Templates”



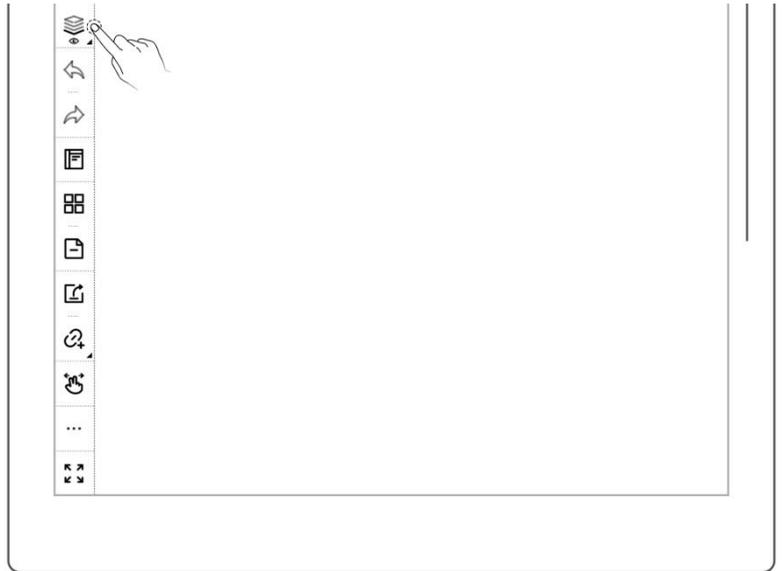
- Tap on a template to set and apply as the new template (You can also import your custom templates. please refer to [How to set custom templates](#))



4.5 Layer function

Layer function is usually applicable for drawing. Apart from the Background layer and the main layer, another three layers can be added.

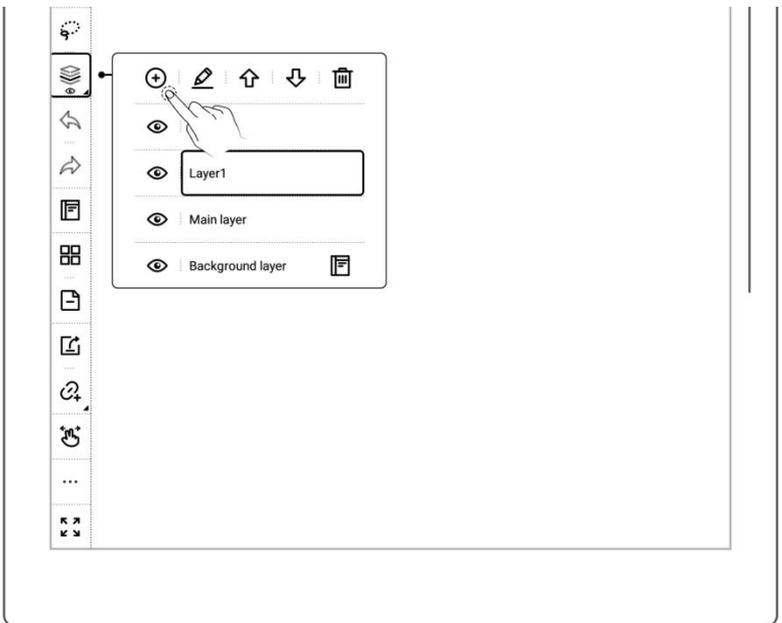
- Tap “ Layers”
- The “Main Layer” is mainly designed for handwriting. Main layer applies keywords and titles for notes. (Pls refer to [Title setting](#) and [keyword recognition](#))



1、 Add,delete, show/hide

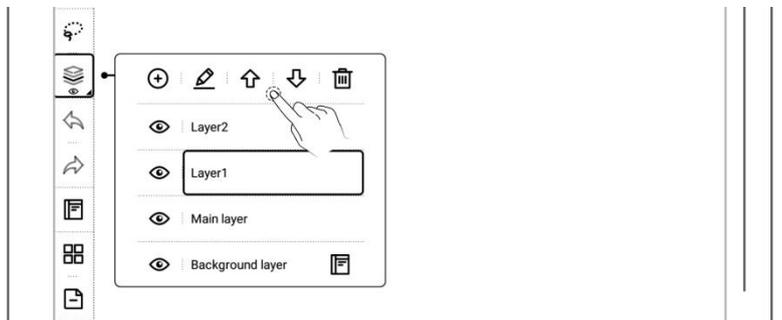
To add,delete,show/hide layers

- Tap “” to add a layer
- Tap “” to delete the selected layer
- Tap “” to hide a layer
- Tap “” to display a layer



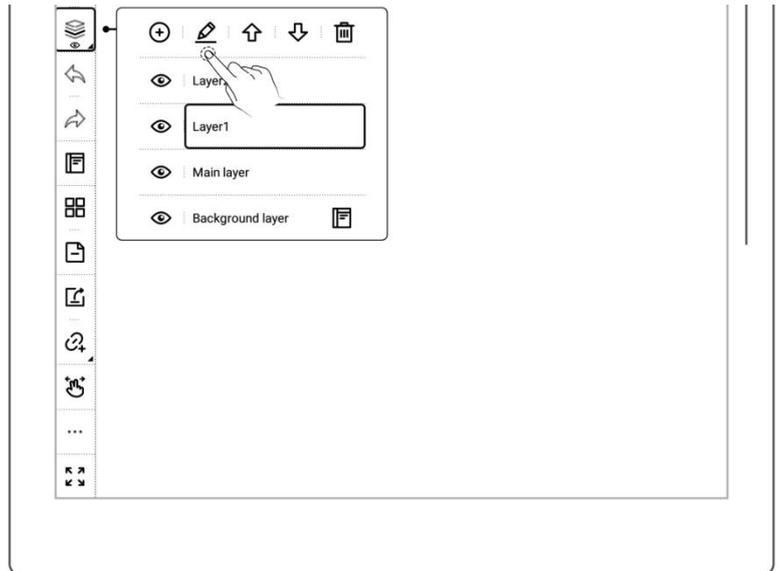
2、 Adjust the layer sequence

- Tap “” or “” to adjust the order of selected layer



3、 Rename layer

- Tap "  "
- Enter a new name in the popup window and tap "Confirm" to rename the selected layer



4.6 Title settings

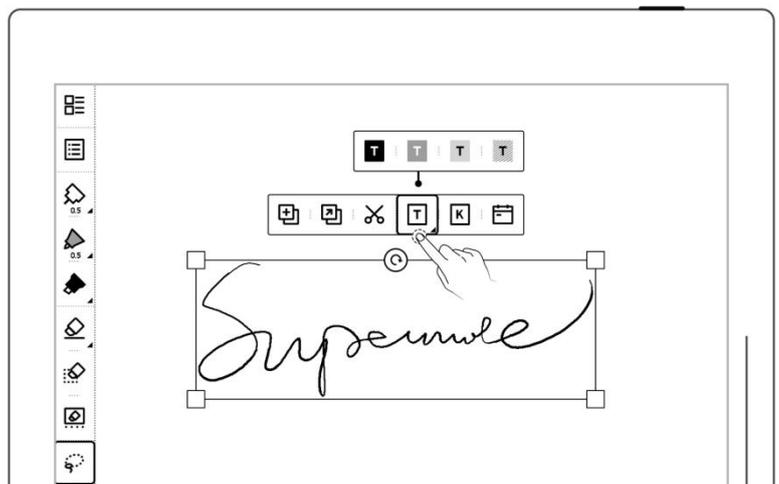
1、 Title settings

- Tap "  Lasso", select handwriting content by drawing a circle around it with stylus.

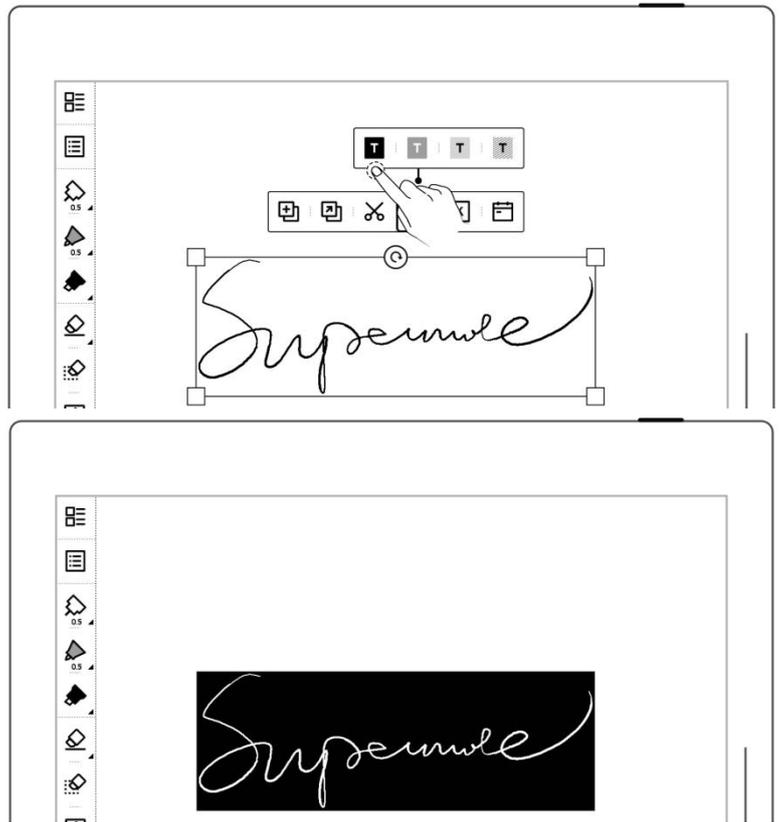


- Tap "  "to select a title pattern

***Note:** Note-taking is not available on the selected title region, if the selected title region is circled again, a prompt will appear to ask whether to clear the title or



not.



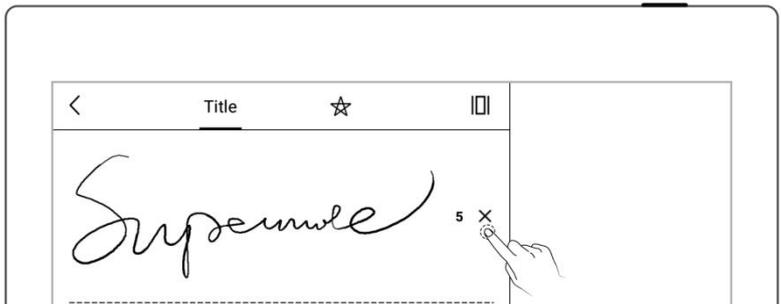
2、 Check titles

- Tap “  **Navigation Window** ”
- Select “**Title**”



3、 Delete titles

- On the title page, tap “  ” to delete a title, which also instantly cancels the title pattern applied to the titled text in the original note.

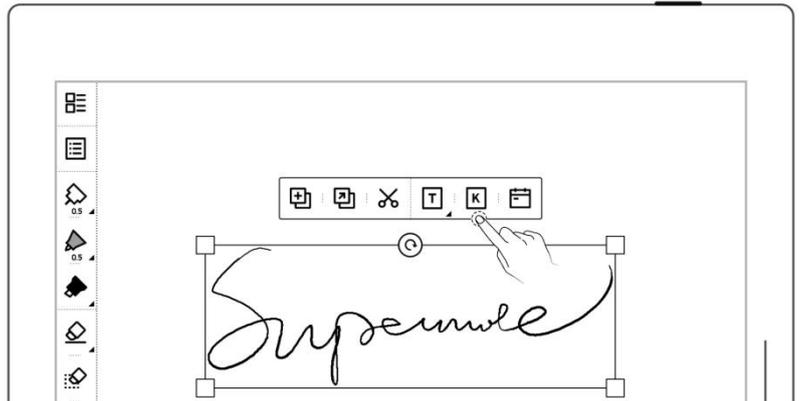


* **Note:** The title function is only available on main layer.

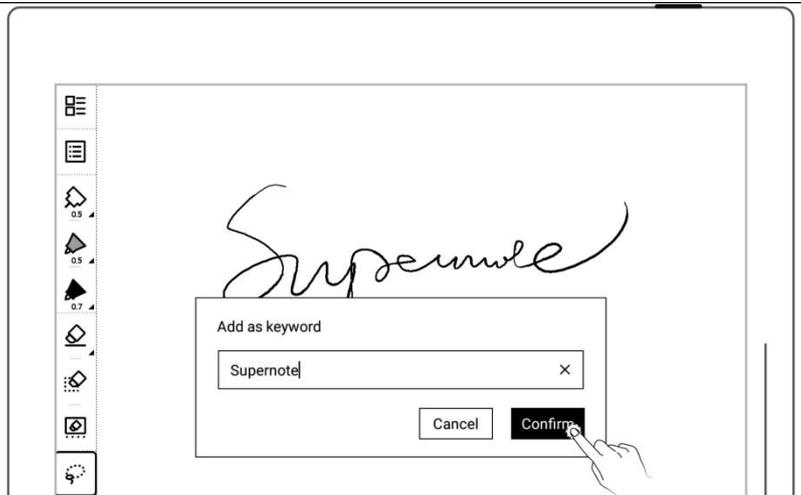
4.7 Keyword recognition

The content written on the note or document page can be identified by circled keywords, so as to quickly search for the file pages related to the keywords. Take below "notes" as an example:

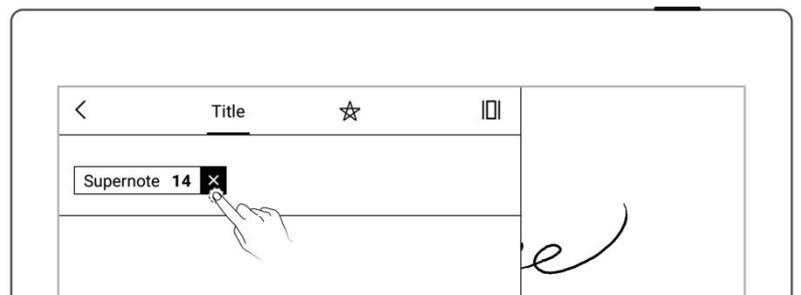
- 1、 On a note page
 - Tap “  **Lasso**”, select handwriting content by drawing a circle around it with stylus.
 - Tap “  ”



- 2、 Confirm recognized keywords again, if not accurate, recolonize again



- 3、 Check the keywords
 - Tap “  **Navigation Window**”
 - Select “**Title**”
 - Tap “  ” on the keyword page to delete a keyword

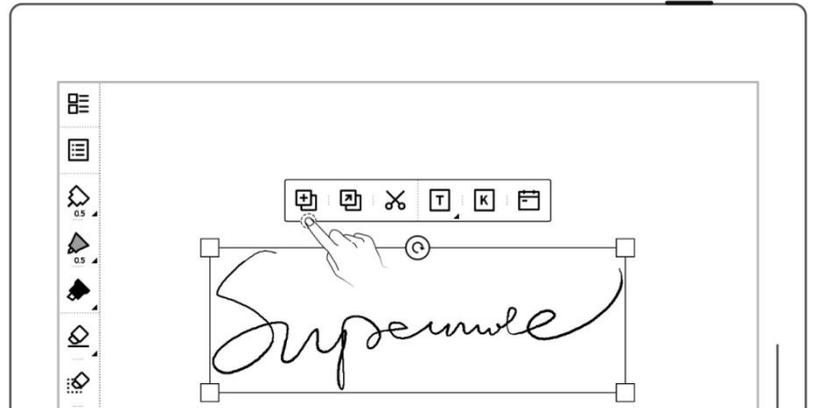


***Note : Keywords only can be recognized in the main layer.**

4.8 Region copy, cut and paste

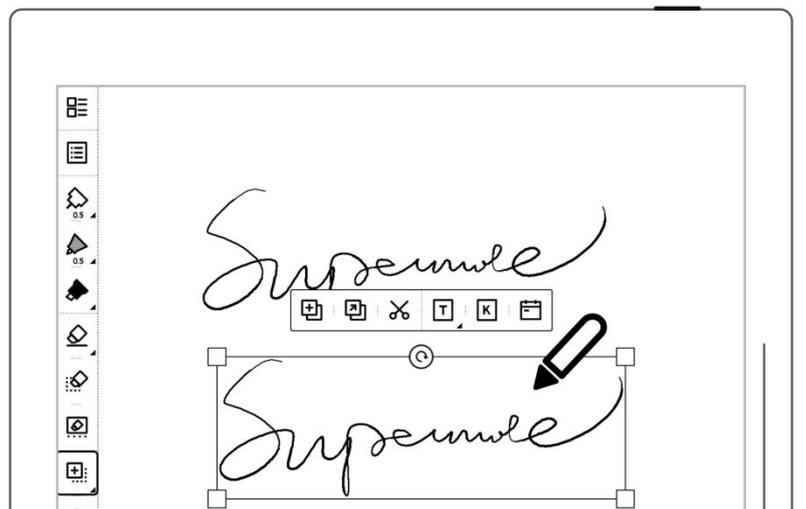
1、 Tap " Lasso"

- Select handwriting content by drawing a circle around it with stylus.
- Tap "  Copy", "  Copy to" or "  Cut"
- After that, the lasso icon will be switched to "  Paste"



2、 Paste copied or cut handwriting to the current note

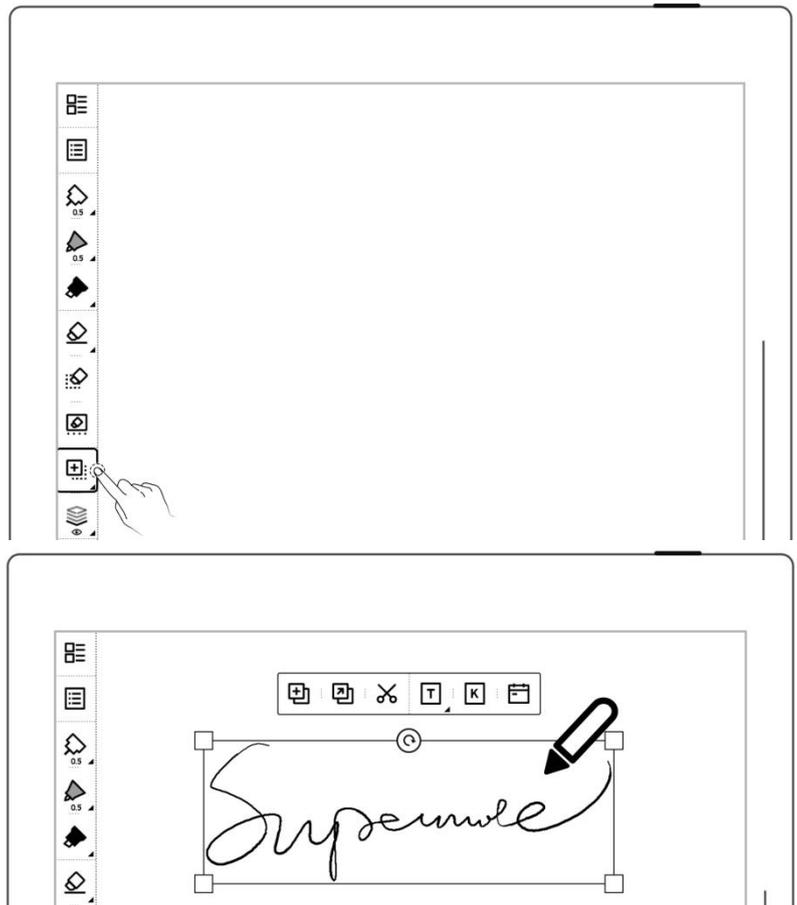
- Notes can be pasted on the current page or jump to paste on the selected page through Thumbnail.
- Tap the screen with stylus nib to paste the note



3、 Paste copied or cut handwriting to a different note

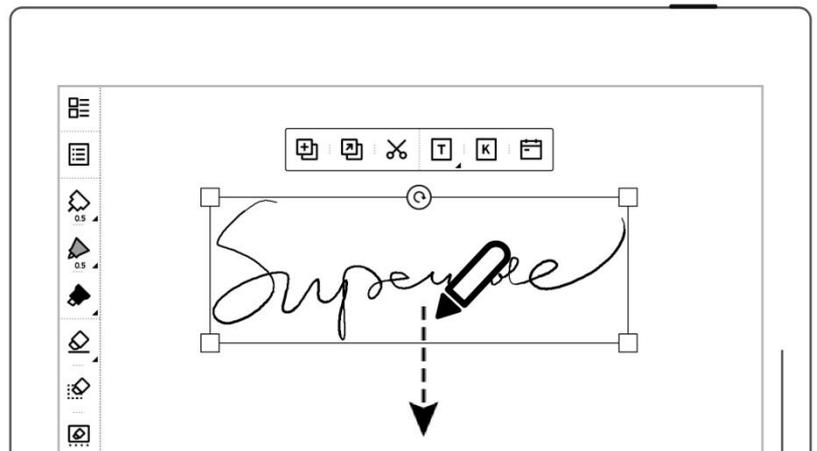
- Open a different note
- Tap “ Paste”(skip this step if the paste icon is already selected)
- Tap the screen with stylus to paste

Note: Draw a circle around handwriting content again and the paste icon will switch back to the lasso icon; tap “”to clear clipboard and the paste icon will also switch back to the lasso icon.



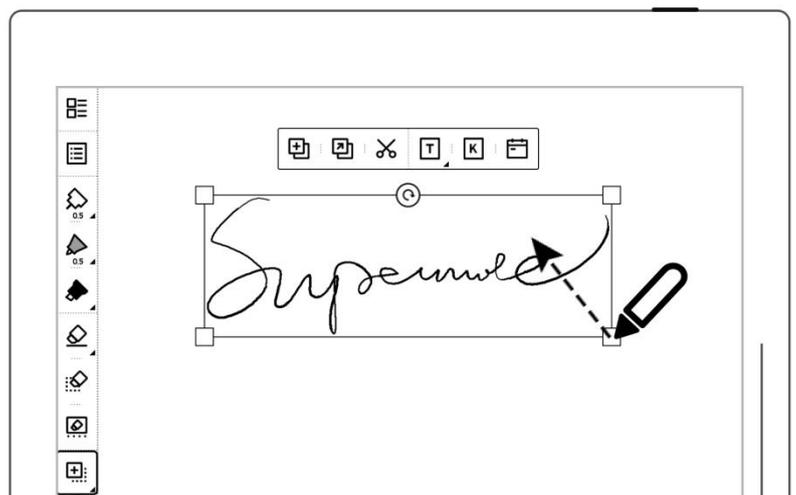
4.9 Region move

- Tap “ Lasso”, select handwriting content by drawing a circle around it with stylus.
- Drag in lasso selected square region with pen nib



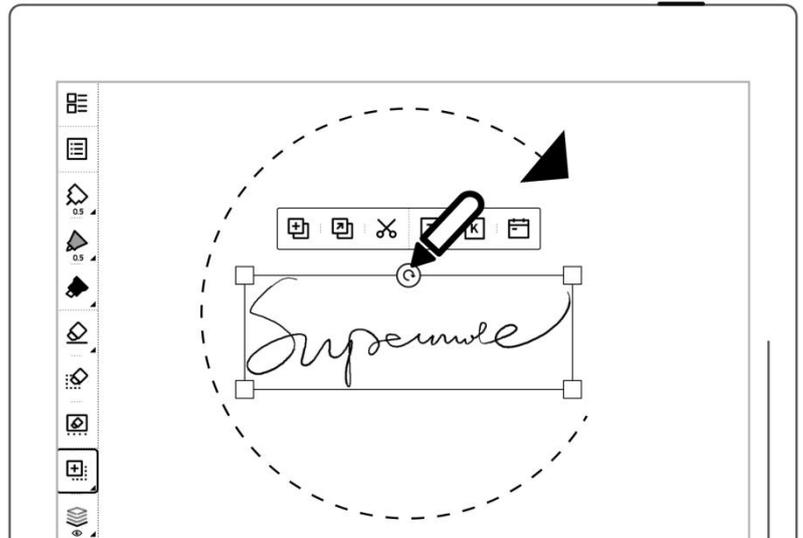
4.10 Region zoom in /zoom out

- Tap “ Lasso”, select handwriting content by drawing a circle around it with stylus.
- In the region selected by lasso with pen tip, select the four corners of the lasso square, drag it outward/inward to zoom in and zoom out.



4.11 Region rotating

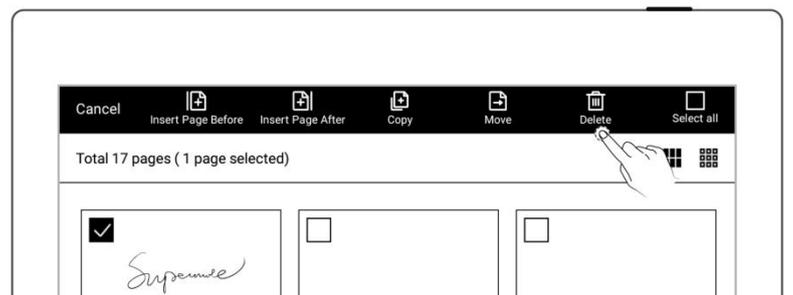
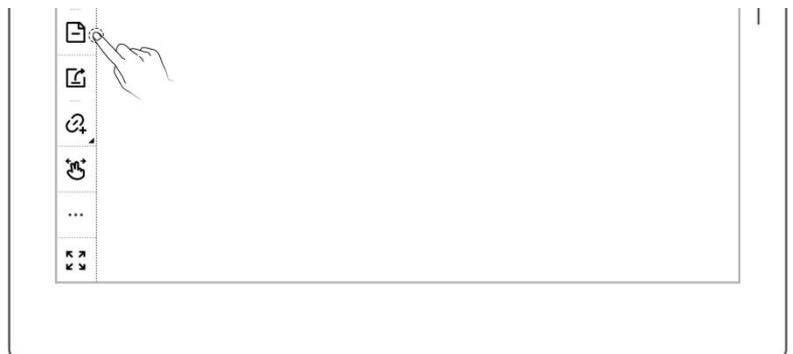
- Tap “ **Lasso**”, select handwriting content by drawing a circle around it with stylus.
- Use pen tip on “ ” icon of lasso selected region to rotate the square angle.



4.12 Delete and insert a note page

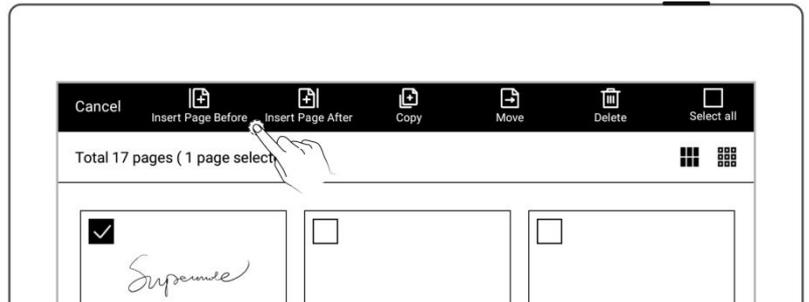
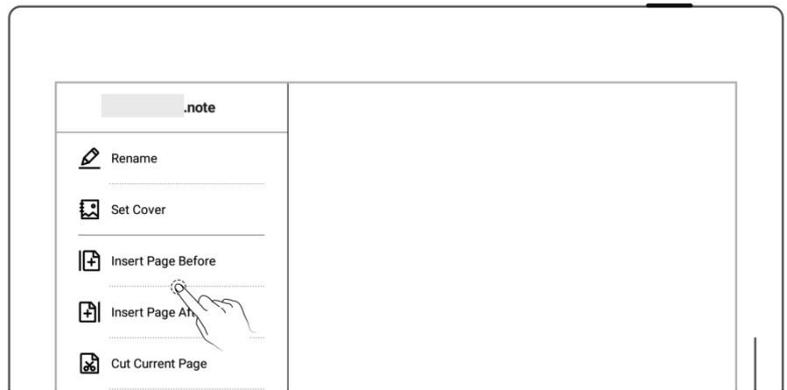
1、 Delete a note page

- Tap “ ” to delete current page
- Or tap “ **Overview**” and long press a note page until the function bar appears. Select the note page(s) you want to delete and tap “ **Delete**”



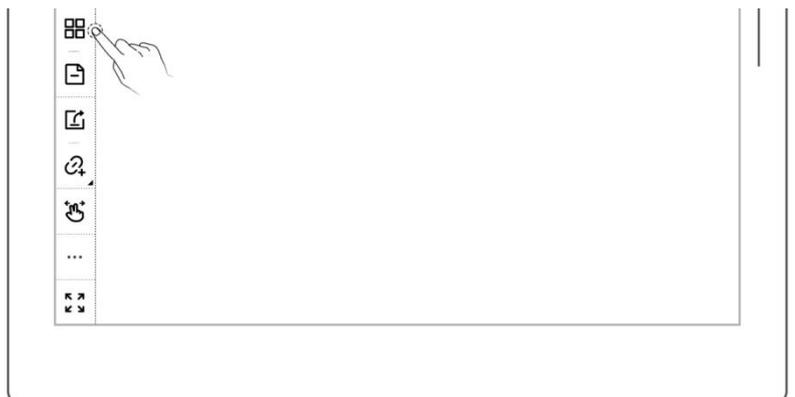
2、 Insert a note page

- Tap “  **More**” on the toolbar or the function bar in Overview
- Tap “  **Insert Page Before**” to insert a note page before the current page
- Tap “  **Insert Page After**” to insert a note page after the current page

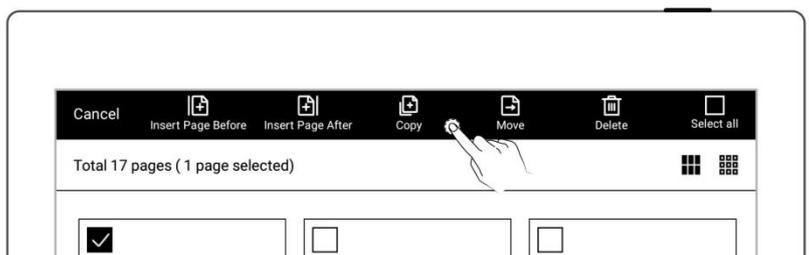


4.13 Copy and move note pages

- 1、 Tap “  **Overview**”
 - Long press a note page until the function bar appears at the top of the screen
- 2、 Select note page(s) to copy or move

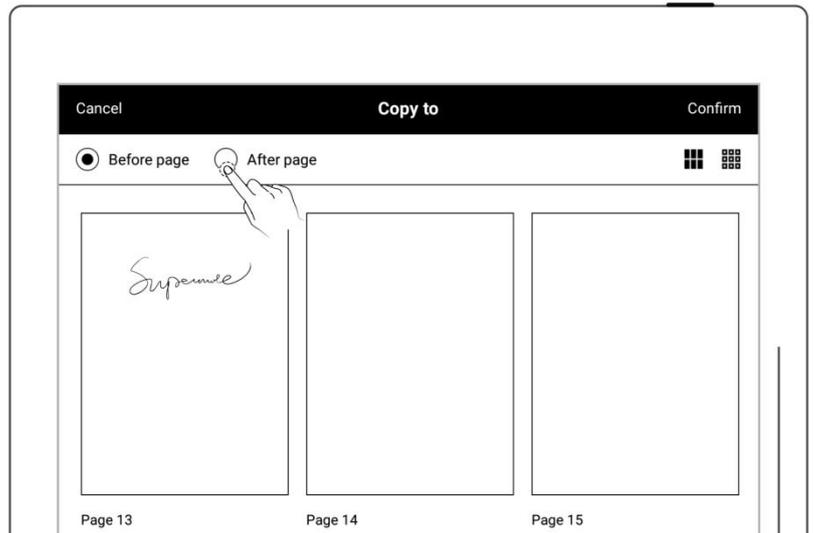


- Tap “  **Copy**” or “  **Move**”



2、 “Copy to” / “Move to”page

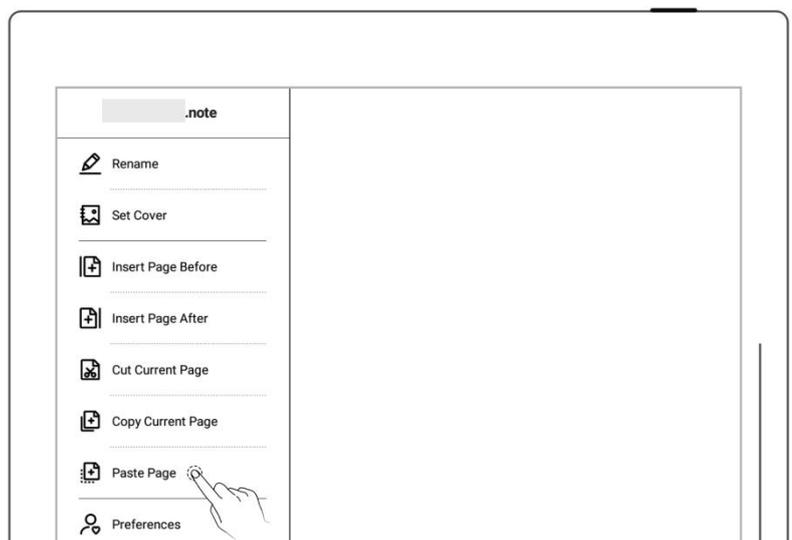
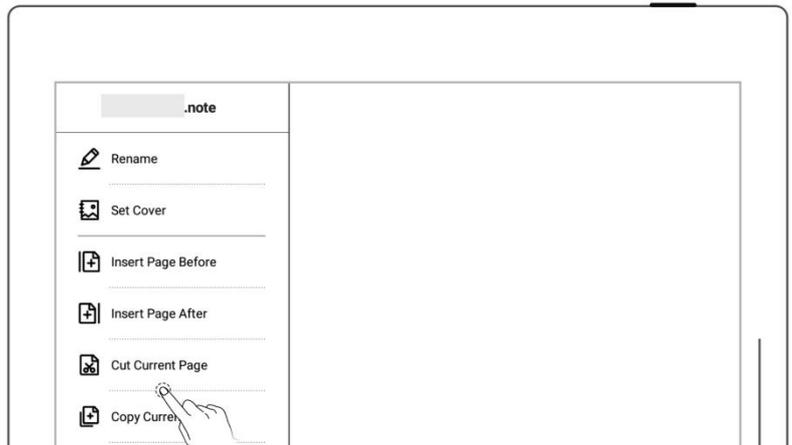
- Tap to select a page to be moved or copied
- Select the "Before page" or "After page" of the target page
- Tap“ confirm”



4.14 Cut and copy current note page

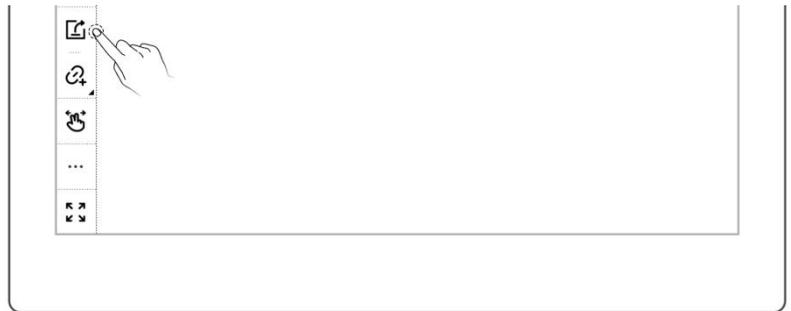
1、 Tap “ ⋮ More” on the toolbar

- Tap “  Cut Current Page”or “  Copy Current Page”
- Select where to paste the cut or copied page in the current note or other notes
- Tap “  Paste Page” to paste the cut or copied page

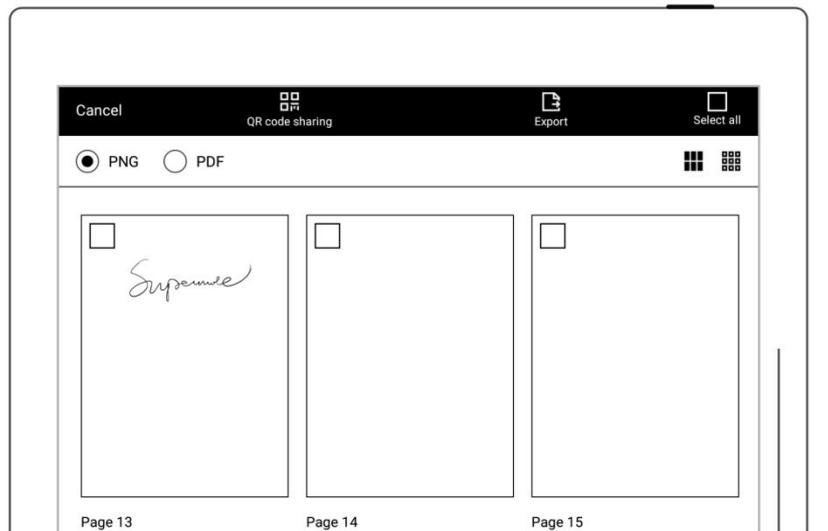


4.15 Export and share

- 1、 Tap “ Share/Export”



- 1、 Select the page to be exported
 - Select PNG or PDF at the bottom left corner
 - Tap the “QR code sharing” or “Export”



Note: PNG export can choose different image sizes, Different handwriting types can be exported as PDF files.

Chapter 5 Read, Digest & Annotation

5.1 Import documents

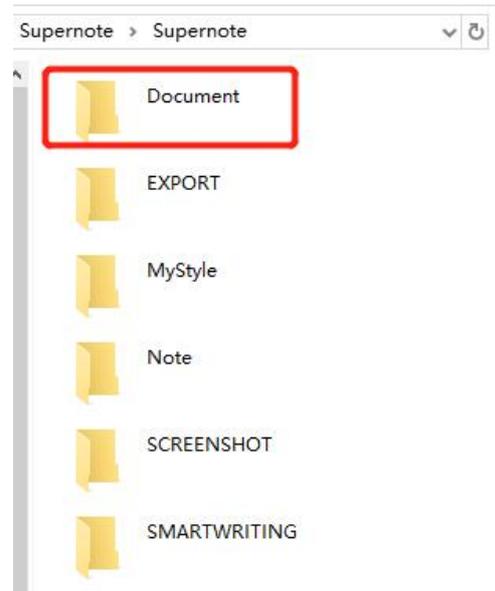
You can use USB 、 Supernote Partner App or Cloud to import PDF and EPUB files to your Supernote device.

Method 1: USB

- 1、 Connect Supernote device to PC with a USB cable

2、 Open the /Supernote disk on PC

- Drag the PDF/EPUB files from PC to Supernote/Document directory



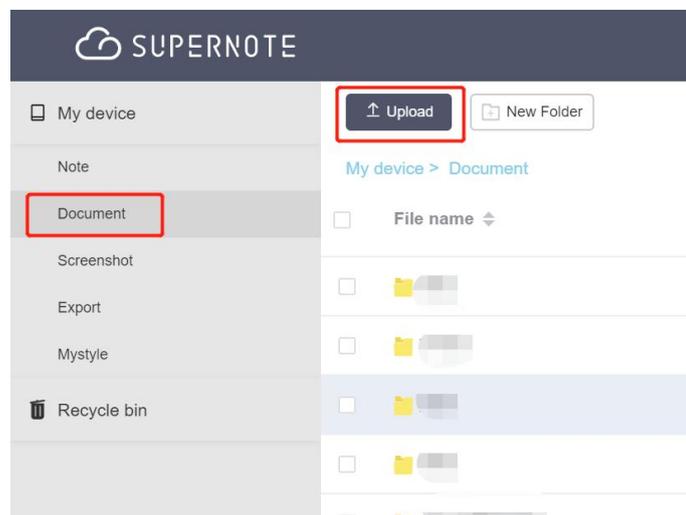
***Note:** For iMac, a third party MTP application is required (Please refer to [USB connection](#)).

Method 2: Cloud

1、 Register cloud service in PC browser via <https://cloud.supernote.com> and log into the cloud

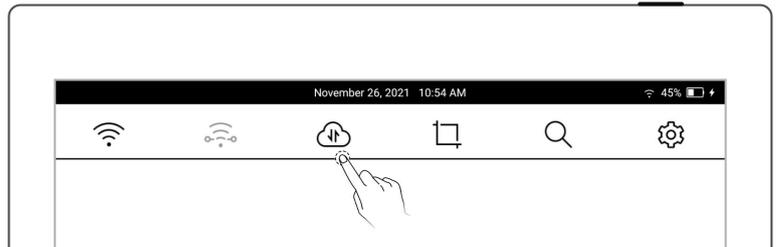
2、 Select “**Document**” on the left side, click “**Upload**”, and select files to upload, then click “**open**” button

- Wait for the completion of upload.(Files can also be uploaded via Supernote partner App)



3、 Connect your Supernote device to Wi-Fi and log in with your Cloud Account

- Swipe down from the top of the screen to activate the top status bar, then tap “ Sync ”
- Wait for the completion of upload.

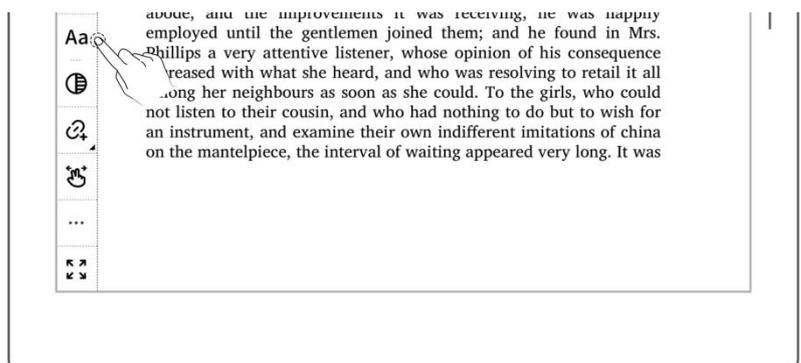


Method 3: Through the **Direct transfer** function of Supernote Partner App (Files transfer between Supernote Partner App and the device within the same LAN) (Pls refers to the [LAN direct transfer](#))

5.2 Change the fonts

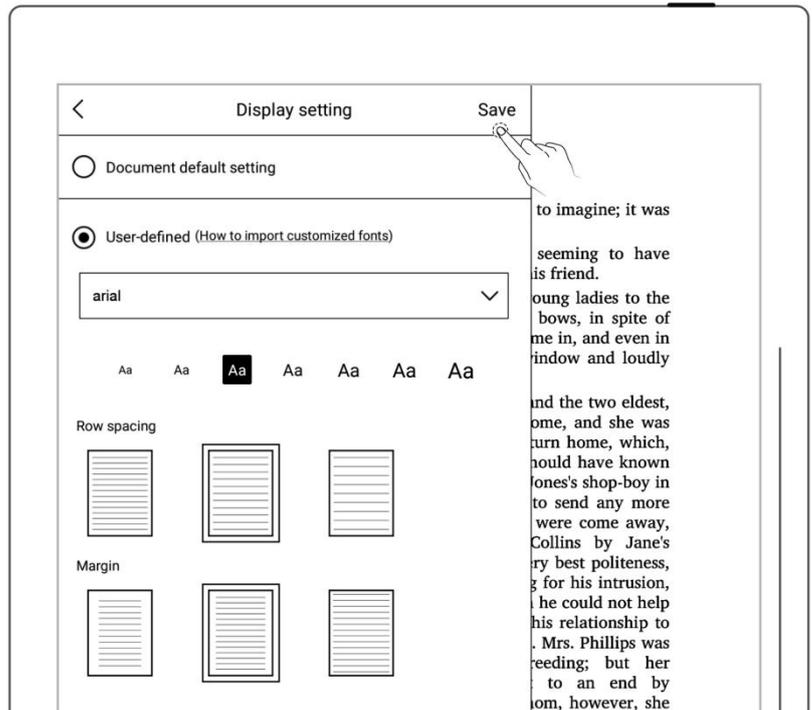
This feature only applies to EPUB and FB2 documents.

1、 Open a document , Tap “Aa”



2、 Select fonts, size, Row spacing and Margin

- Tap "Save"

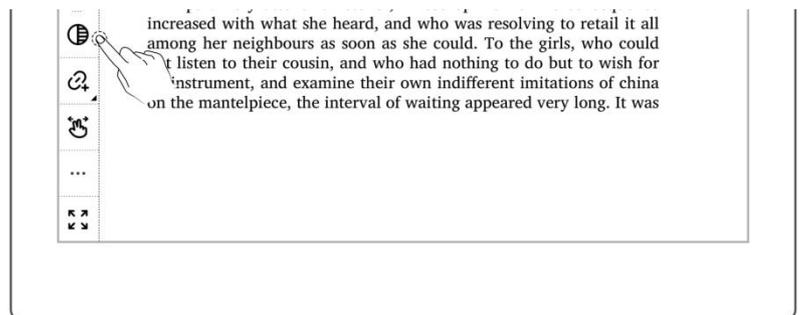


***Note: Support document customized font import (please refer to "[How to import document customized fonts](#)")**

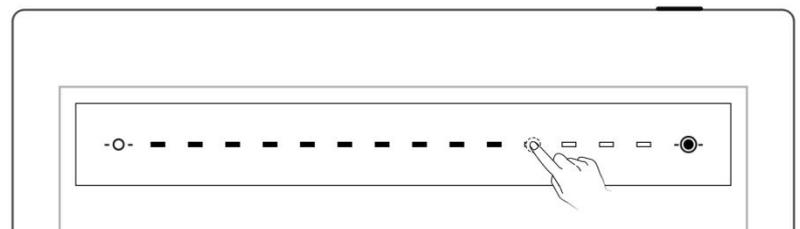
if you have added handwritten annotation(s) on the EPUB files, then the display settings cannot be changed.

5.3 Adjust screen contrast

1、 Open a document,
Tap "  Contrast"



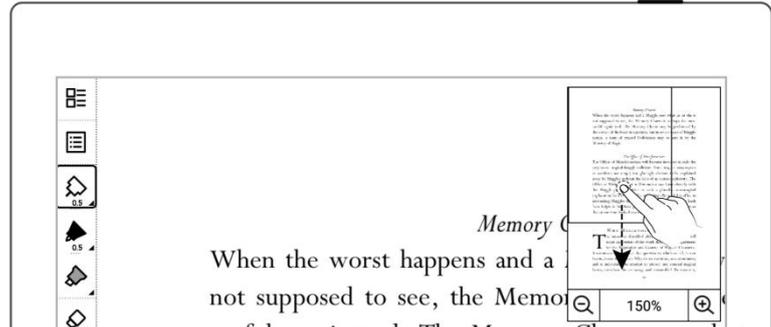
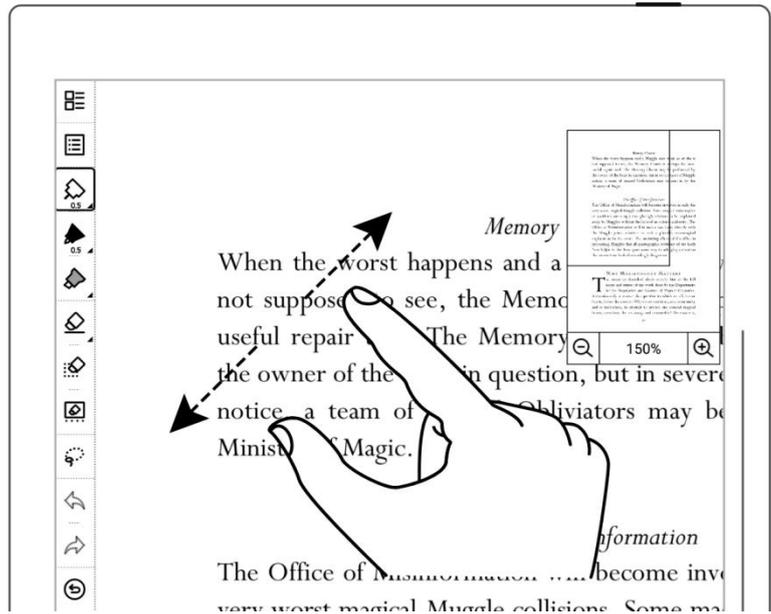
2、 Tap the contrast
adjustment bar



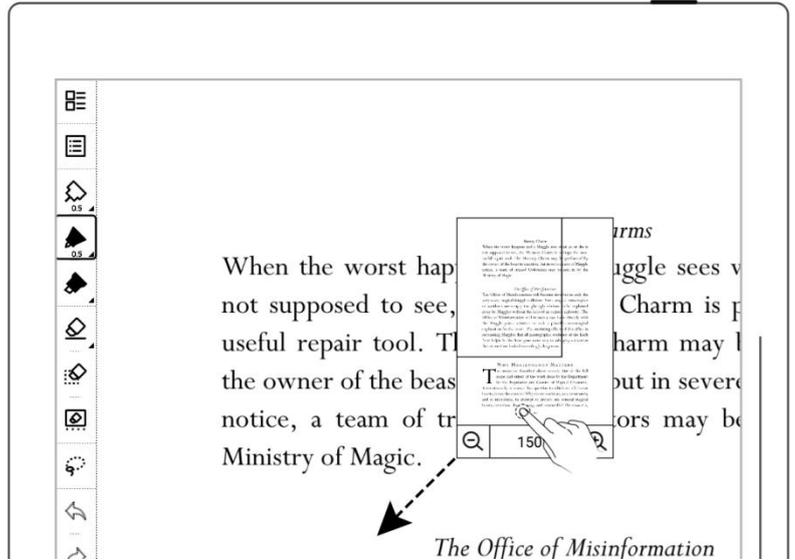
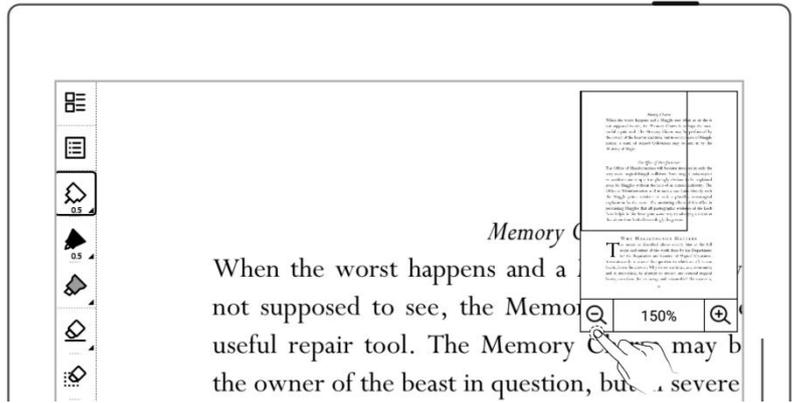
5.4 PDF gesture zoom

The pinch to zoom feature is only applicable to PDF, CBZ, XPS and DOC documents.

- Open the document, pinch on the screen with two fingers to zoom in and out
- When page size exceeds 100%, drag two fingers on the screen to move the page to view the content
- After the page is zoomed in, the page thumbnail window appears in the upper right corner. Move the thumbnail window with finger, the page will move accordingly



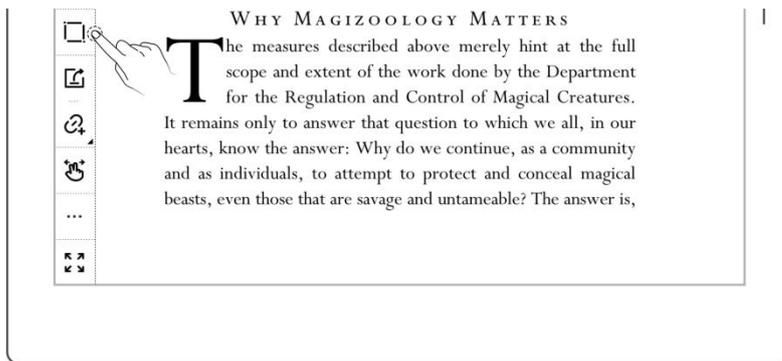
- Click on the screen to zoom in "  " and zoom out "  " to zoom in and out of the page
- Drag the thumbnail window with finger to move the position of the thumbnail window within the page
- When page size reduced to 100% size, the thumbnail window disappears



5.5 PDF Trimming

The trimming feature only applies to PDF, CBZ and XPS documents.

1、 Tap “ Trim”



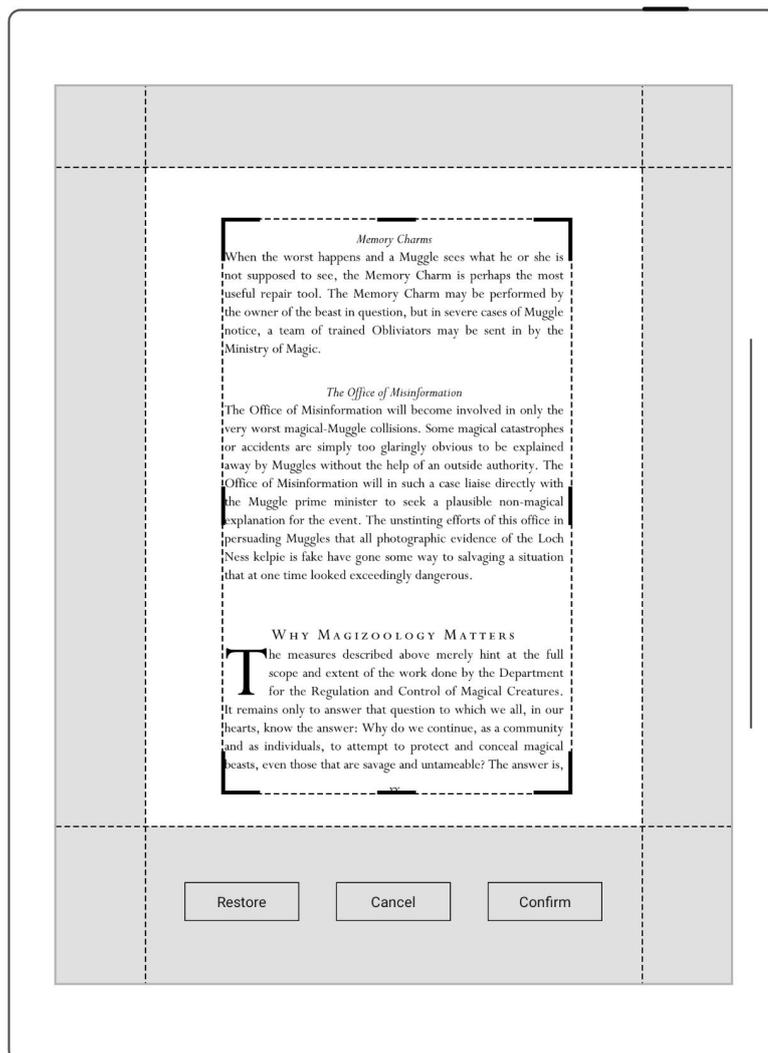
2、 Auto-trimming effect will be displayed on the page

- Tap “**Restore**”, the border of the page will be recovered, While **Actual size** will change to **Adjust**

- Adjust manually by moving the bold lines

- Tap “**confirm**”

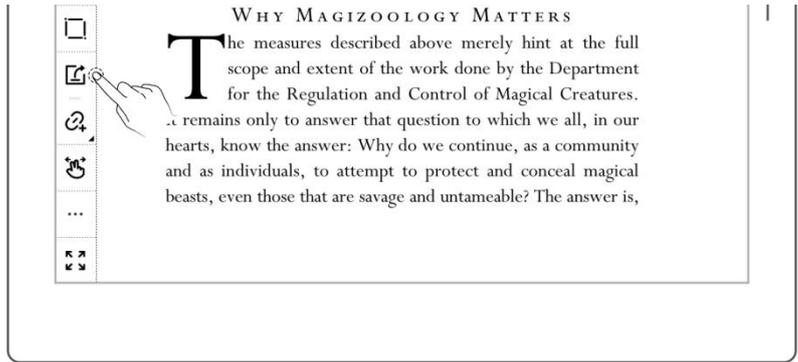
- After trimming, the icon “” on the top toolbar becomes “”, Tap “” to undo the trimming



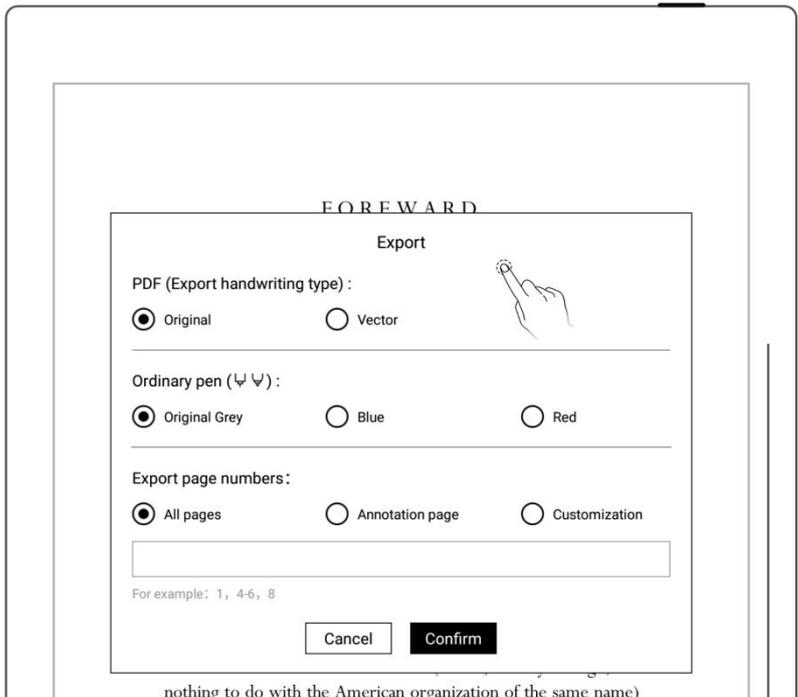
5.6 PDF export

This function only applies to PDF files.

- Tap "  Export"



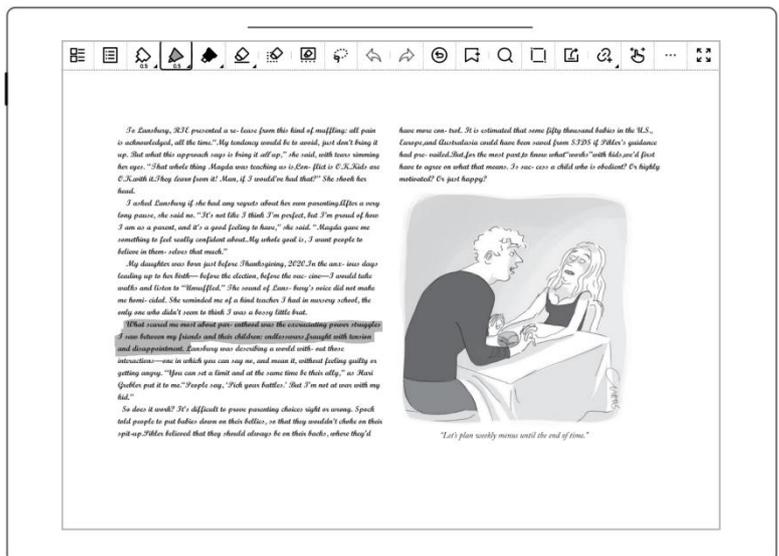
- Select handwriting type when exporting as PDF file.
- Export can choose handwriting style and handwriting color
- Export can be customized to select the page number



nothing to do with the American organization of the same name)

5.7 PDF landscape mode

- PDF is automatically displayed horizontally per text layout direction



- "  " and "  " identify the upper and lower half pages
- "  " and "  " identify the left and right half pages
- "  ", "  " and "  ", "  " mark the end of the top or left half of the page

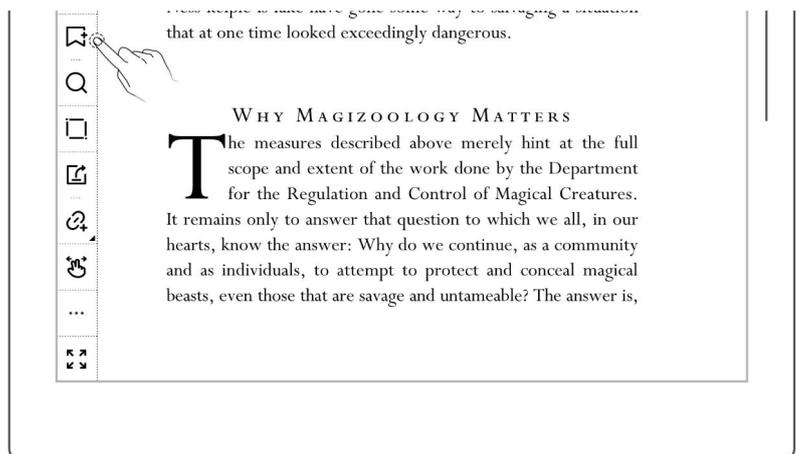


***Note: Zooming feature is not available in half-page view.**

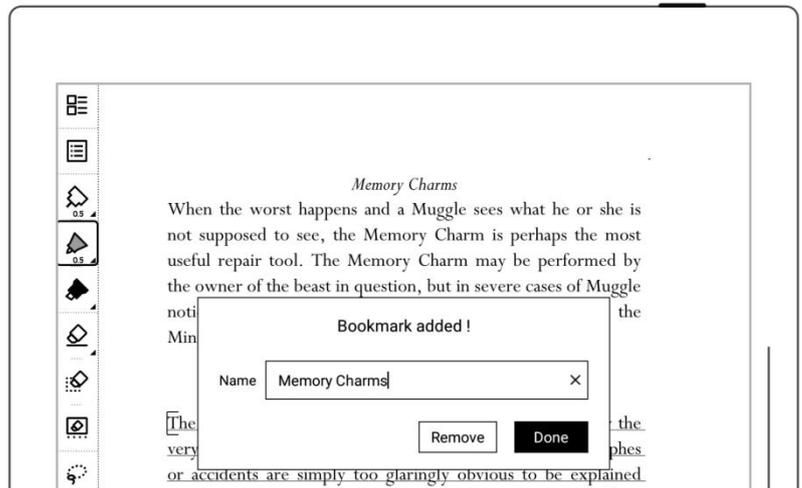
5.9 Bookmarks and Table of Contents

1. Bookmark

- Tap "  **Add Bookmark** "
- In the " **Bookmark Added** " pop-up box, tap Done or Remove as soon as you set the bookmark name.
- After setting as a bookmark, Tap

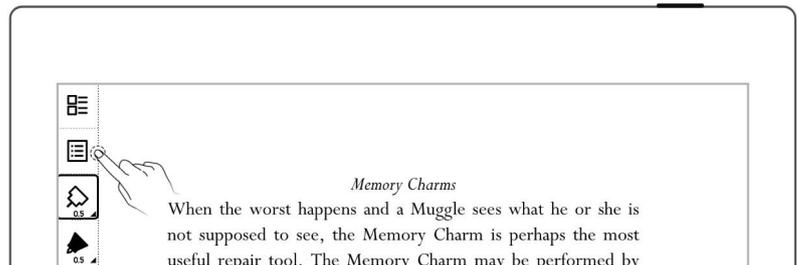


"  **Remove Bookmark**", to Remove the bookmark of the current page



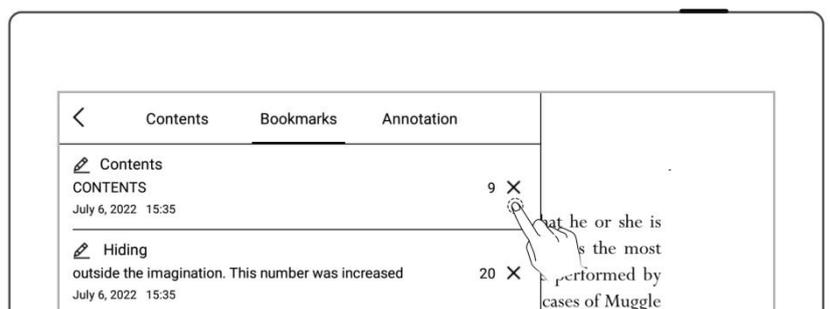
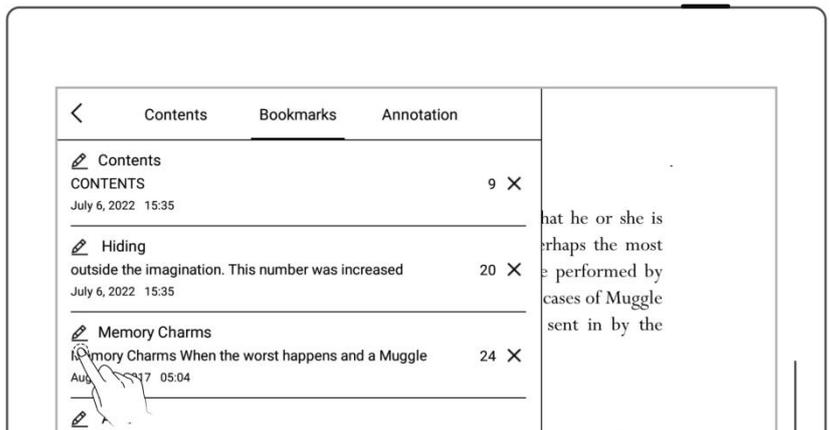
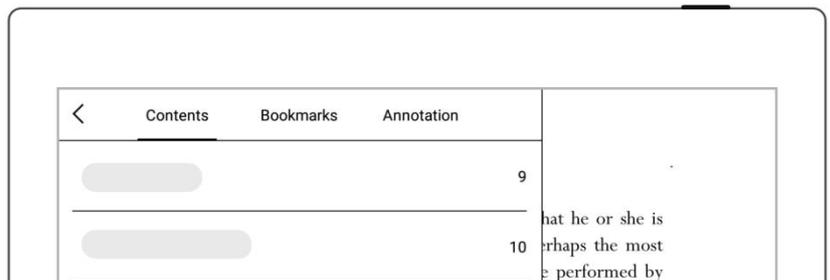
2、 Contents

- Tap "  **Navigation Window**"
- Tap "**Contents**"



3、 Bookmark change name and delete

- Tap "**Contents**", "**Bookmarks**" or "**Annotations**" to switch views
- Tap "**Bookmarks**" to view the bookmarks you have added
- Select the bookmark, tap "  ", enter a new bookmark name, then tap "**Done**" to change



the bookmark name

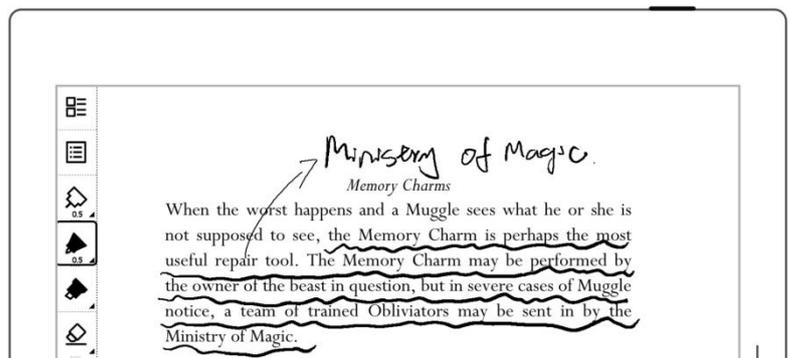
- Tap "  " to delete current bookmark

***Note: If the Contents cannot be obtained for some PDF files, the Contents page will be blank.**

5.10 Annotation

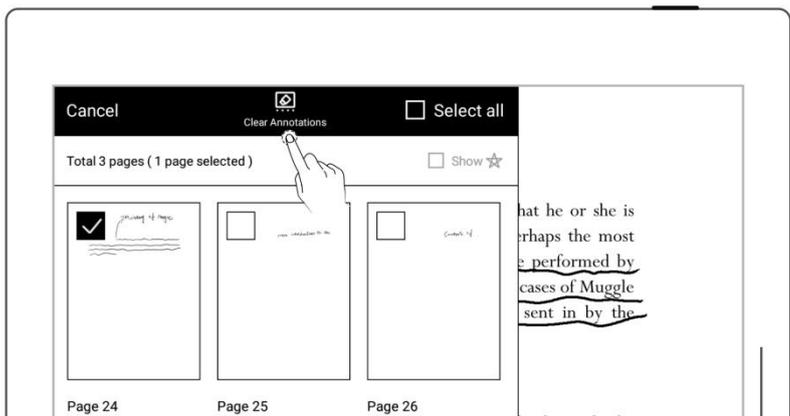
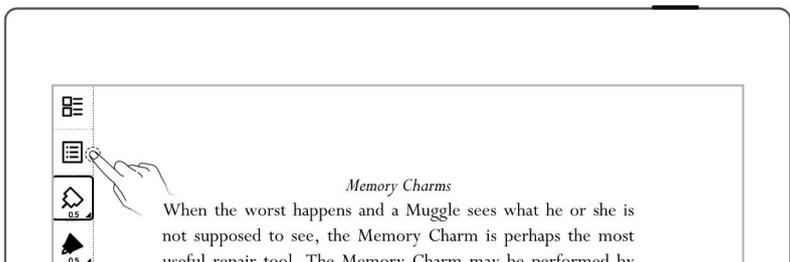
1、 Write annotations

- Open a document and you can start to annotate it with notes or marks.



2、 Delete annotations on the document pages

- Tap "  **Navigation Window**"
- Tap "**Annotation**" to view all the pages with annotations
- Long press a thumbnail page, check the boxes of the annotated pages you need to delete, and then "  **Clear**

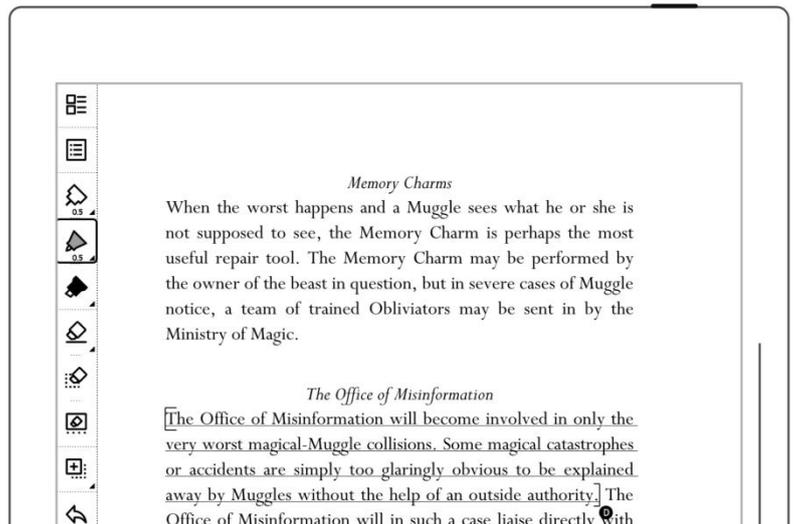


Annotations”

5.11 Digest and annotation

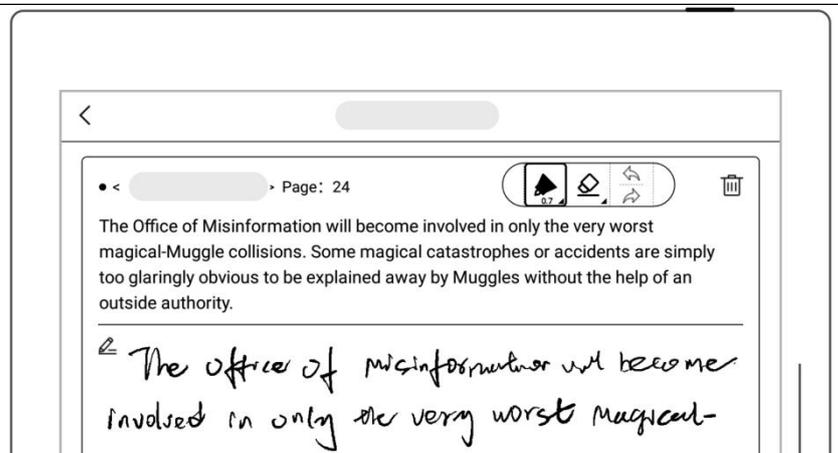
➤ Digest

- 1、 Open a document, mark your favorite sentences with square brackets “[]”
 - The symbol of Square brackets “[]” are need to be finished within one stroke
 - The text within the recognized “[]” is a digest, represented by the symbol “**D**”



➤ Annotation

- 2、 Tap the digest sentence within the square brackets to enter annotation page
 - Here you can write thoughts or comments of the marked sentences
 - Once a digested is

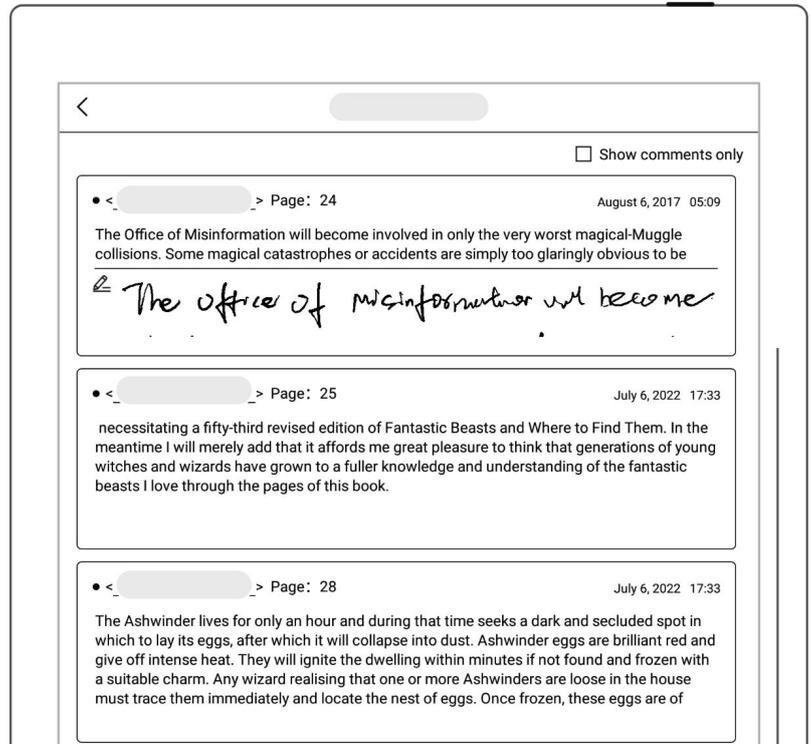


annotated, the symbol

“**D**” will switch to “**A**”

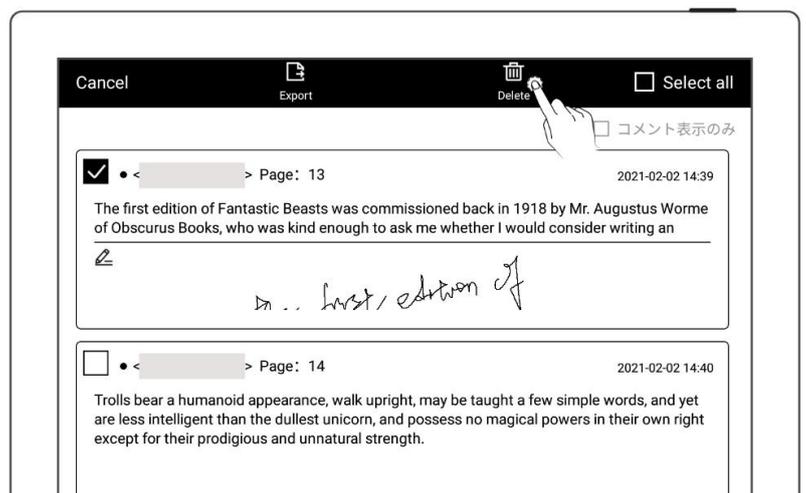
➤ View digests and annotations

- In the sidebar menu, tap “**Digest**” to open the digest list
- Tap the document name to view all the digests and annotations associated with the document
- Tap “**Show comments only**” to filter the annotated digests.
- (Digests and annotations are sorted by file names)



➤ Delete digests and annotations

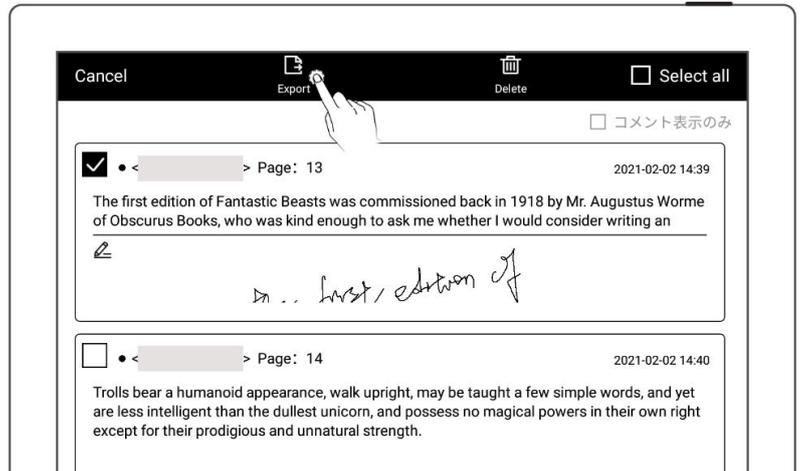
- On the digest list page, long press a digest to bring up the top function bar
- Select the digests you need to delete and tap



“  delete” on the top function bar

➤ Export digests and annotations

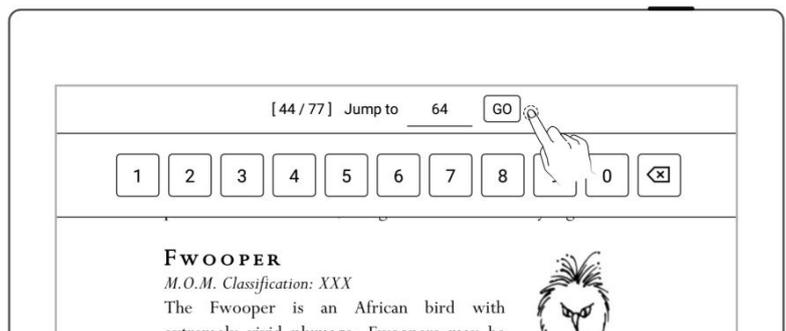
- Select the digests you need to export and tap “  Export” on the top function bar



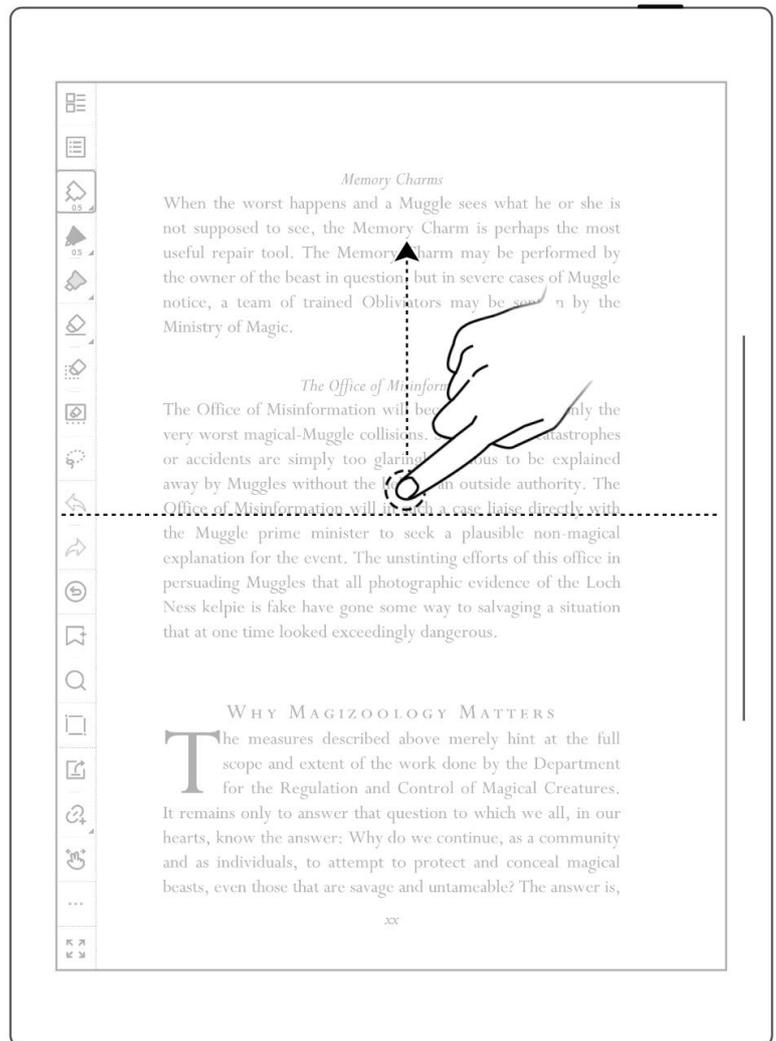
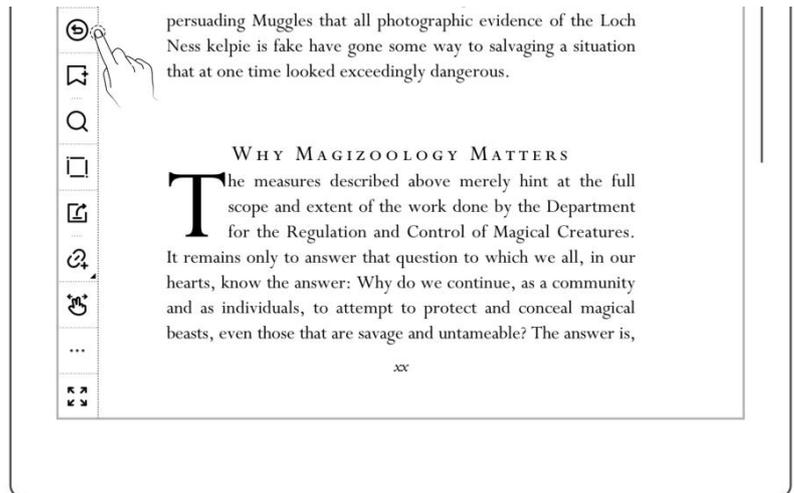
***Note: Digests and annotations are only available for EPUB files and PDF texts. The digest symbols “” “” for annotations can be displayed or hidden in “Settings > Display & input> Preferred settings”.**

5.12 Back to last viewed page

- In the opening file
- After processing internal links, contents, keywords, bookmarks, annotations, page numbers, and search jumps



- Tap "⏪" or swipe up in the upper half of the screen to return to the page before the jump

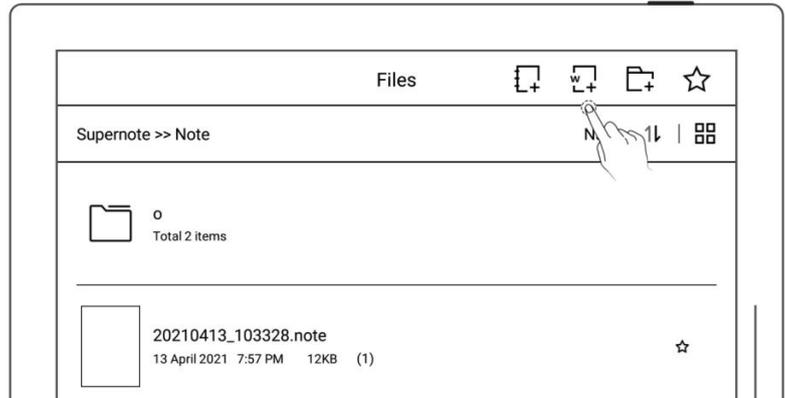


Note: This feature can only be used for returning to the last viewed page once. The Gesture for Last Viewed Page feature can be turned on or off in Toolbar>More>Preferences in documents.

Chapter 6 Word

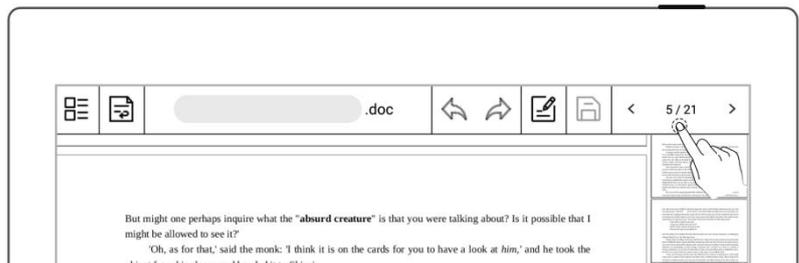
6.1 New Word file

Tap “+” to create new Word file page

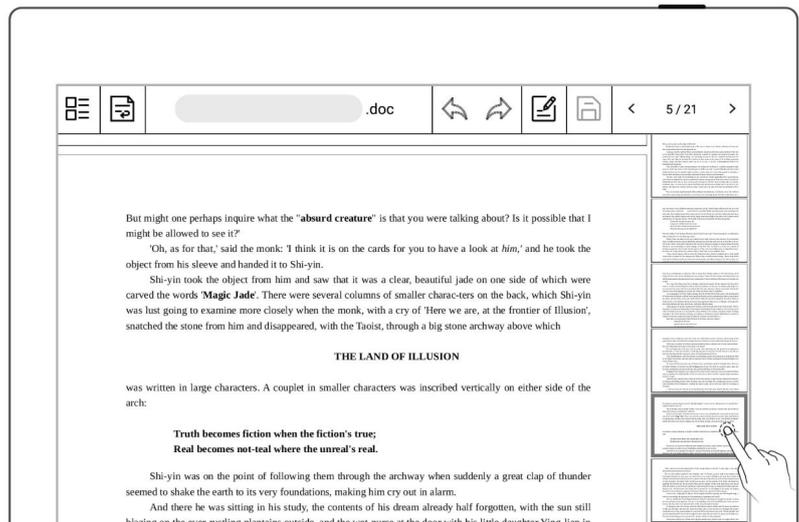


6.2 Browse Mode

➤ Tap the page number area to display or hide the thumbnails



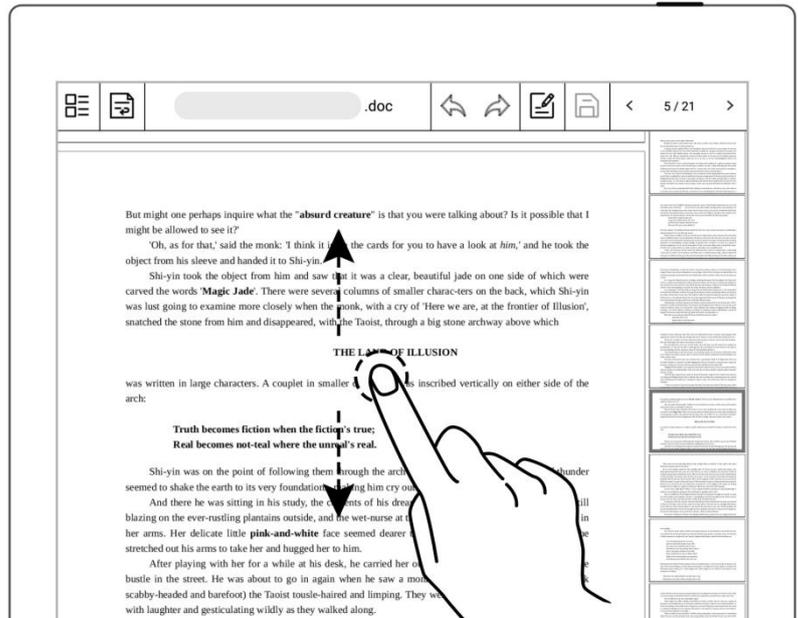
➤ Tap on a thumbnail on the right side to jump to a specific target page



➤ Tap the left/right arrows in the page number area or simply swipe up or down on

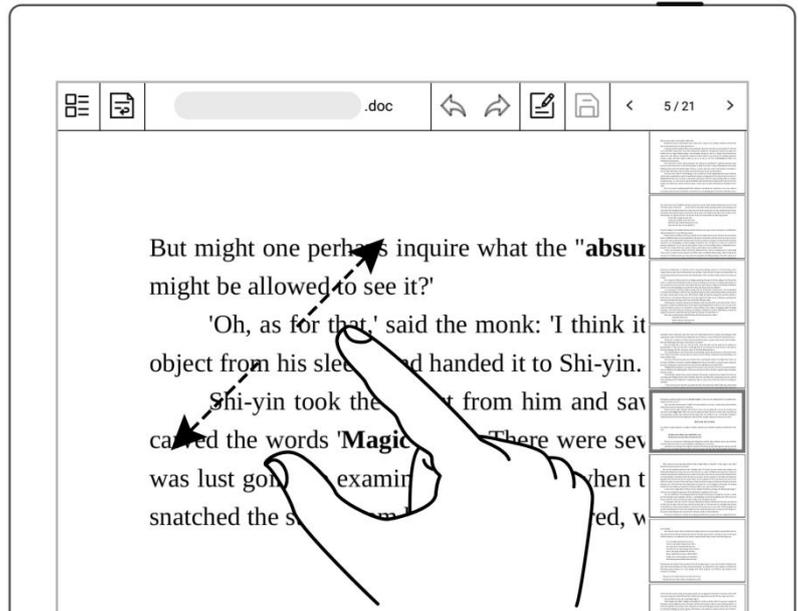


the screen to turn pages



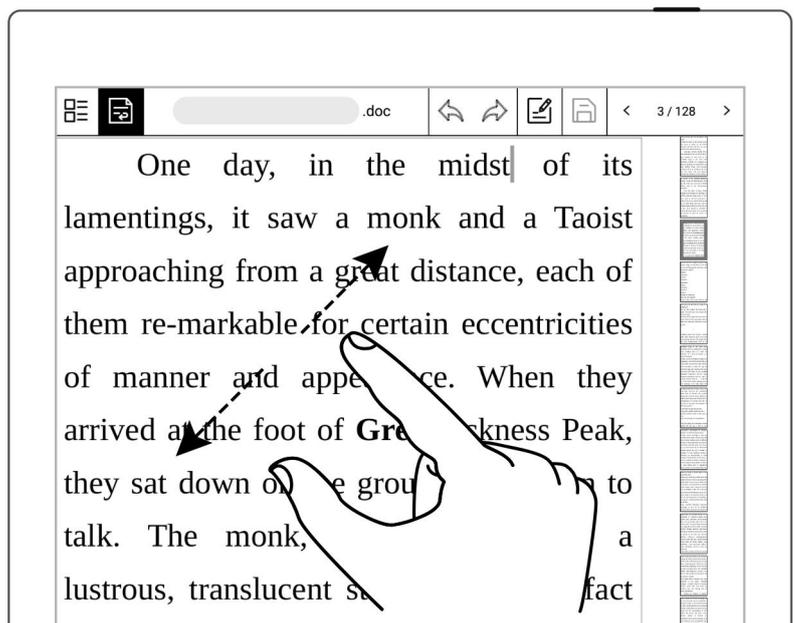
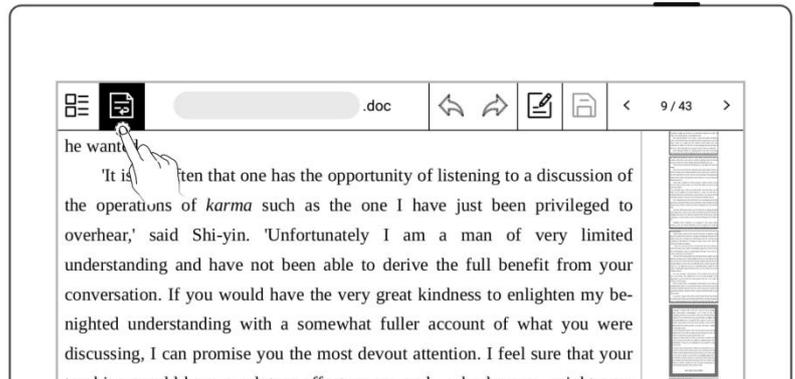
6.3 Pinch to zoom

- Use two fingers on the screen to zoom in and out



6.4 Repage View

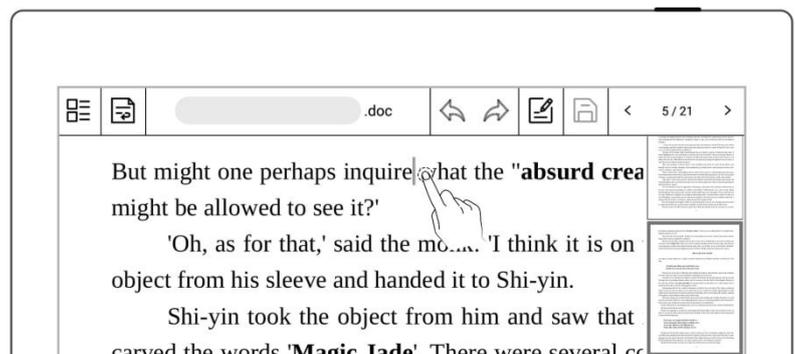
- Enter the reflow view to view or edit a Word document as needed
- Tap “” to enter the reflow view and use the pinch to zoom feature to rearrange the text layout



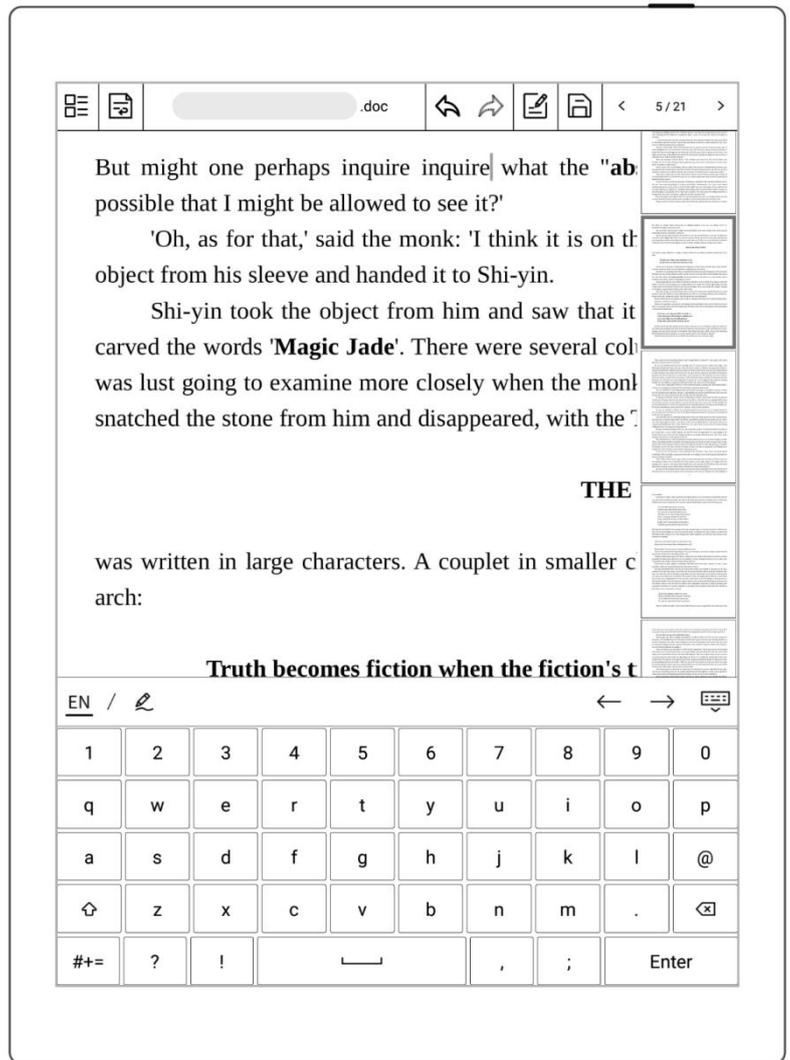
6.5 Editing

➤ Keyboard mode for editing

- Tap the area you want to edit to bring up the keyboard



- Enter text using the keyboard

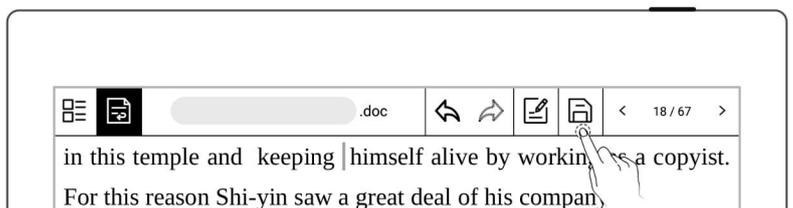
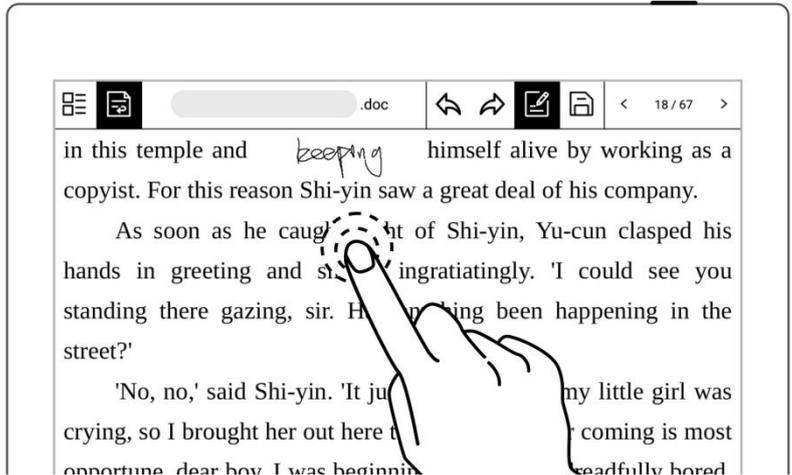


- Pen mode for editing

- Tap “

**Note: Pen mode and keyboard mode cannot be used simultaneously. If you need to use the keyboard mode to edit text again when using the pen mode, tap “
 - Tap “

 A screenshot of a document editor interface. At the top, there is a toolbar with icons for a list, a document, a search bar, a .doc file extension, undo, redo, a pen icon, a save icon, and page navigation (18 / 67). The main text area contains the sentence: "in this temple and keeping himself alive by working as a copyist. For this reason Shi-yin saw a great deal of his company." The word "keeping" is written in a cursive, handwritten style. Below this, the start of another sentence is visible: "As soon as he caught sight of Shi-yin, Yu-cun clasped his".**

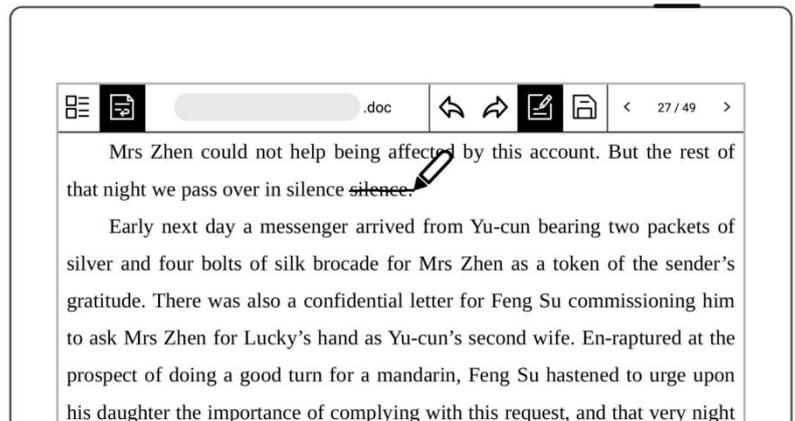


6.6 Proofreader's marks

Support Proofreader's marks including delete, line break, backspace connect, Transpose.

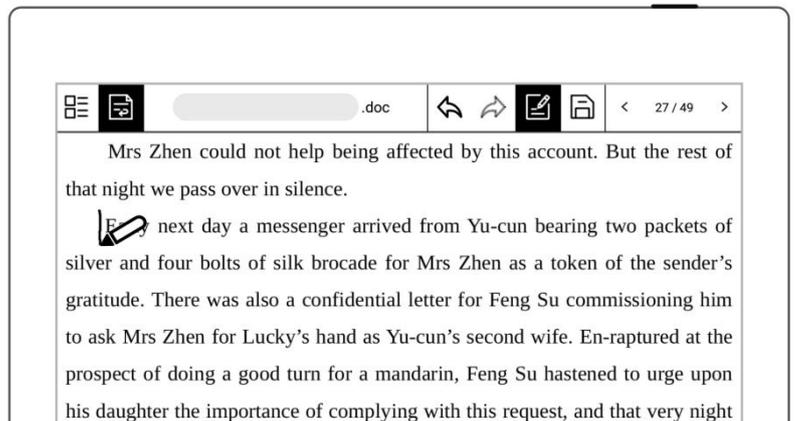
6.6.1 Delete

- Tap “”
- Use stylus to draw “” on the characters or spaces to be deleted, it will be automatically recognized as a delete signal, and the selected content will be deleted.



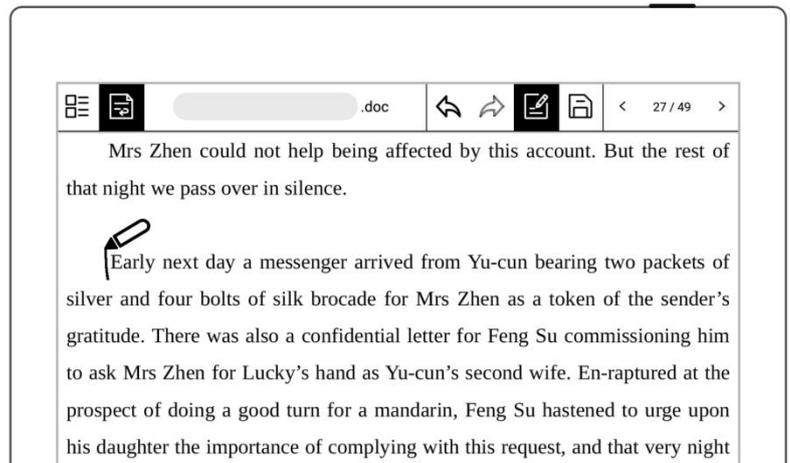
6.6.2 Line break

- Tap “”
- Use stylus to draw “” from top-down between characters or spaces to start a new line, it will be automatically recognized as a line break signal, and the selected content will go to the new line.



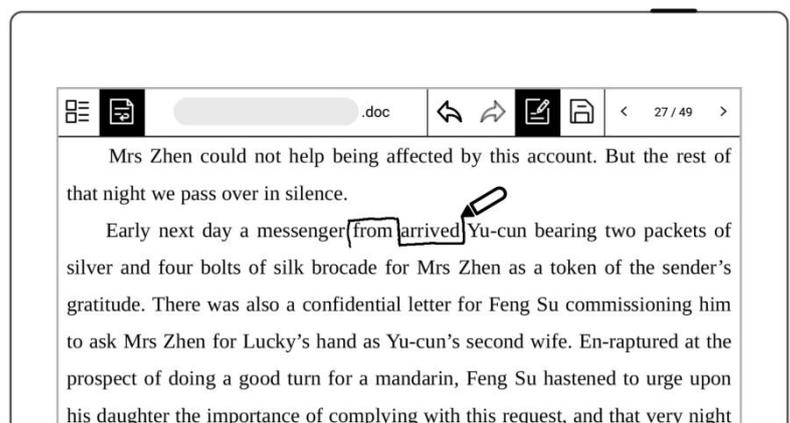
6.6.3 Backspace connect

- Tap “”
- Use stylus to draw “|” from bottom-top before the character to connect previous phrase or word, it will be automatically recognized as a connect signal, and the selected content will connect the phrase. (Supported in later version)



6.6.4 Transpose

- Tap “”
- Use stylus to draw “” on the characters you want to transpose. It will be automatically recognized as a transpose symbol, and the selected characters will be

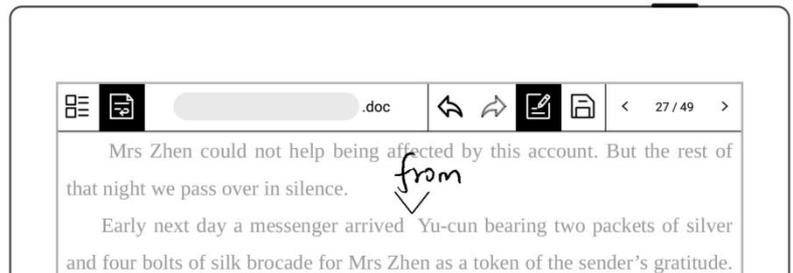


transposed.

6.6.5 Handwritten Insert

➤ Insert content between characters

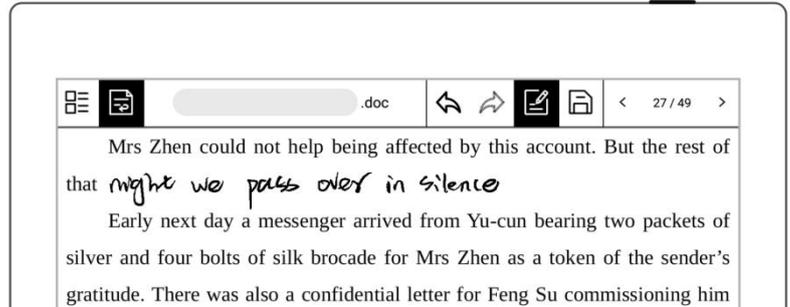
- Tap “  ”
- Use stylus to draw “  ” between characters to insert content. It will be automatically recognized as an insert symbol.
- Write anywhere on the screen the content you want to insert and click “  ” or double-tap the screen with one finger to confirm the insertion.
- Draw a line across the insert mark as “  ” to cancel the



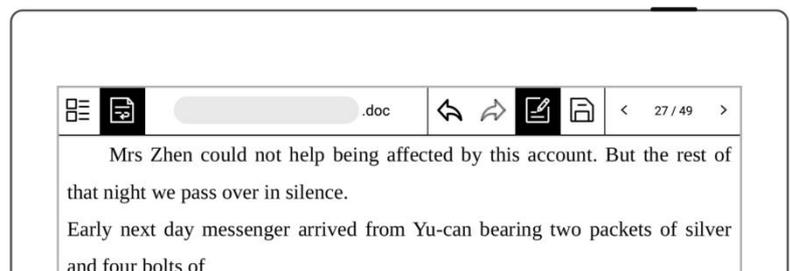
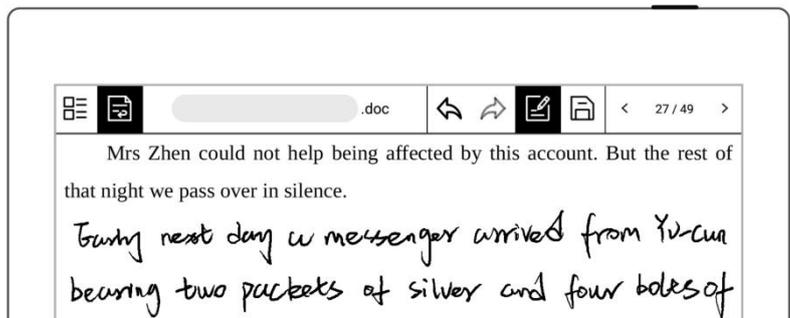
inserted content

➤ Additional ways to insert content

- Simply handwrite the content you need to insert at the end of a paragraph
- Double-tap the screen with one finger to have it recognized and inserted to the end of the paragraph



- Handwrite the content you need to insert in a new line
- Double-tap the screen with one finger to have it recognized and inserted the new line



6.6.6 Insert space

➤ Insert space by space symbol

- Tap “  ”
- Draw “  ” mark with stylus between words that need to be inserted into space to be recognized as insert space symbol.



➤ Insert space by insert symbol

- Draw with stylus a “  ” between two characters. It will be automatically recognized as an insert symbol.
- Tap “  ” or double-tap the screen with one finger to have it recognized and inserted as a space



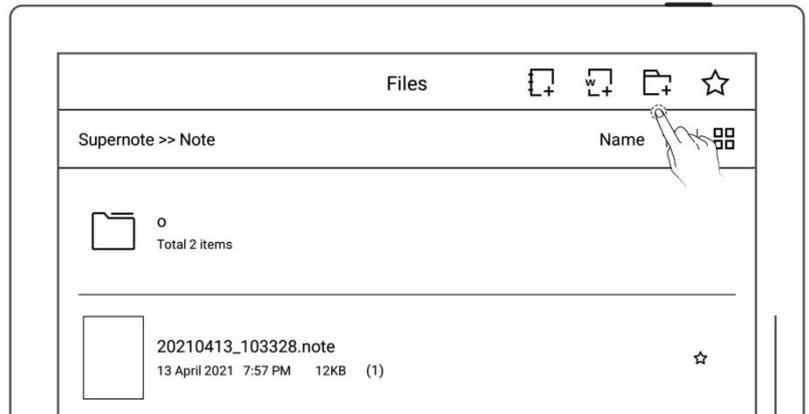
Chapter 7 Convenient Features

7.1 Organize your files

You can organize (Rename/copy/move/delete/lock) all your files.

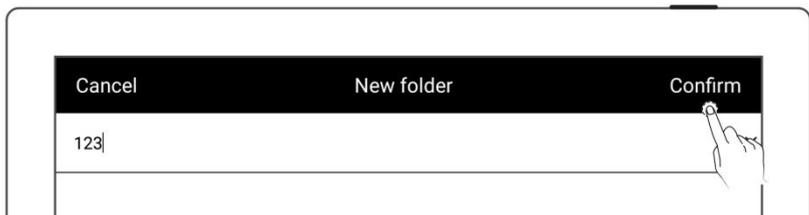
➤ Create a new folder

- 1、 In the sidebar menu, tap “Files”; if you have opened a note/document, tap “☰” to return to the file directories



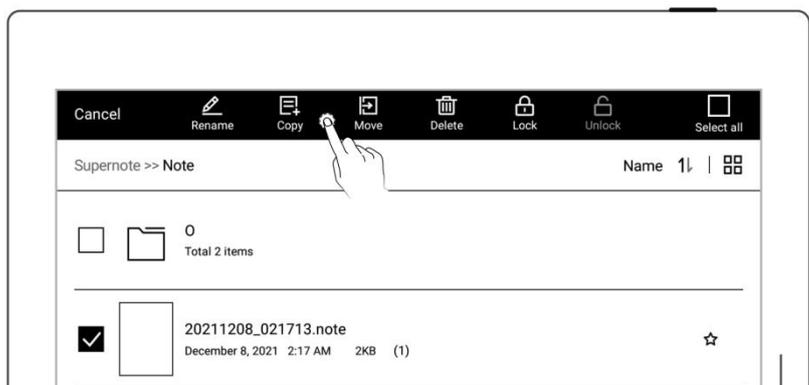
- Tap “📁+” to create a new folder

- 2、 Enter the name of new folder, tap “Confirm”



➤ Move a file or folder

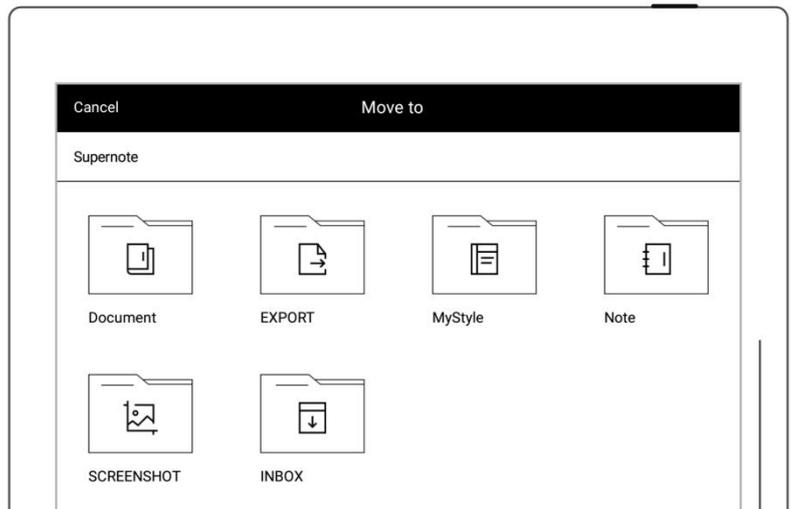
- 1、 In file management page
 - Long press the file
 - Select the files or folders to be moved or copied (Multiple -Choice is supported)



- Tap “Move” or “Copy”

2、 On **Move to /Copy to** page

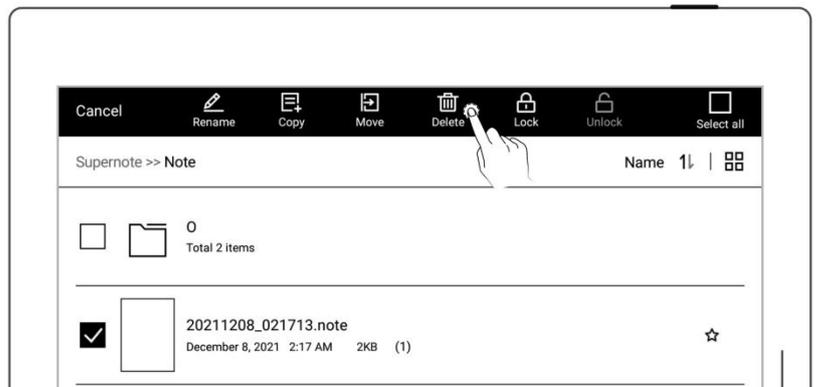
- Select the folder to move to/Copy to , tap **“Ok”**



➤ Delete a file or folder

1、 In file management page

- Long press the file or folder
- Select the files or folders to be deleted (Multiple-Choice is supported)



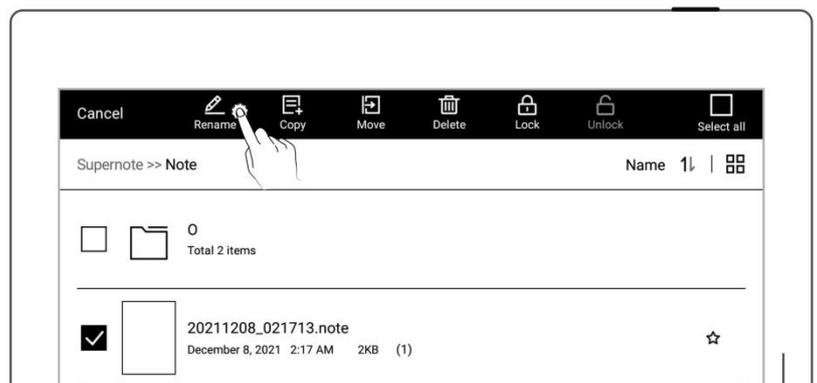
- Tap **“Delete”**

- Tap **“Confirm”**

➤ Rename a file or a folder

1、 In file management page

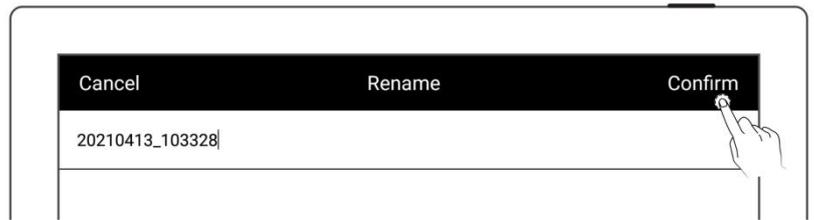
- Long press the file or folder
- Select the file or folder to be renamed (Only single-choice is supported)



- Tap “Rename”

2、 Rename

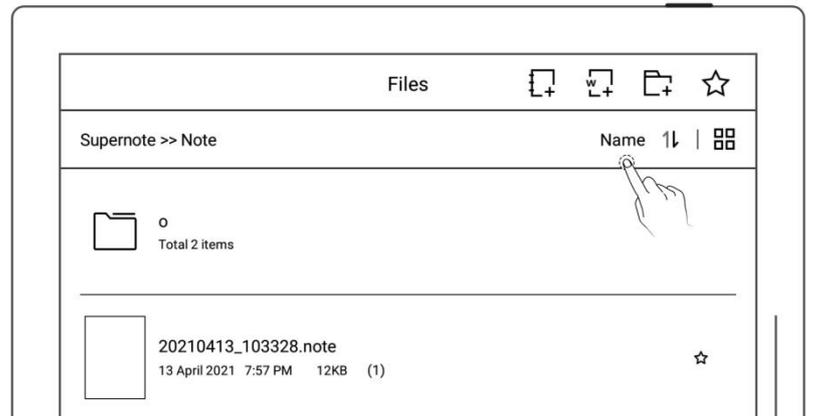
- Input the new name of the folder and tap “Confirm”



➤ Sort files or folders

1、 In file management page

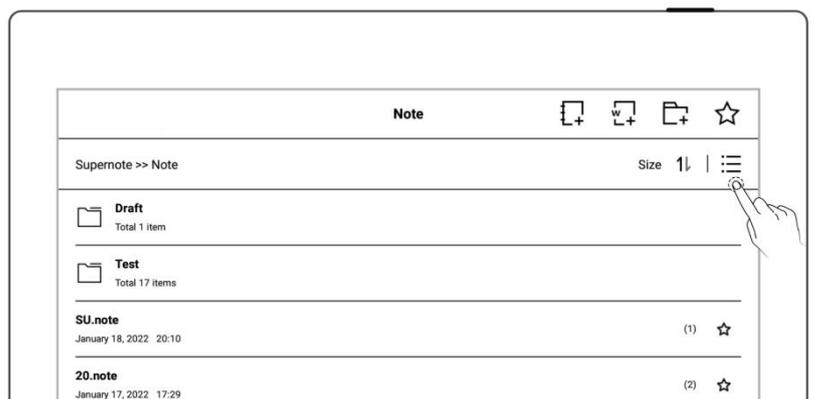
- Tap size/name/time, icon, then files will be sorted by their size/name/time
- Tap icon “1↓”, then files will be sorted and switched between ascending and descending of size/name/ time



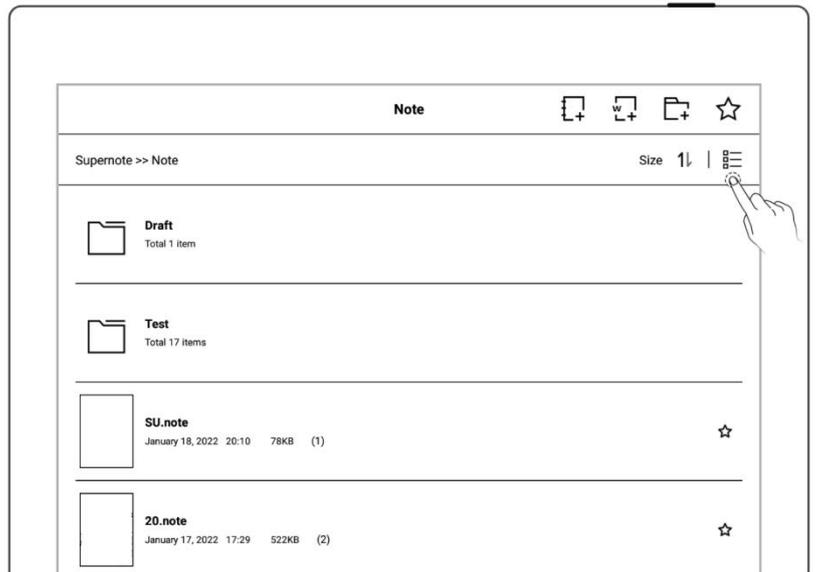
➤ View files or folders

1、 In file management page

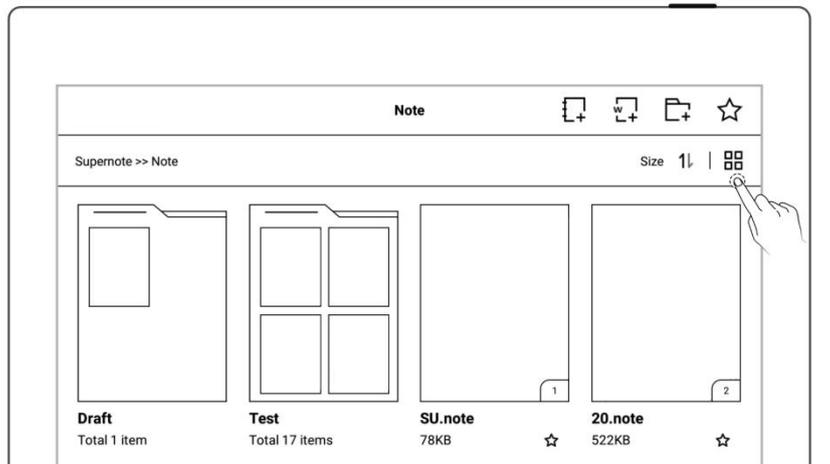
- Tap “☰”, “☷” or “☐☐” to switch file display mode
- “☰” is list mode



- “” is thumbnail list mode

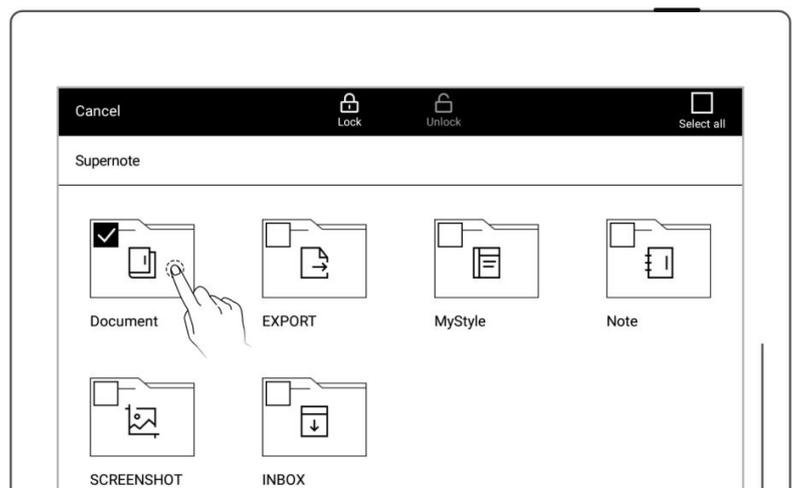


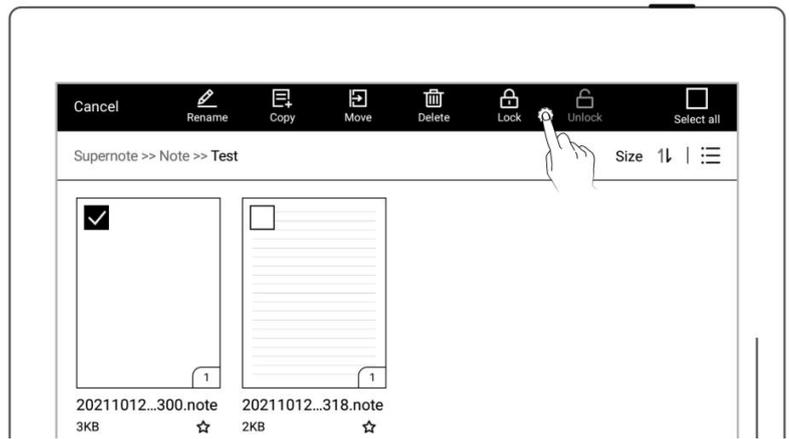
- “” is large thumbnail mode



7.2 File protection

- Long press on a folders or files
- Select single or multiple folders and files that need to be protected on the edit page
- Tap “ Lock” or “ Unlock”



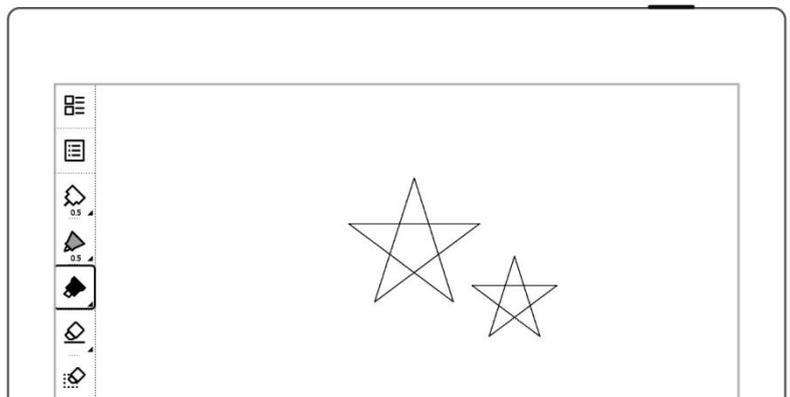


***Note: The file password must be set for the first use of "Lock", and the file password can be turned on and off in "Settings>Security & Privacy".**

File protection is only valid for files on the Supernote device in use, and it is invalid on other Supernote devices and external devices.

7.3 Symbol Recognition

- 1、 Draw “  ” to mark a note or document page. It will be automatically recognized as a star symbol, which can help you to quickly search for the marked page.



- 2、 Check the page marked with “  ”

- Tap “  **Navigation Window** ”
- Tap “  ” to view all the

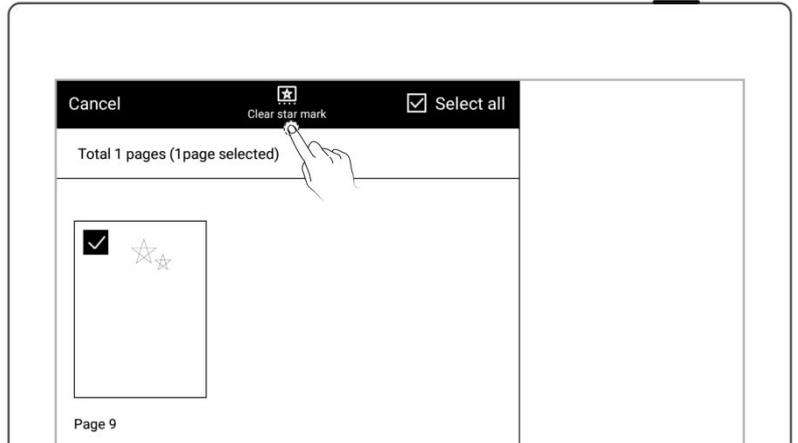


marked pages

3. Delete the page marked

with “  ”

- Select and long press a page
- Select the pages to clear
- Tap “  ” to clear star marks

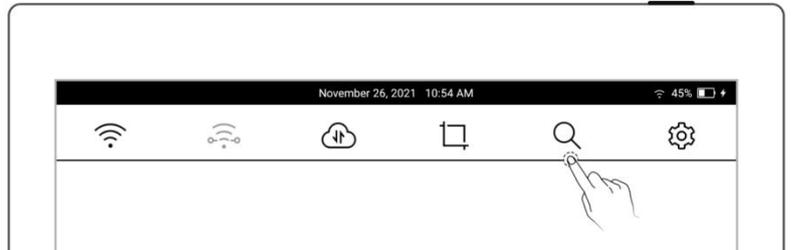


***Note : The star mark within the title range will not be cleared. The “Star Mark Recognition” feature can be turned on/off in “Toolbar>More>Preferences”**

7.4 Search

Activate the top status bar, tap

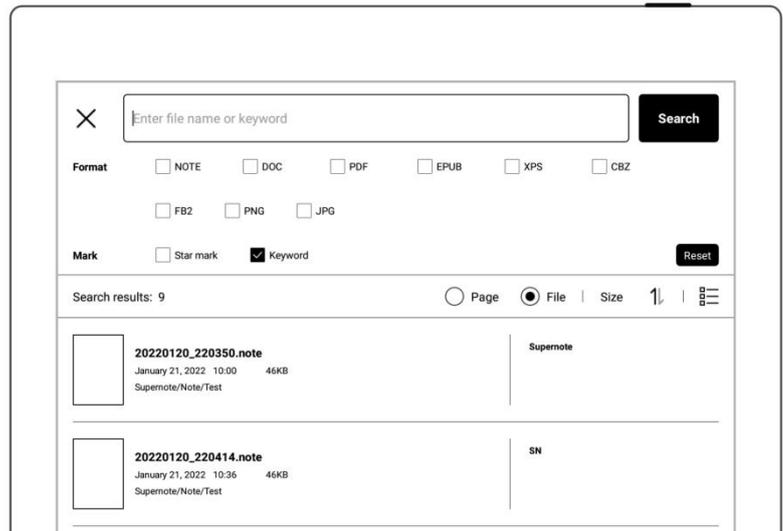
“  Search ”



➤ Conditional filter search

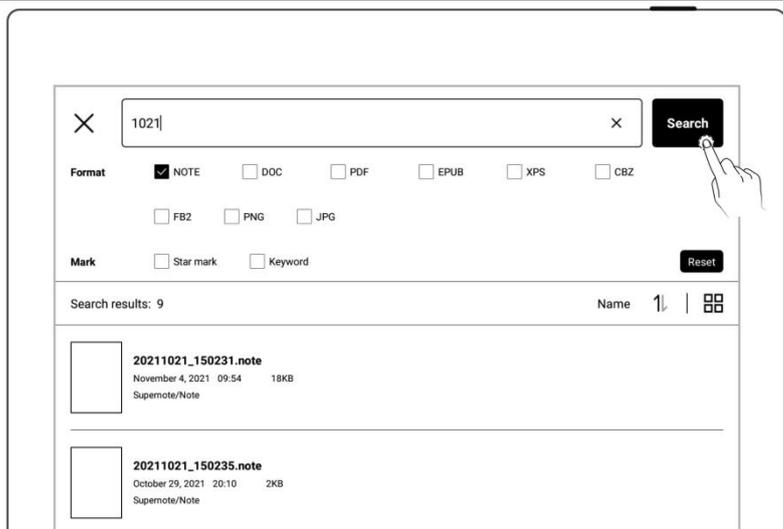
- Select Format or Mark
- Tap “Search”





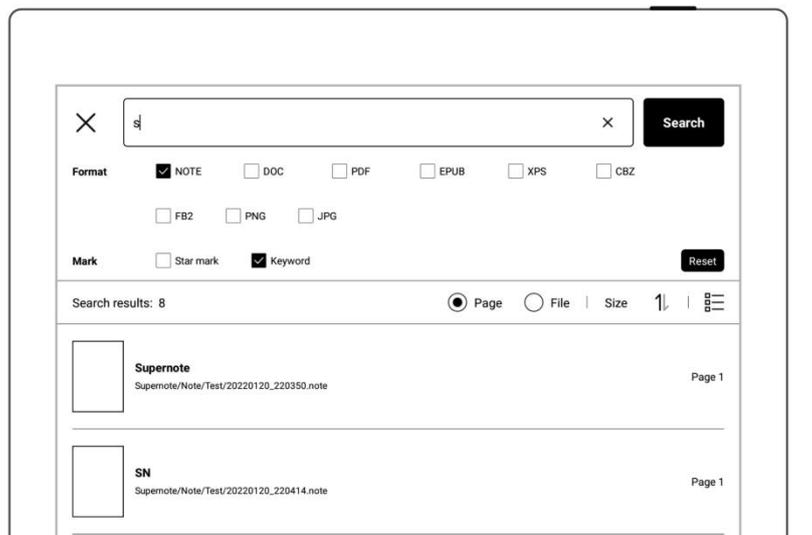
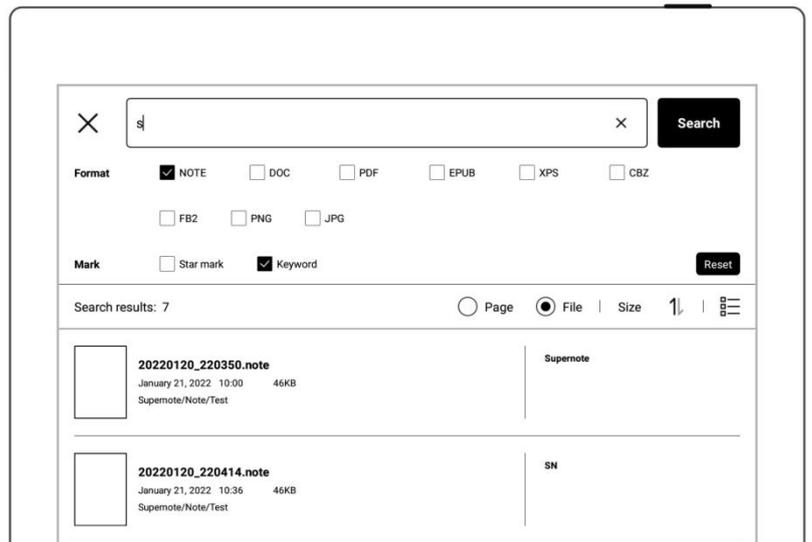
➤ Search by file name

- Enter the file name
- Tap "Search"



➤ Keyword search

- Select the Mark "Keyword"
- Enter search keyword
- Tap "Search"
- Search results for related files or pages per input keyword

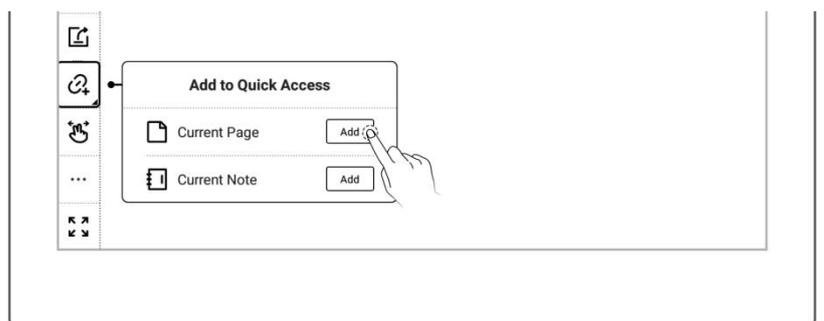


***Note: The search for file names or keywords supports fuzzy input of text, and supports precise search for selected Formats or Marks.**

7.5 Quick access

Add up to 8 of frequently used files: specified pages or notes/documents to the Quick Access list in the sidebar menu to quickly find and open them.

- Open a note/document page
- Tap “” and choose to add the current page or

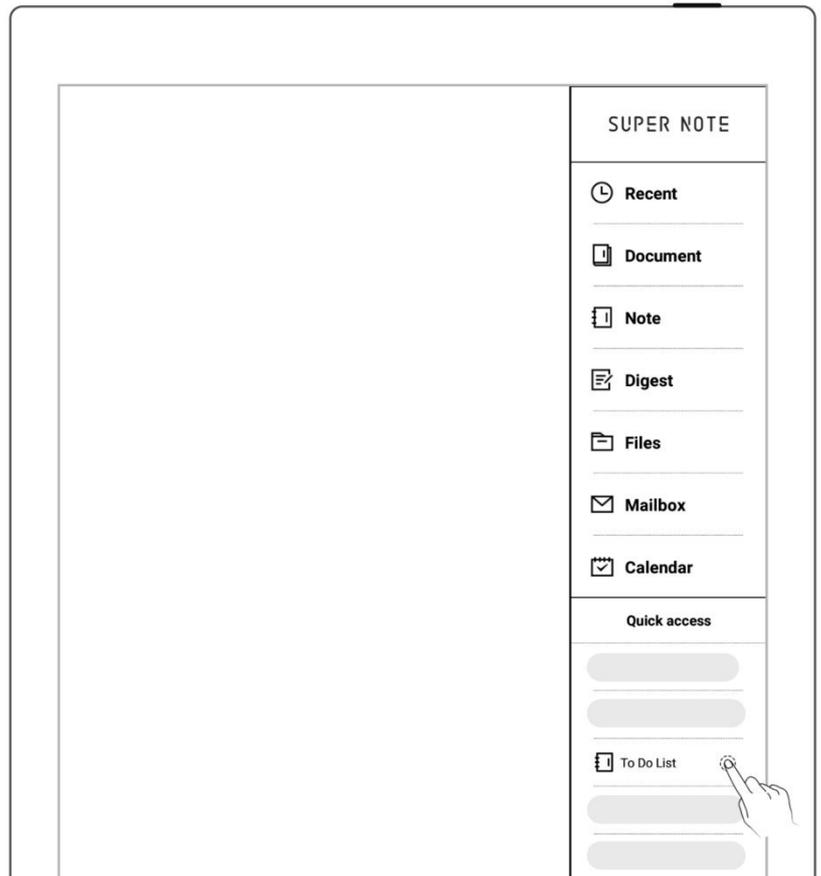


note/document by

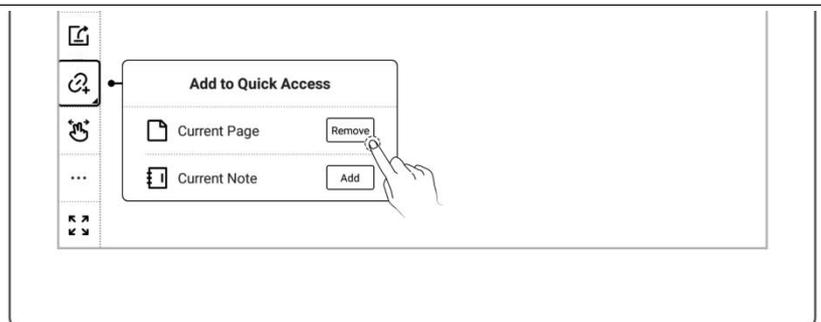
tapping the “Add” button

Note: When open “Current Note/Document” via Quick Access, it will open to the last viewed page by default.

- Tap file names to open the files you add to the Quick Access list in the sidebar menu



- Tap “” and tap “Delete” to remove a file from Quick Access



7.6 Recent access

In the sidebar menu, tap the “Recent” tag. This feature enables you to quickly find recent

visited files. Tap file names on the Recent screen to open files.

Chapter 8 Mailbox Function

Support IMAP type mailbox.

8.1 Login

- 1、 In the sidebar menu, tap “**Mailbox**”. If it is the first time opening the Mailbox, the default page will be the login page.

- 2、 Password (or Authorization code) login

- Enter your mailbox ID and password on "**Mailbox Login**" page (some mailboxes require an authorization code to log in)
- You can choose to remember password, then tap "**Login**"
- Please check server setting if login failed



- Tap **“Manual Settings”**

- Setting per content (IMAP etc.) request of your mail server

- Tap **“Login”**

(Please set up this part according to your mailbox server requirements)

Server

Mailbox type IMAP

Account Required

Password Required

Imap server Required Port Required

Smtplib server Required Port Required

Use STARTTLS encryption if server supports

[Have trouble logging in?](#)

Cancel Login

***Note: Click "Have trouble logging in?" to check how to obtain authorization code**

Mailbox login

Email address

Password

Remember password [Manual Settings](#)

Login

[Have trouble logging in?](#)

3、 Multi-mail account login

- Tap "**Add Mailbox**"
- Enter the login page to log in mailbox

***Note: The mailbox supports max. three mail accounts at the same time**

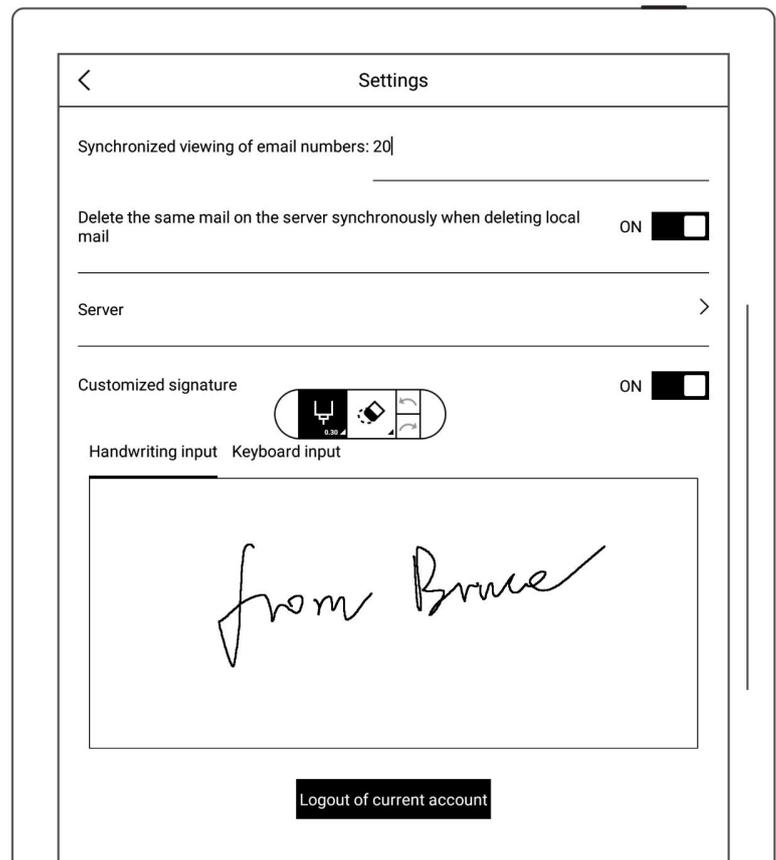


8.2 Settings

After the mailbox is successfully logged in, you can proceed some basic mailbox settings first.

➤ Set the number of synced emails

- Enter the mailbox, tap "**Settings**" on the left
- Enter the number of emails to be synced (up to 99 emails can be synced)
- Here you can choose "Delete the same mail on the server" on the server synchronously when



deleting local mail?",
if need you can turn it
on

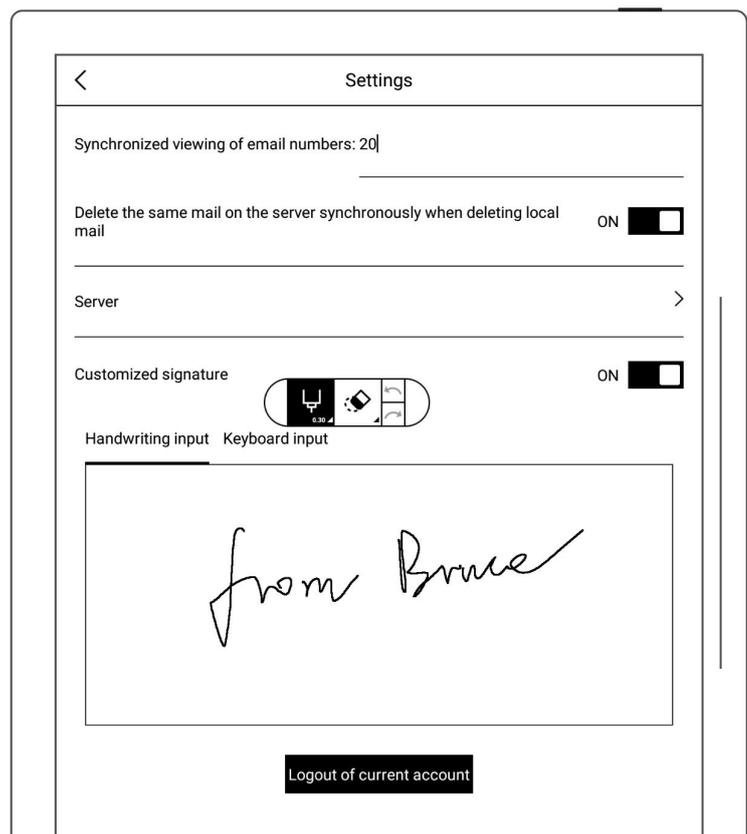
- Tap "<" to go to the mailbox inbox list page

Note: After the setting is completed, the local mailbox will be synced according to the number of synced emails you set.

➤ Customized Signature

Setting

- Access email function and tap "**Settings**"
- Handwriting (or use keyboard) on squared signature setting area to set up email signature.
- When Customized Signature is ON, the signature will be automatically added in every email sent. If

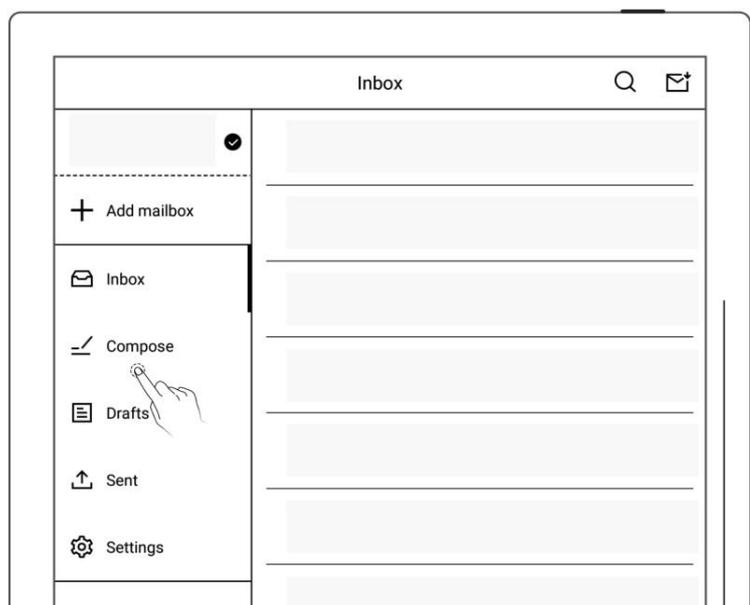


the status is OFF,
Customized signature
will be hidden.

8.3 Compose

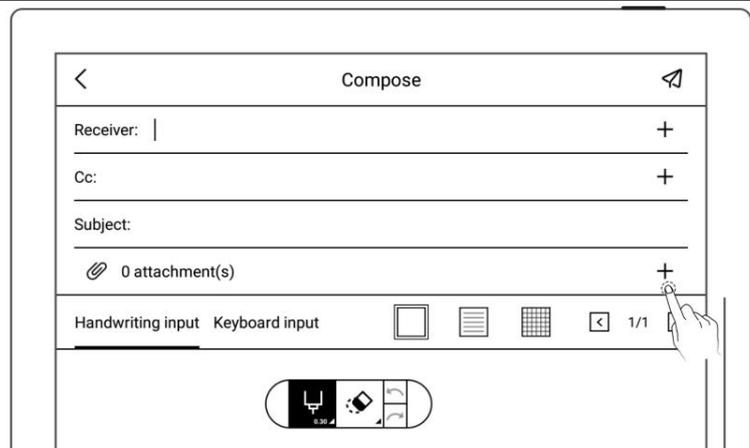
1、 Enter mailbox, tap
"Compose ", you can
choose two ways to write
the email:

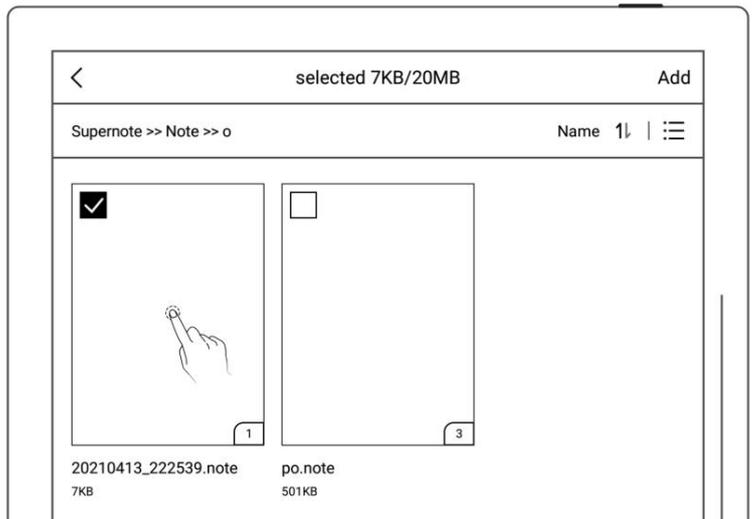
- By handwriting
- By keyboard input



2、 File attachment

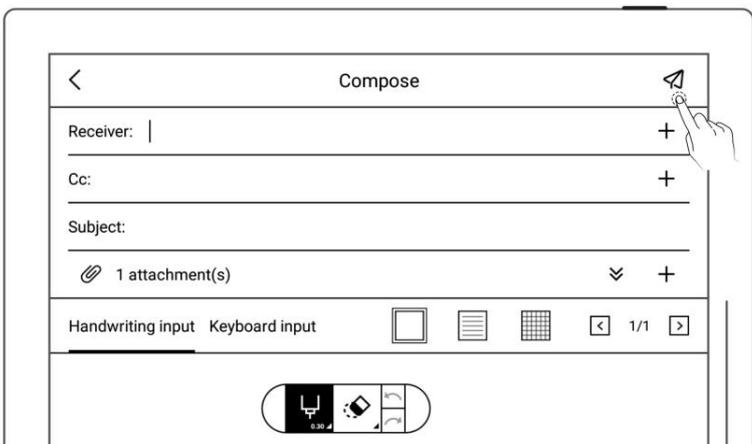
- Tap " + " at the far
right of the attachment
column
- Select the file to be
sent on the file selection
page and add it to the
attachment





3、 Enter the recipient address or relevant information

- Tap “✉”



***Note: Email attachments have restrictions on the size. It is not recommended to add multiple or heavy files (total file size <20M).**

8.4 Inbox

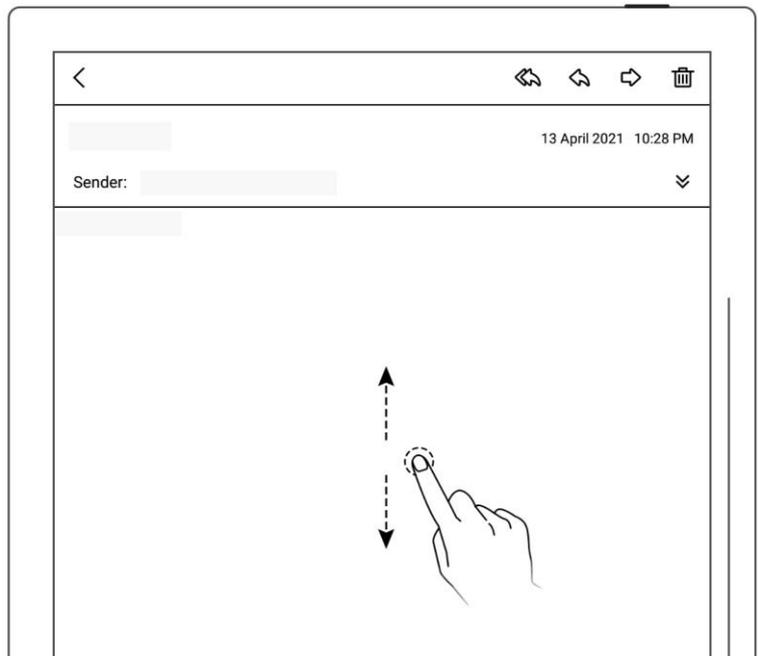
1、 Enter mailbox, the default page is the "Inbox" list

- Tap “✉” to conduct email sync manually

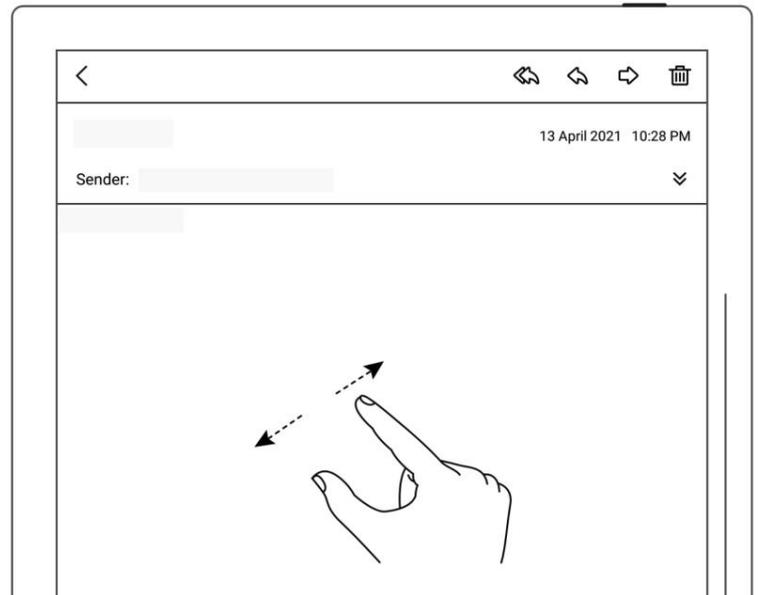


2、 Tap the mailing list to check emails

- Swipe up and down to view email details

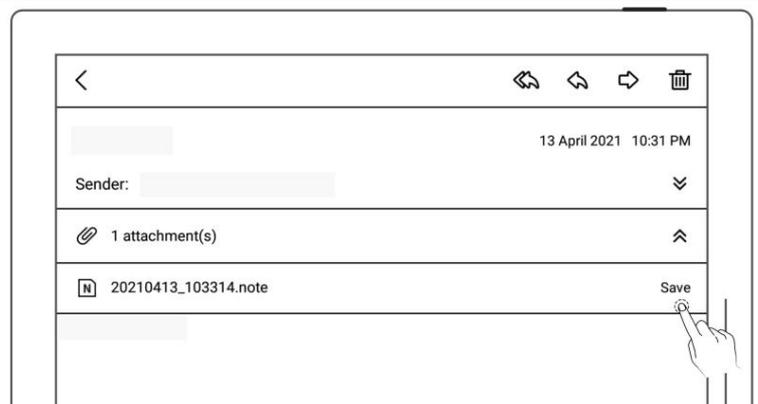


- Support zoom in/out for checking email details by two fingers.



3、 Save attachment

- Tap "⌵" at the far right of the column
- Tap "Save" in the attachment list
- As default, the file is saved to the relevant

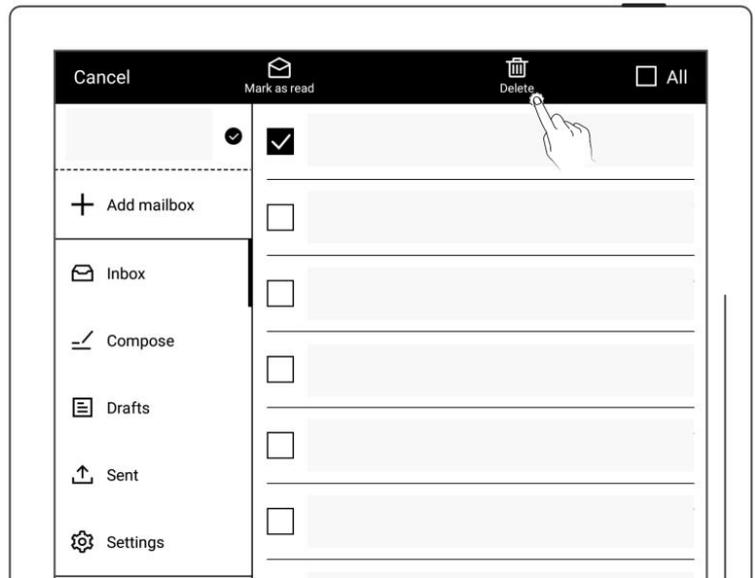


email account under
the "INBOX" folder

8.5 Delete Local emails

Enter mailbox, the default page
is the "Inbox" list

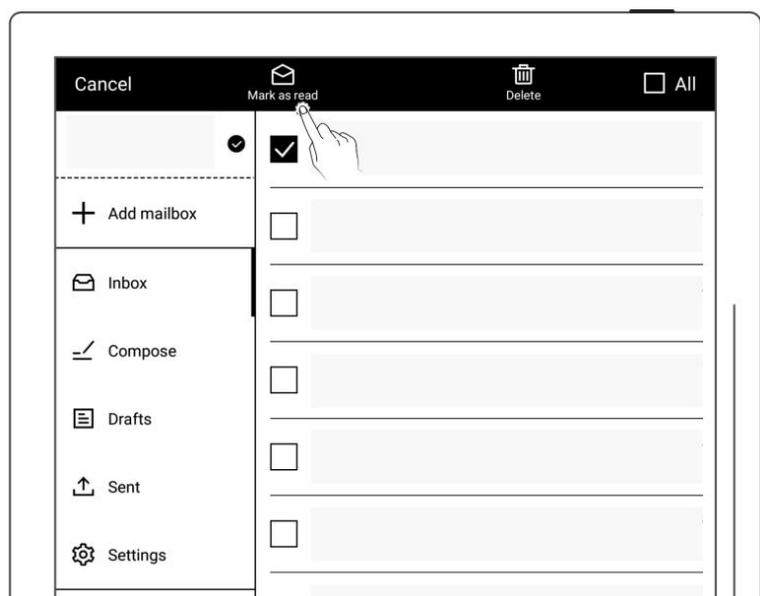
- Long press to select the
mail to be deleted
- Tap "  ", Tap
"Confirm" in the pop-up
box message



8.6 Mark as read

Enter mailbox, the default page
is the "Inbox" list

- Long press to select
unread emails
- Click the "  " icon to
mark unread emails as
read



Chapter 9 Calendar function

In the sidebar menu, tap "Calendar". If it is the first time opening the Calendar, the default view will be the "Monthly View".

9.1 Account Management

- Tap "☰"
- Tap "+" "to enter authorization page"



- Use QR code scan or input website link
- Input Random code
- Get and input Authorization code
- Tap "Authorize"



i Authorize Supernote access to your Google Calendar

Random code

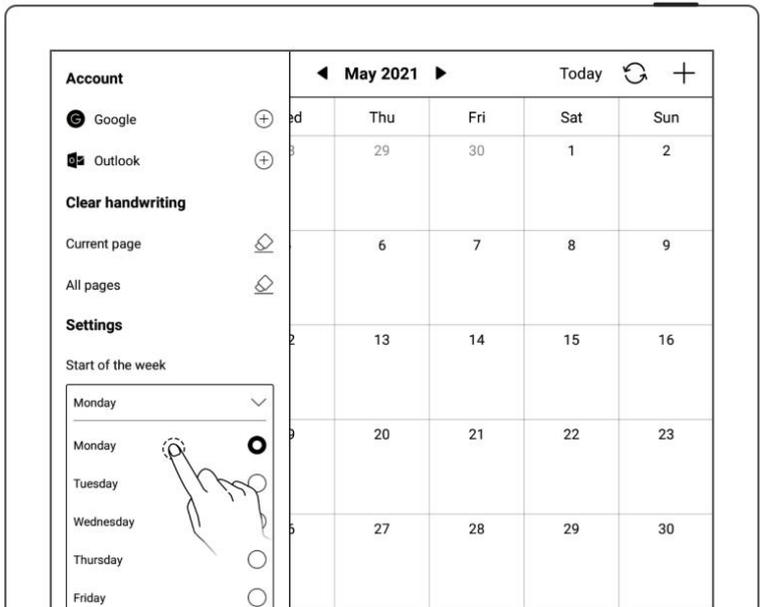
Authorization code

Get code

Authorize

9.2 Settings

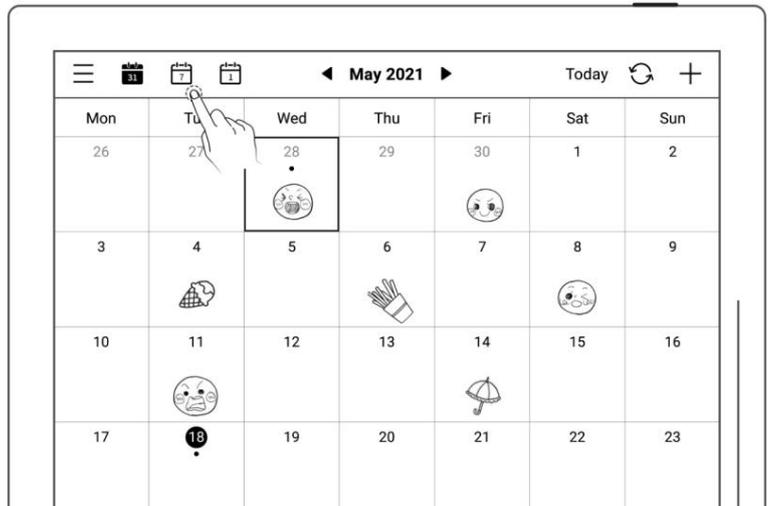
- Tap "☰"
- Tap the date square or "∨"
- Select the start day of the week
- Close side column by tapping screen once after completion of settings



***Note: Please delete ALL handwritings before set up the date.**

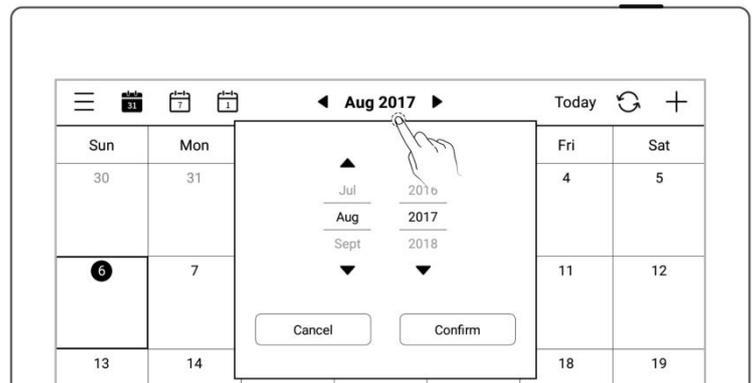
9.3 Switch View

- Tap "  ", "  ", and "  " to switch different calendar views
- Handwritings can be added into monthly and weekly calendar views



9.4 Select the date

- Tap Year/Month on top of display
- Select "Year" and "Month"



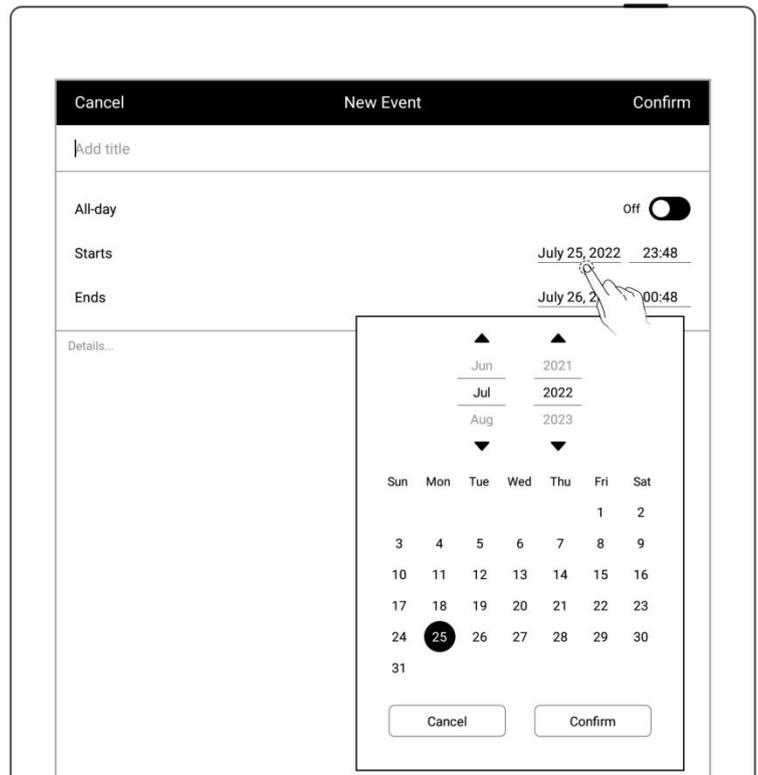
- Tap "  " or "  " or slide the calendar to switch different month
- Tap " Today " to return



9.5 Event

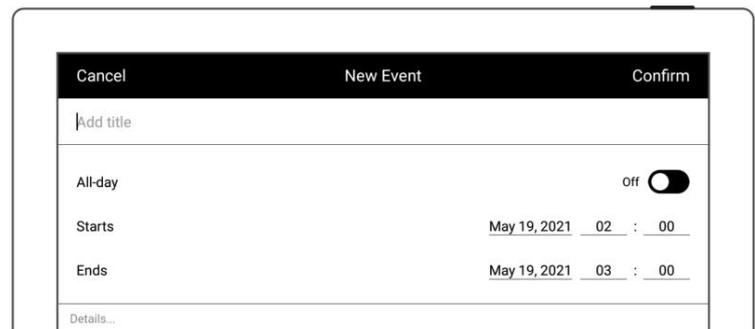
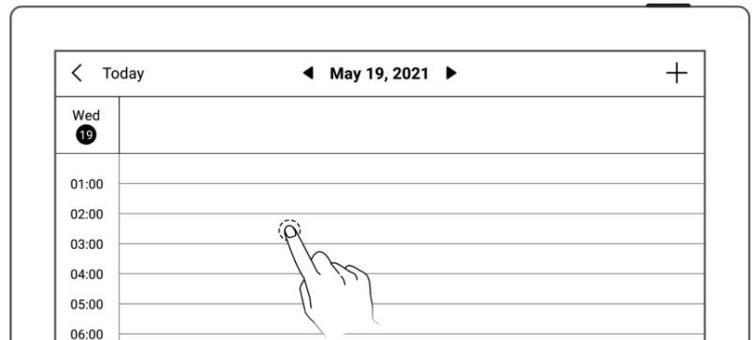
1. Create

- Tap " + "
- Input title and details
- Set up the time
- Tap "confirm"



➤ Daily calendar view

- Tap the time slot to input
- Create event corresponding the time slot
- Tap "confirm"

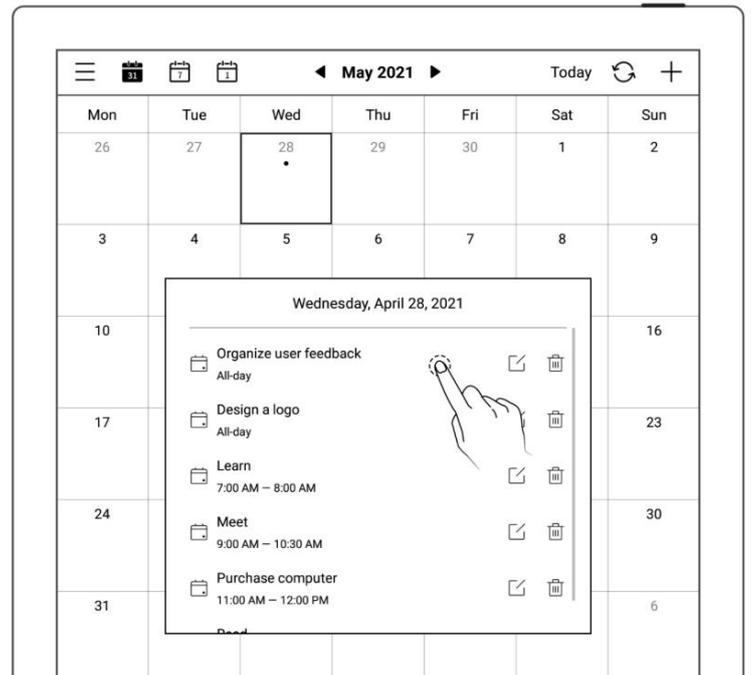
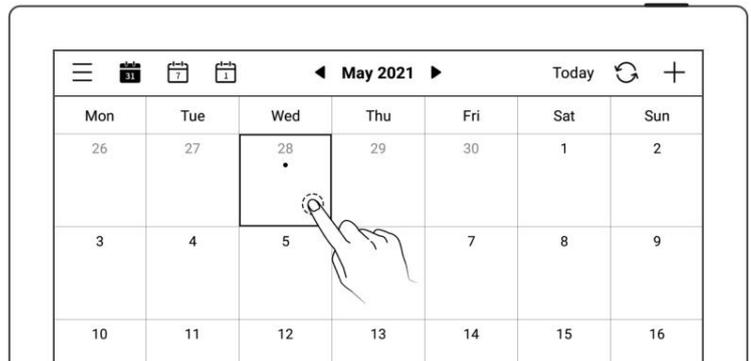


2、 Check

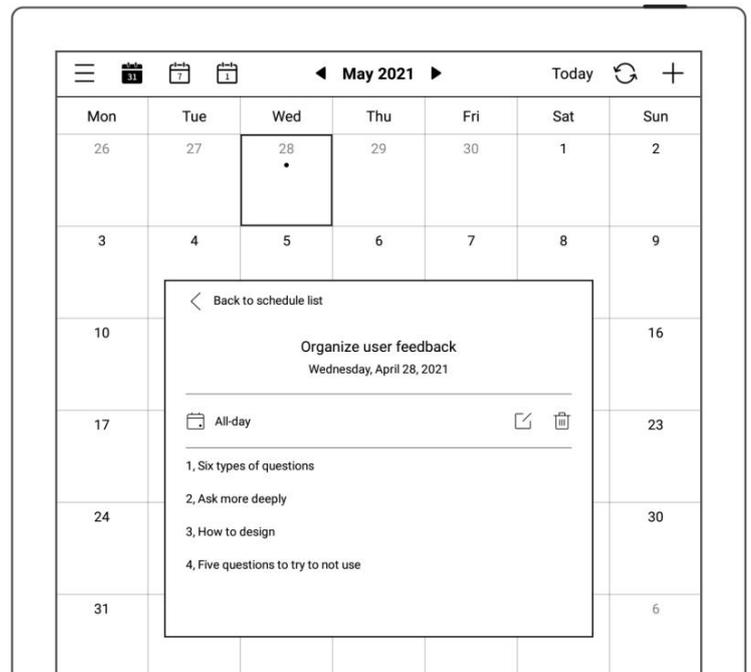
➤ In monthly or weekly view

● Select date

● Tap date square or bottom-right corner to check all events of the day

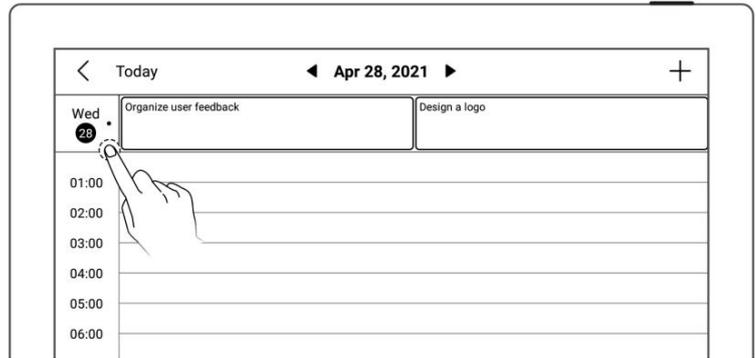


● Click single event to check details



➤ In Daily calendar view

- Tap the date to check all events of the day



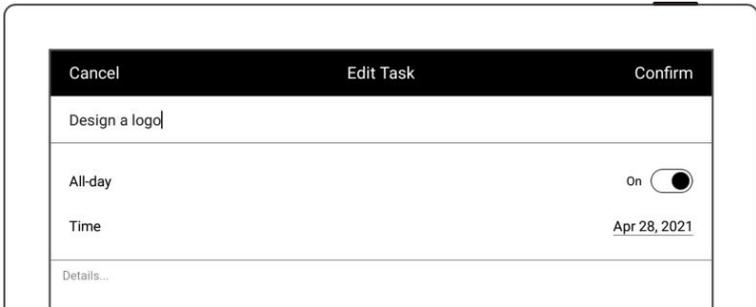
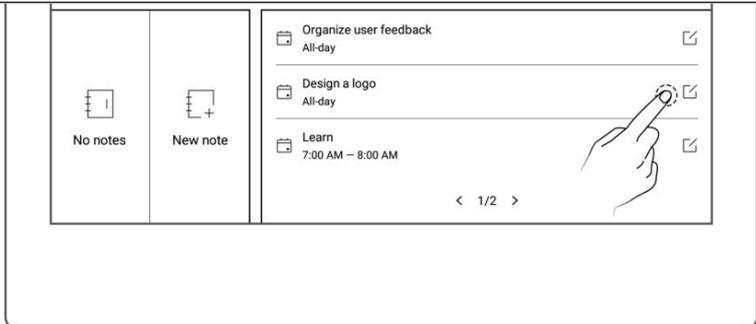
3、 Edit, Delete

➤ Edit

- Tap "✎"
- Open the event page ,

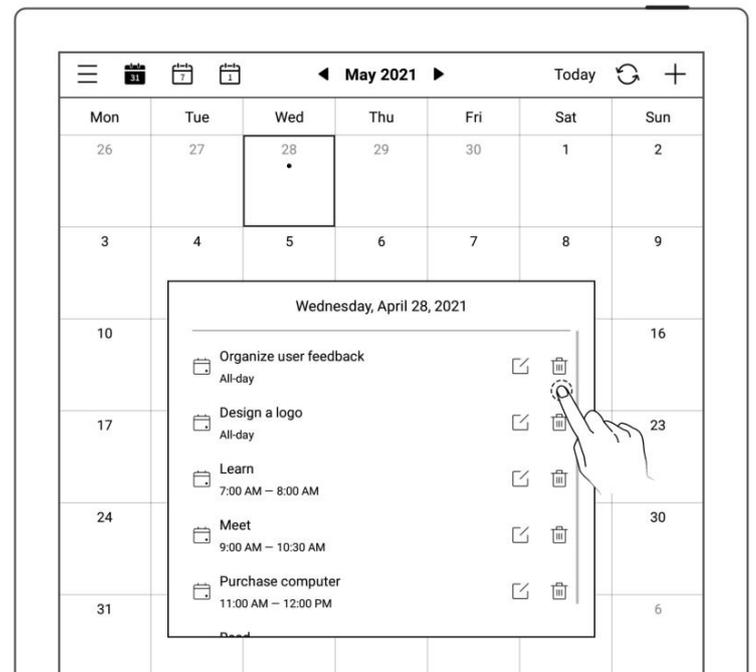
Re-edit

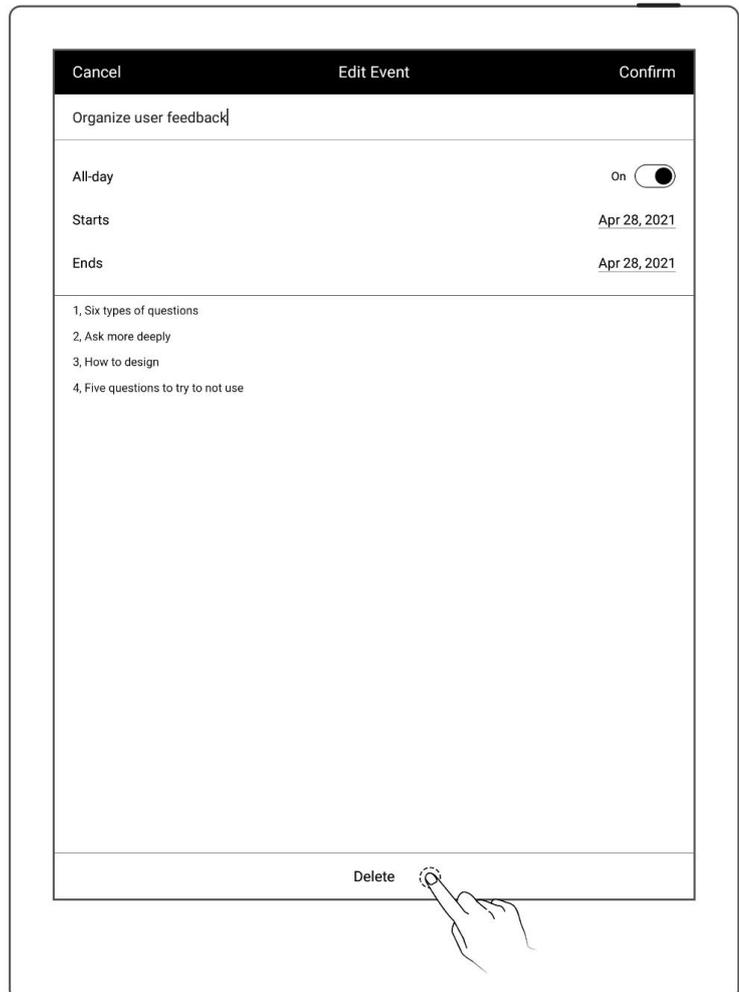
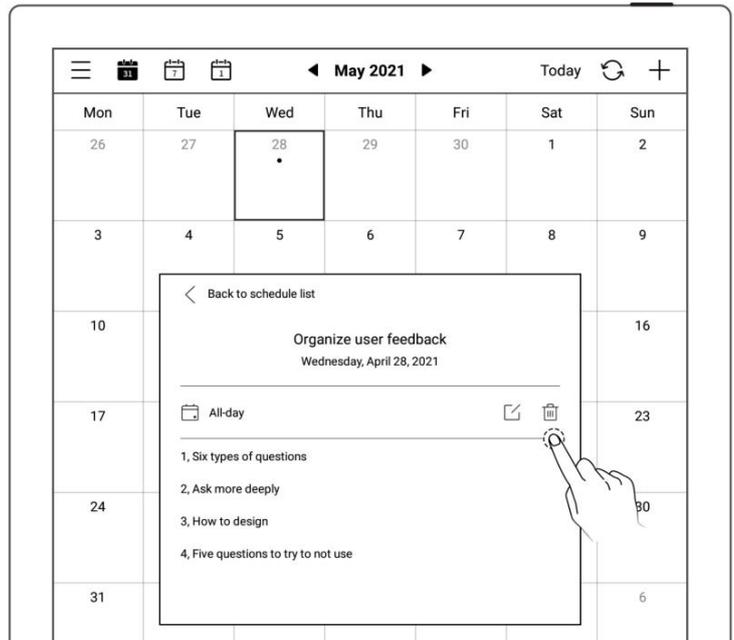
- Tap "**Confirm**"



➤ Delete

- Tap "🗑️" in event list box or Event details
- Tap "**Delete**" in event edit page

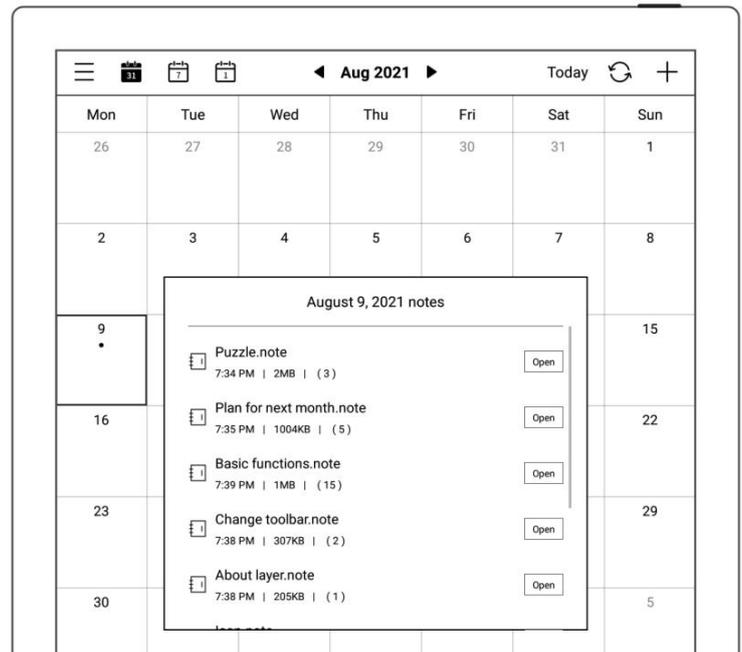
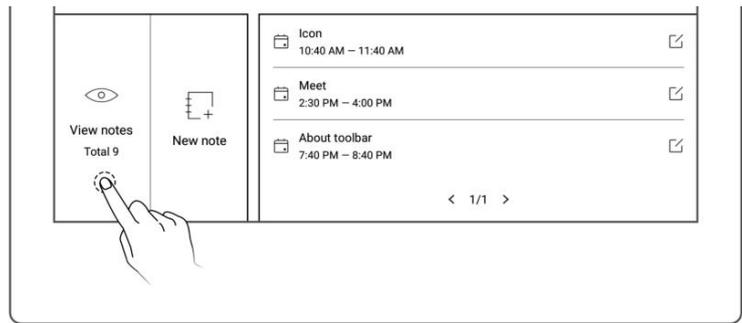




9.6 Note and Title Recognition

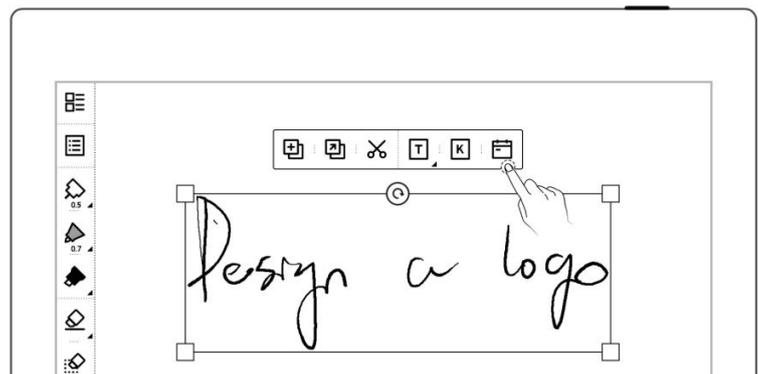
1、 Note

- In weekly or monthly view
- Tap "**View Notes**" in the lower left block to open the note list and browse all notes of the day



2、 Event title handwriting recognition

- On a note page, tap "Lasso"  "Lasso"
- Draw a circle to selected handwriting and tap  " to have it recognized as a calendar event title and jump to



the New Event page of
Calendar

Chapter 10 Basic functions

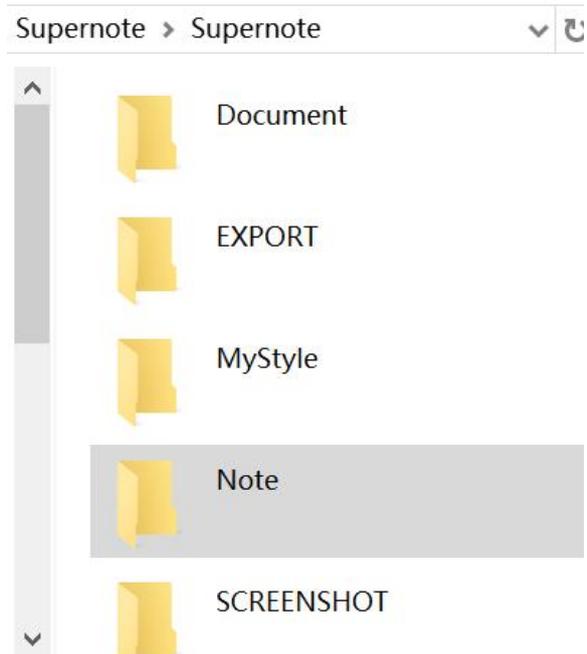
10.1 USB connection

You can use USB cable to connect your Supernote device and PC to charge device, organize and transfer files.

Use USB cable to connect your Supernote device to PC.

➤ For Windows

- Find the /Supernote directory
- Click /Supernote, then you can manipulate all the files in the device



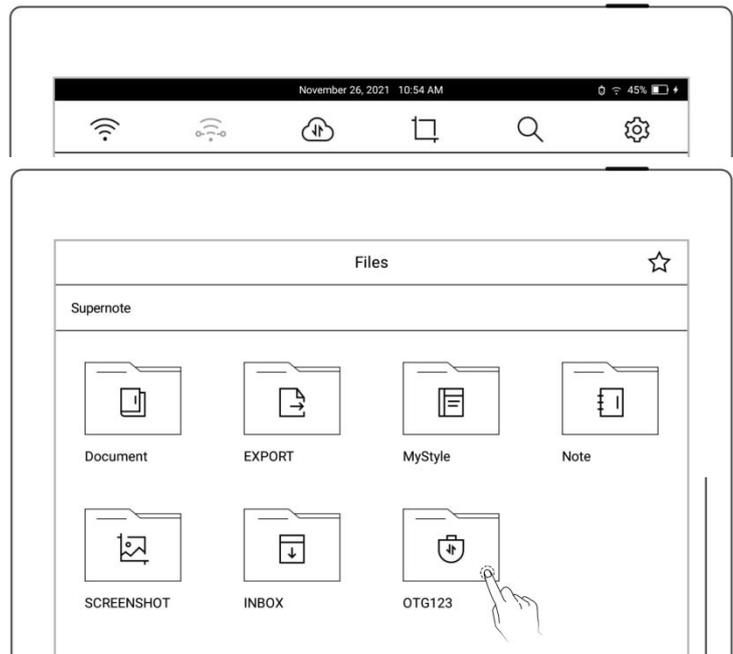
➤ For MAC

- MTP tools such as Android File Transfer, openMTP, Commander One are required

10.2 USB OTG

USB OTG (On-The-Go) for USB drive and keyboard connection

- OTG USB drive
- Insert the OTG U drive into the device
- An icon "📁" appears on the top of the device, which is OTG U drive
- Find the folder representing the OTG U drive in the root directory of Supernote, click to enter the U drive, you are able to view and organize files in the U drive



Note: 1. When opening the OTG U drive file, please click "☐☐" to exit and then pull out OTG U drive to prevent data loss.

2. Do not pull out the OTG U drive during copying, moving, and searching to prevent operation failure.

10.3 Wake up from sleep mode

- Enter sleep mode

- In standby state, the device will automatically enter hibernate mode and display screensaver page according to the sleep time set by the user (please refer to [the screensaver, low power consumption setting](#))
- In active state, press the power button to enter hibernate mode



➤ Wake up the device

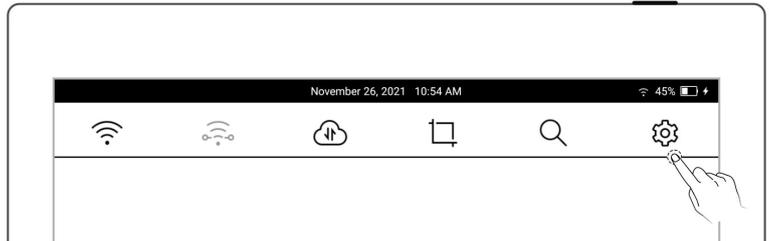
In hibernate mode, press the power button to go back to the page before hibernation (If there is a screen lock password, you need to enter password to wake up the device)

10.4 Reboot & update

1. Activate the top status bar

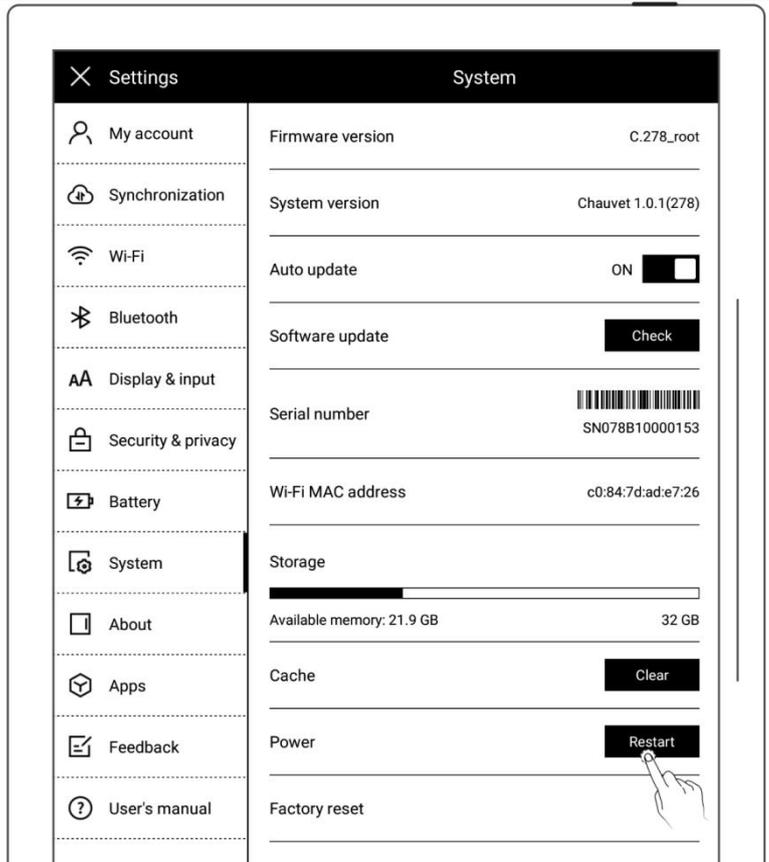
- Tap “ Settings”

2. Tap “System”



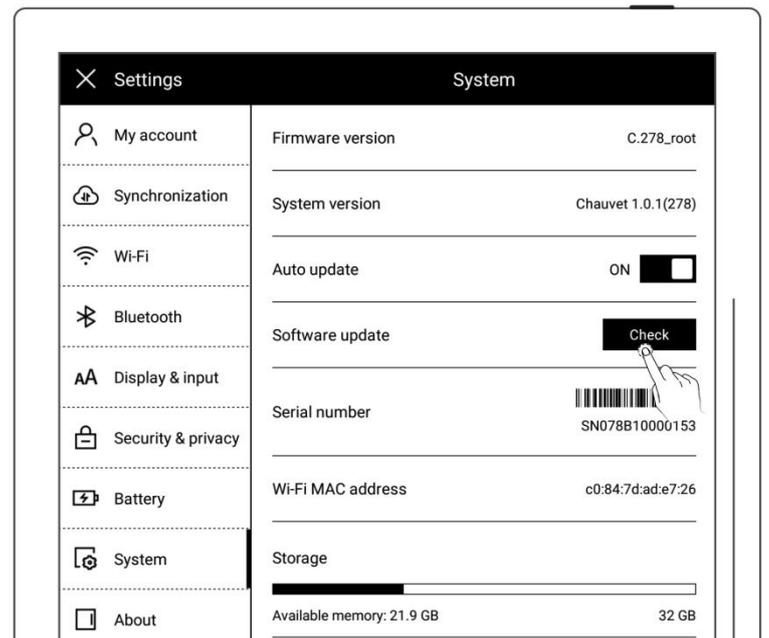
➤ Reboot

3. Tap “Restart” from the system reboot



➤ Update

- Tap “Check”
- It will start to download firmware if there is a new release
- After downloading, tap “Update Now”

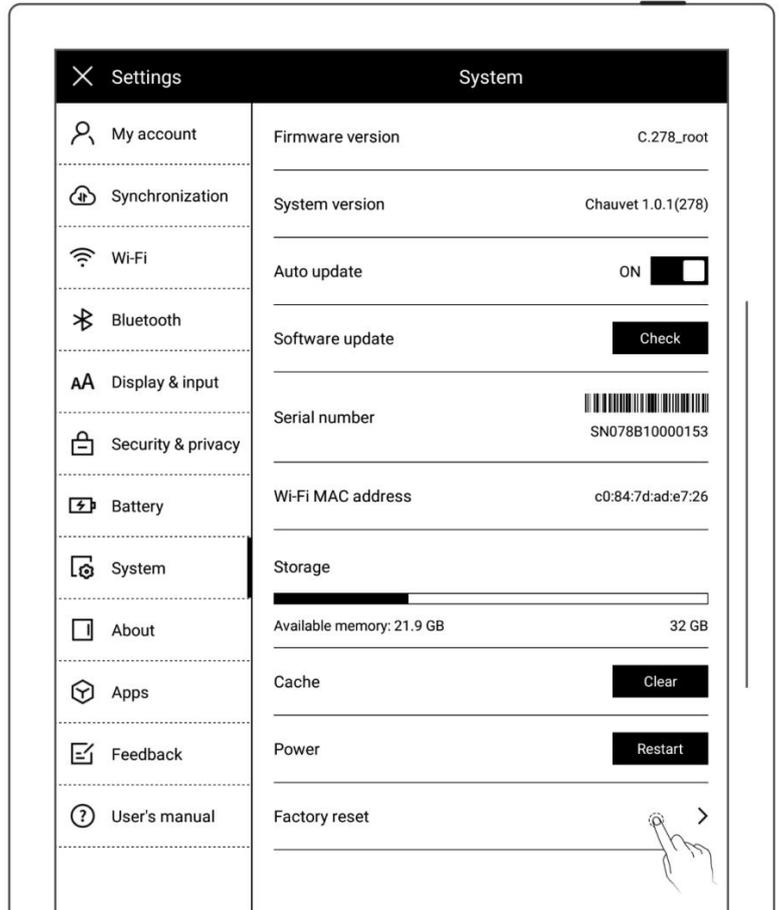


***Note: Please back up your files before updating to avoid losing data by accident.**

10.5 Reset

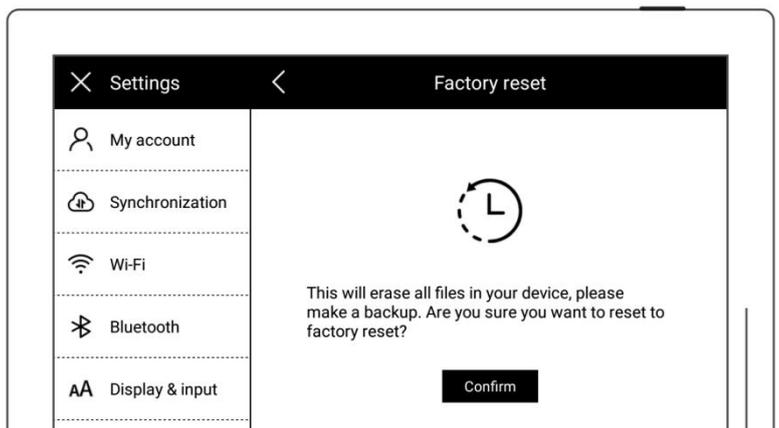
2、Activate the top status bar

- Tap “ Settings”
- Tap “System”
- Tap “Factory reset”



3、Factory initialization

- Tap “Confirm”

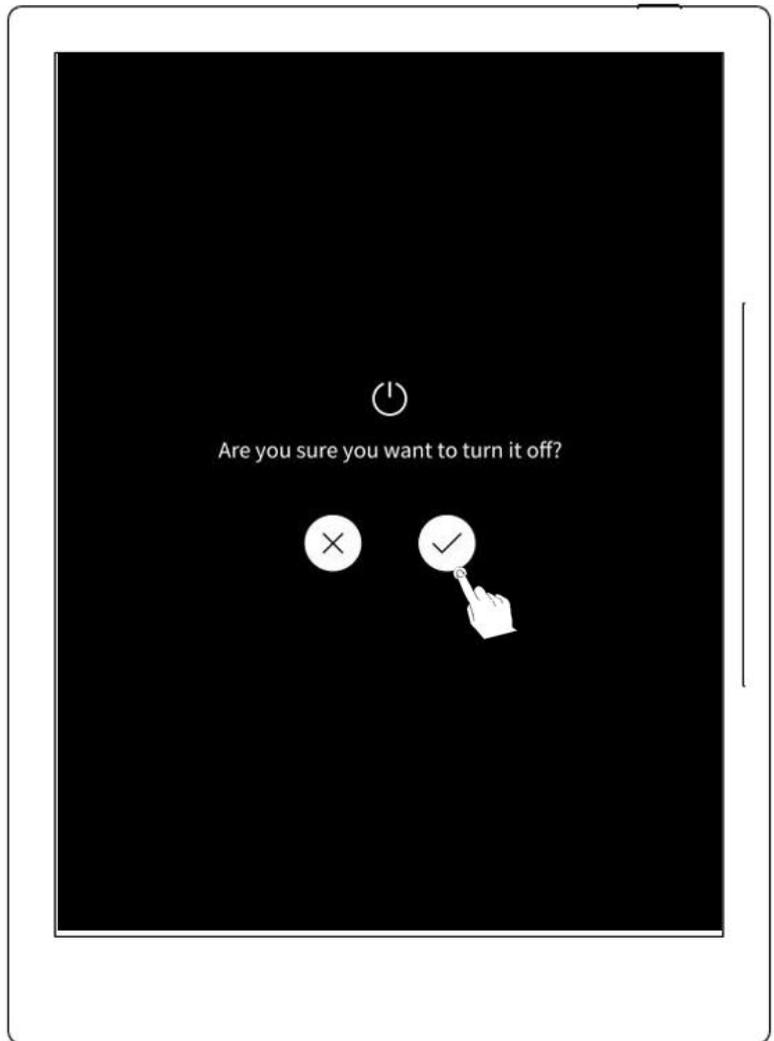


***Note: Please back up your files before reset for Reset will erase all data and account information you have added in the device.**

10.6 Power off/Shutdown

1、 Graceful shutdown

- Long press power button till shutdown page appear, then tap “✓”)



***Note : The device is powered off after 10 seconds when you tap “✓”,**

2、 Forced shutdown

- Long press the power button (>5 seconds) , then the device shut down immediately

Chapter 11 Privacy and security

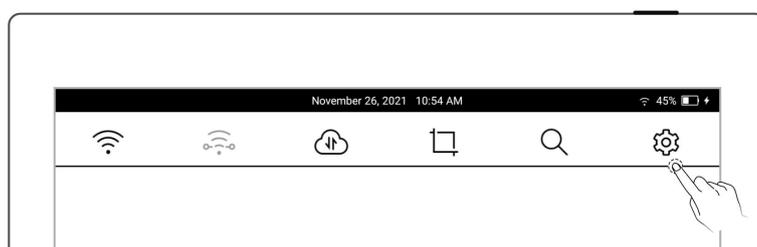
11.1 Privacy

User Experience Project only upload the exception log, which can help to diagnose and improve Supernote device. Your files on the device will not be uploaded.

11.1.1 User Experience Project ON/ Off

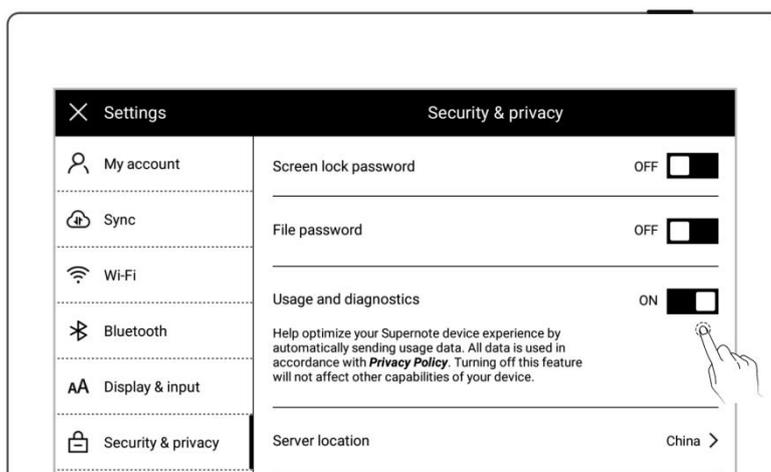
1、Activate the top status bar

- Tap “ Settings”
- Tap “Security & Privacy”



2、You can view《Supernote Privacy Policy》on “Security & Privacy” page

- Tap the “User Experience Project” to turn it ON/OFF



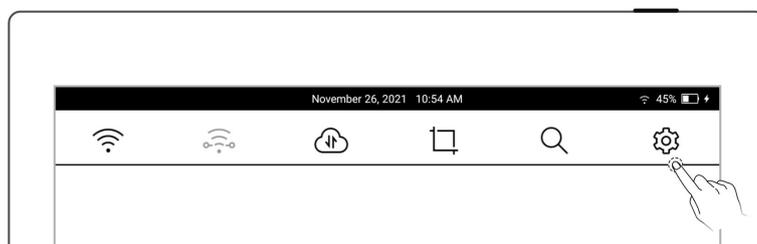
11.2 Security

For security concern, we strongly recommend you to set password to protect your data.

11.2.1 Screen-lock password

1、Screen lock password setting

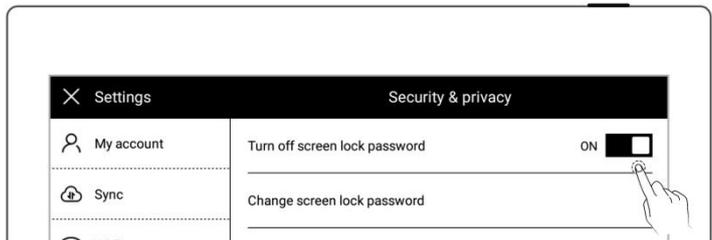
- Activate the top status bar,



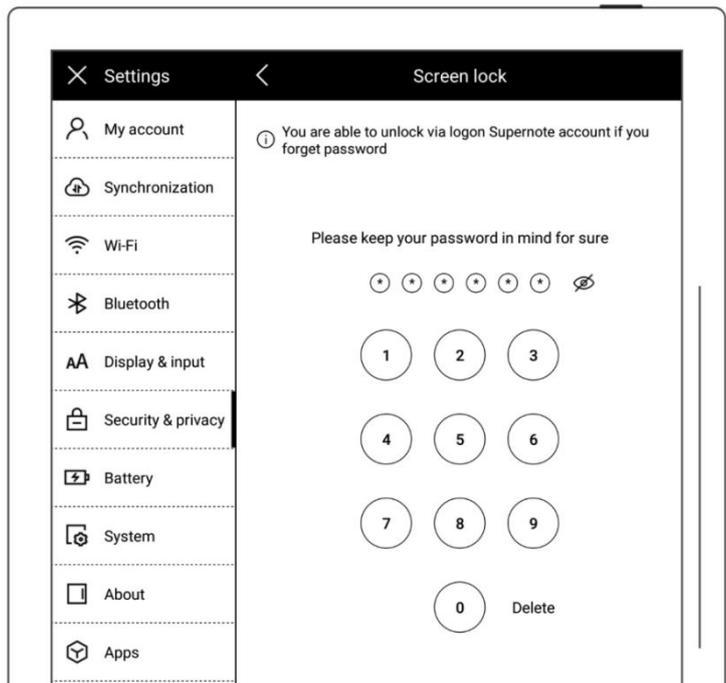
Tap “  Settings” , Tap

“Security & Privacy”

- Tap " Screen lock password" and turn "ON"



- Enter a 6-digit screen lock password and confirm it twice

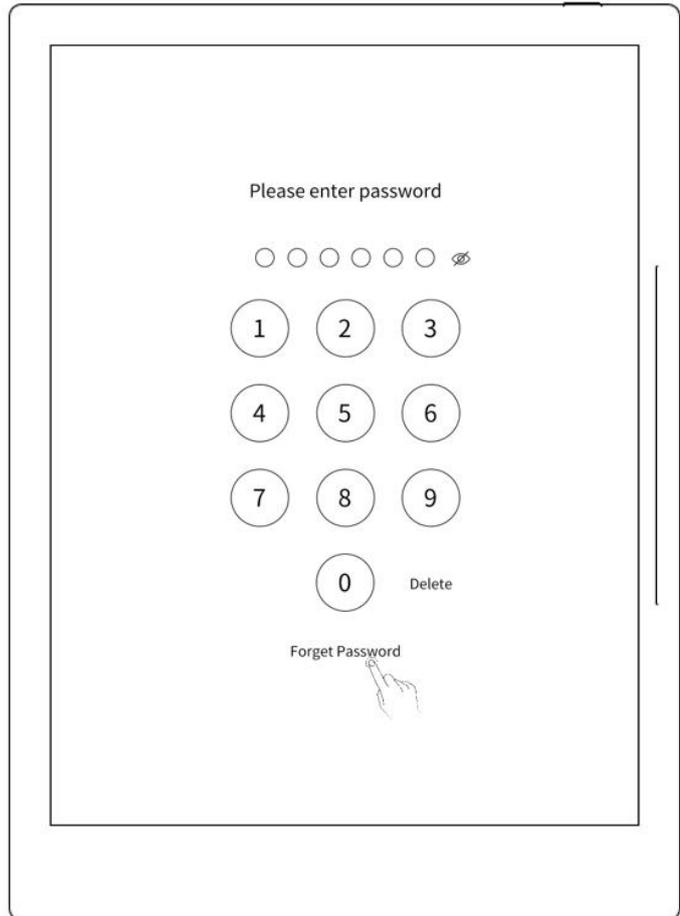


- After setting the password, you need to enter it to unlock when wake-up

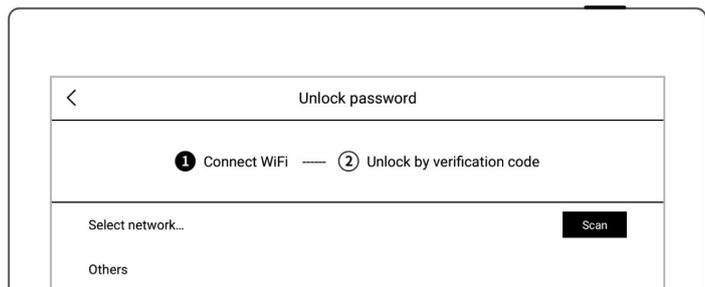
***Note :** You are able to unlock the screen via login Supernote Account if you forget the password (Please refer to [Register and login from device](#))

2、Forgotten Screen lock password

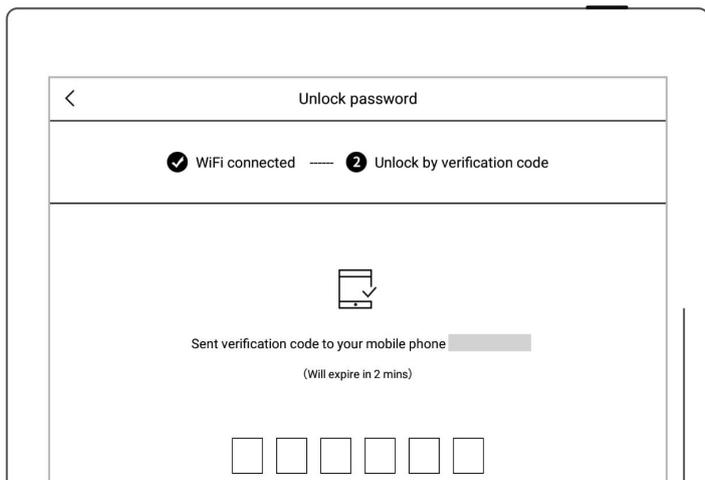
- Tap **“Forget Password”**



- The device will try to connect to Wi-Fi



- After successfully connected, the device will send a 6-digit verification code to your registered mobile phone or email address



- Type in the verification code you just received

- After successful unlock, it will jump to setting screen-lock password page, where you can reset the password

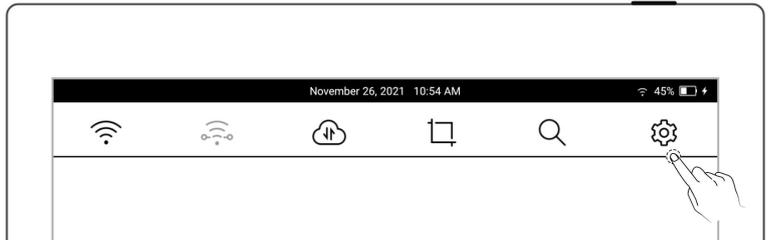
***Note: If you have not registered an Supernote account, please recall your password and try different combinations first; if you still cannot input correct password, please contact Supernote Customer Service.**

3、 Disable screen-lock password

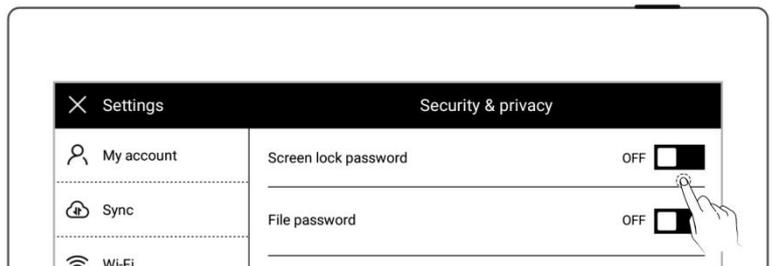
- Activate the top status bar ,

Tap “ Settings”

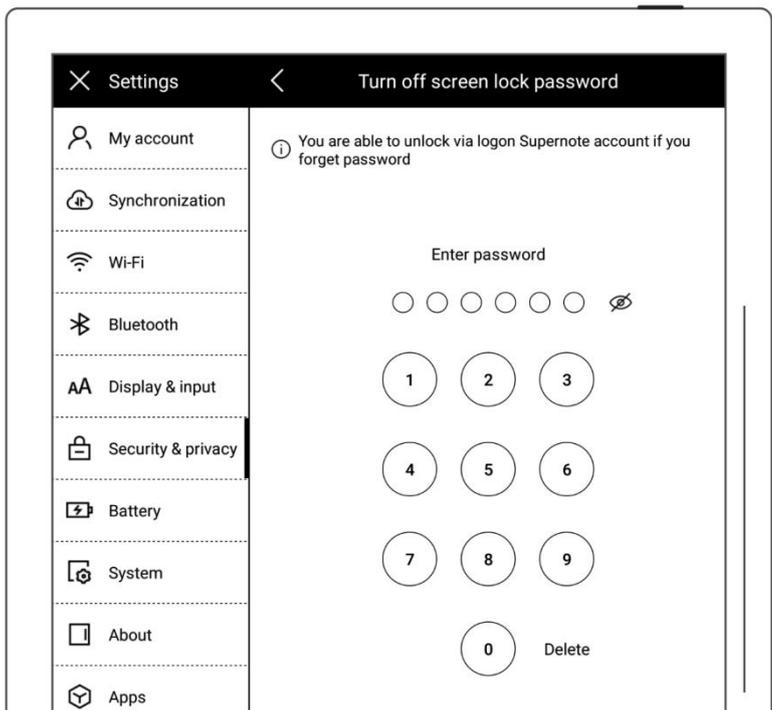
- Tap “Security & Privacy”



- Tap " Screen lock password" and turn "OFF"



- Type correct 6-digit password to disable screen-lock password

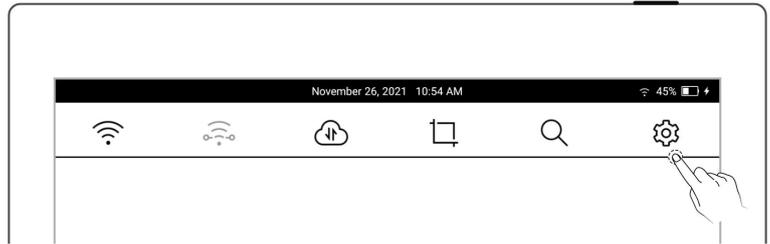


11.2.2 File password

1、 File password setting

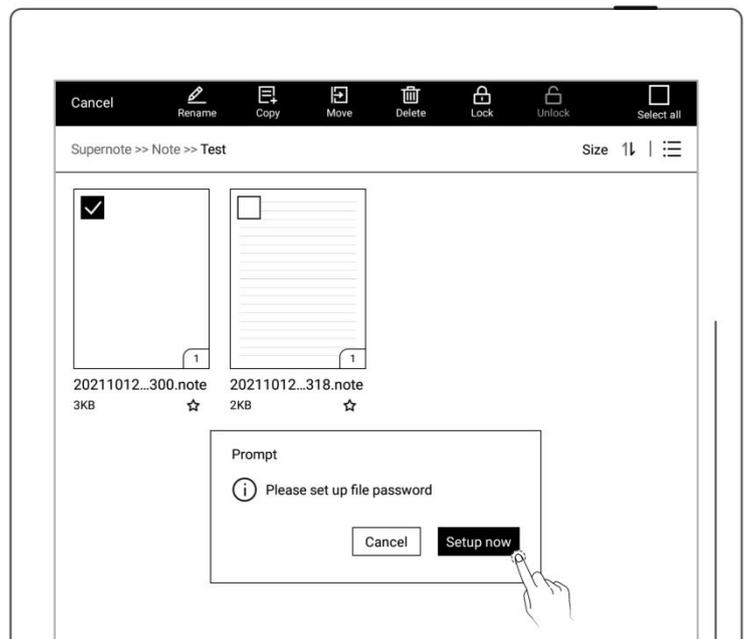
- Activate the top status bar ,

Tap “  Settings ” , Tap “Security & Privacy”

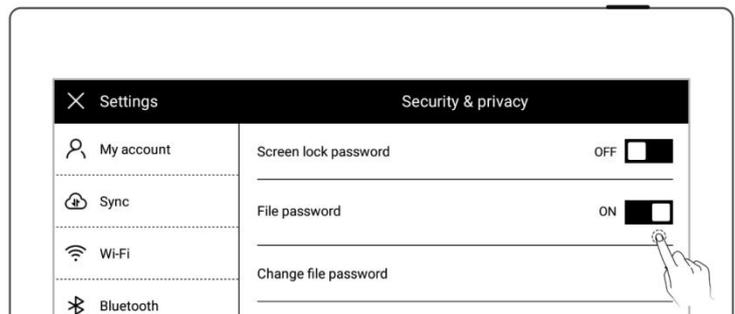


- If the file password is not

set yet, click “  Lock” in Files, and tap “Setup now”

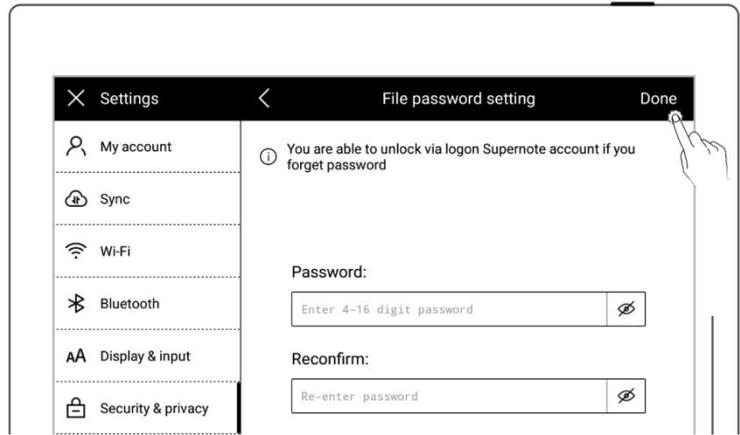


- Tap “File Password” and turn “ON”



- Enter 4-16 digits password and confirm twice

- Tap "Done"

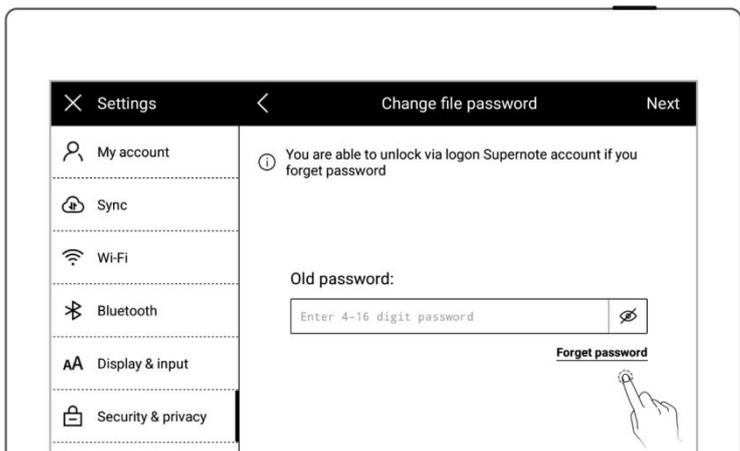
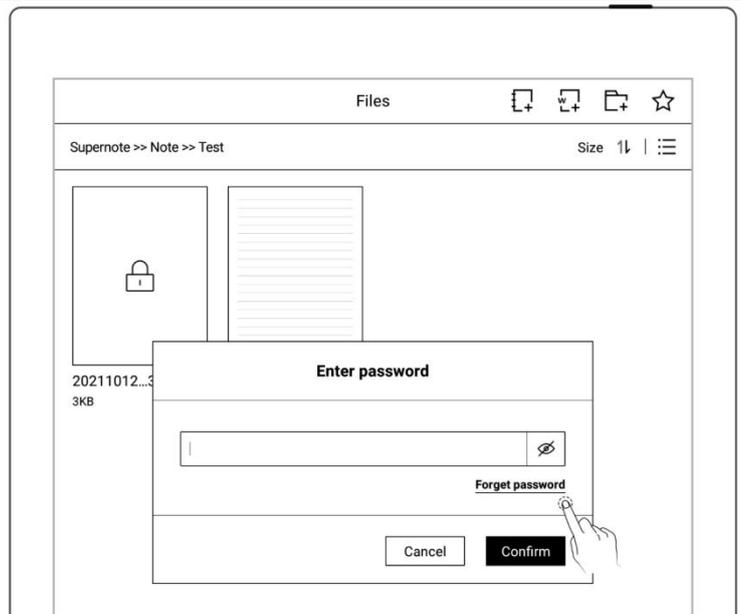


- After the successful setting, you need to enter the file password when opening the locked file and related contents

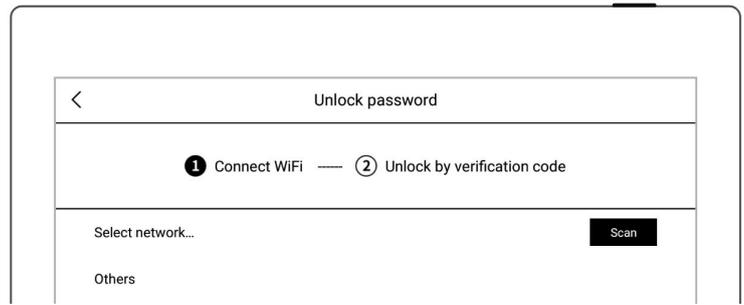
***Note:** If the password is forgotten, you can unlock via the registered Supernote ID (Please refer to [Register and login from device](#)).

2、 File password forgotten

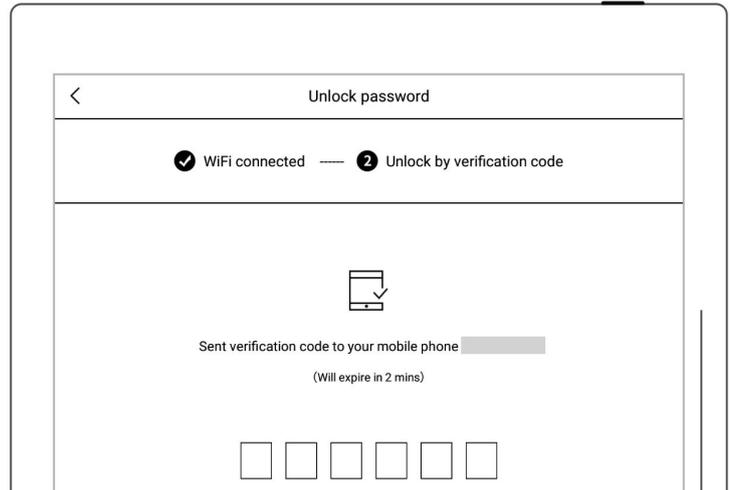
- Open the locked file password input box in "Files"
- Or go to the "Disable file password" and "Change File Password" column
- Tap "Forget Password"



- The device will try to connect to Wi-Fi



- After successfully connected, the device will send a 6-digit verification code to your registered mobile phone or email address

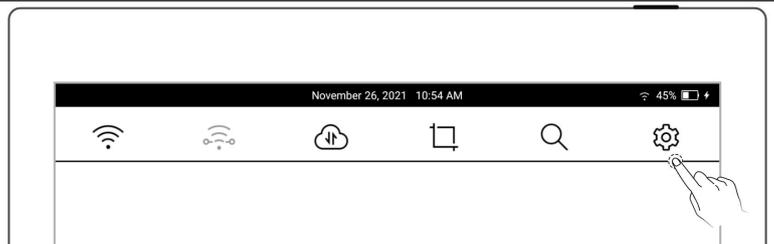


- Type in the verification code you just received

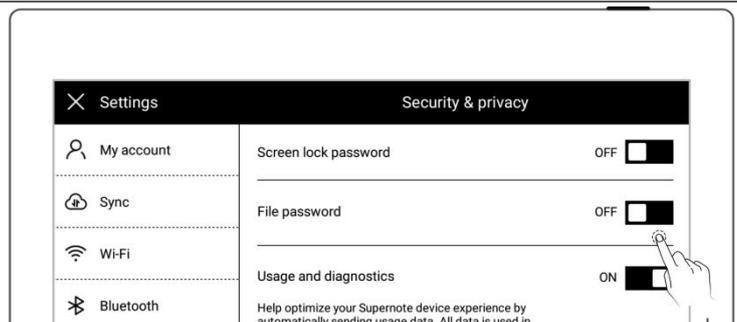
- After unlocking successfully, the page enters the setting file password page, which can be reset

3、 Disable file password

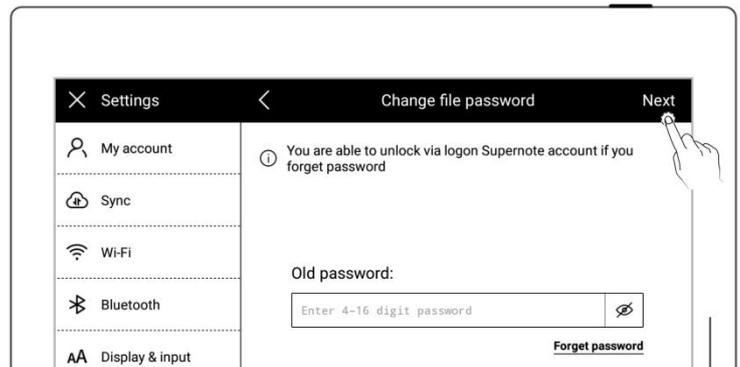
- Activate the top status bar, Tap “  Settings ”, Tap “Security & Privacy”



- Tap "File Password" and turn "OFF"



- Enter the correct password
- Tap "**Done**" to turn the file password off



Chapter 12 Cloud & Partner APP

12.1 Supernote Cloud

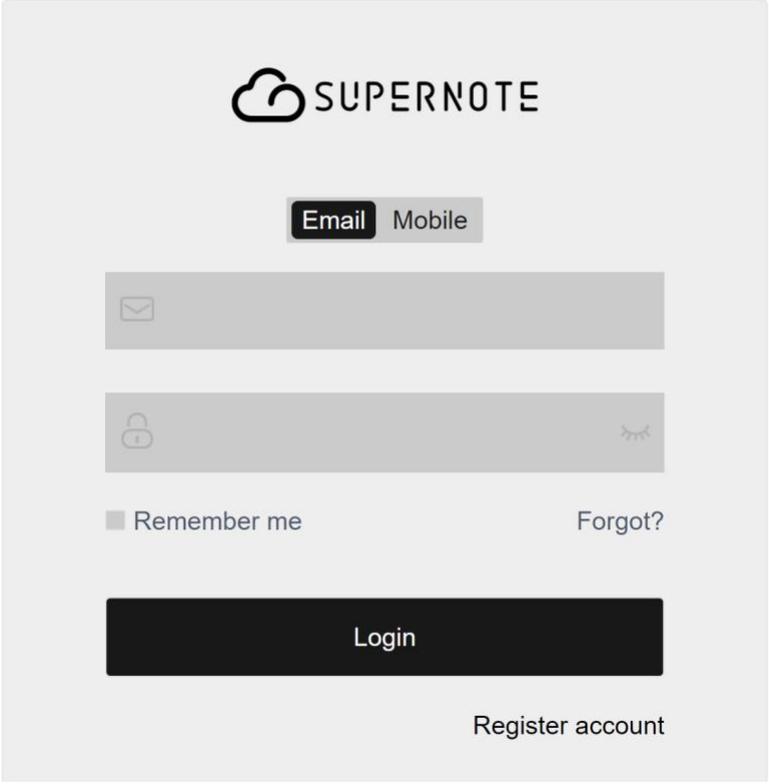
Supernote cloud is bound to your Supernote device with sole account. If you have registered the cloud service but not login on Supernote device, your cloud service is still not activated.

12.1.1 Register and login

- 1、 Open the following web page from PC:

<https://cloud.supernote.com>

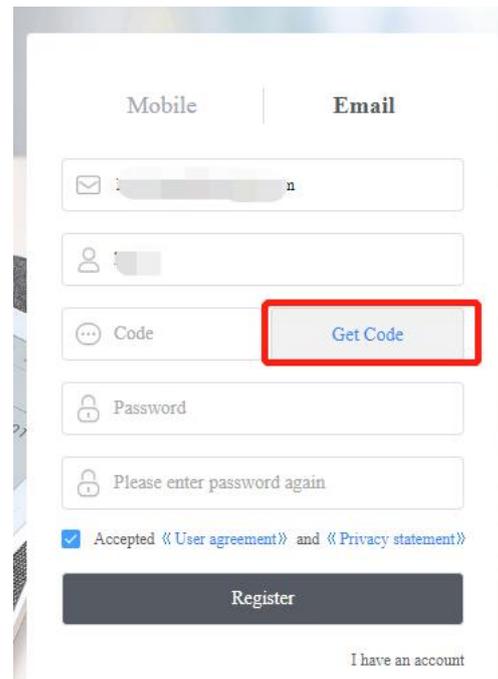
- If you have not registered an account, please click **“Register account”**



The image shows the Supernote login and registration interface. At the top, there is the Supernote logo (a cloud icon) and the text "SUPERNOTE". Below the logo, there are two tabs: "Email" (selected) and "Mobile". There are two input fields: the first is for the email address, with an envelope icon on the left; the second is for the password, with a lock icon on the left and an eye icon on the right to toggle visibility. Below the password field, there is a "Remember me" checkbox and a "Forgot?" link. A large black "Login" button is centered below the input fields. At the bottom right, there is a "Register account" link.

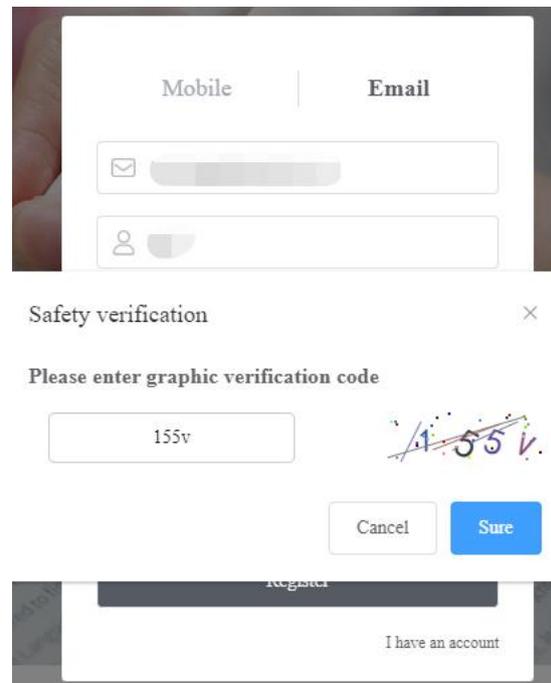
2、 Email and mobile phone number are available for registration

- Enter email address or mobile phone number
- Set a user name
- Click “**Get Code**”



The image shows a registration form with two tabs: 'Mobile' and 'Email'. The 'Email' tab is selected. The form contains the following fields and elements from top to bottom: an email input field, a user name input field, a 'Code' label next to a 'Get Code' button (which is highlighted with a red rectangle), a password input field, a 'Please enter password again' input field, a checked checkbox for 'Accepted « User agreement » and « Privacy statement »', and a dark 'Register' button. At the bottom right, there is a link that says 'I have an account'.

3、 Enter the graphic verification code and click “**Sure**”



The image shows a 'Safety verification' dialog box. It has a title bar with 'Safety verification' and a close button (X). The main text says 'Please enter graphic verification code'. Below this is an input field containing the text '155v'. To the right of the input field is a graphic verification code consisting of the numbers '155v' with colorful scribbles over them. At the bottom right of the dialog are two buttons: 'Cancel' and 'Sure'. Below the dialog, a portion of the registration form is visible, showing the 'Register' button and the 'I have an account' link.

4、 To continue on the registration page :

- Enter the verification code you just received from your mobile phone or email
- Enter the password twice
- Tick User agreement
- Click “**Register**”

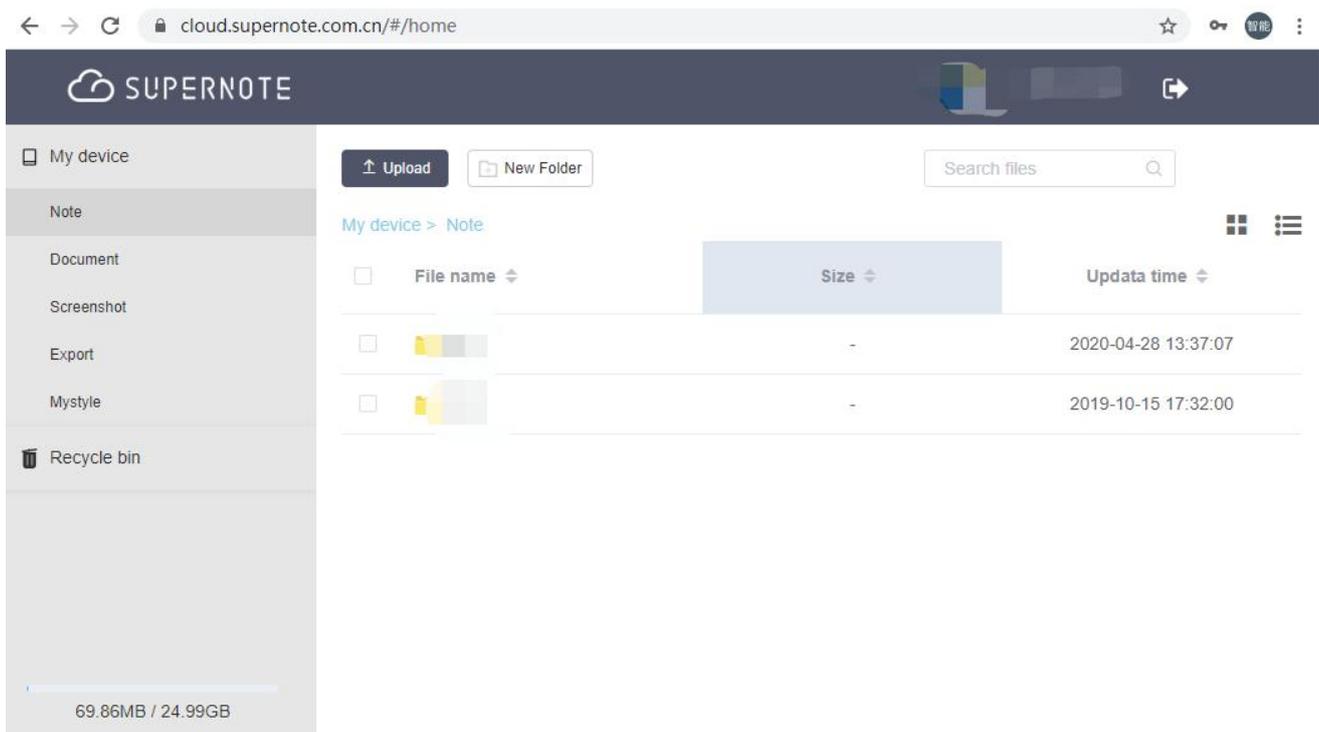
A screenshot of a registration form with two tabs: 'Mobile' and 'Email'. The 'Mobile' tab is selected. The form contains several input fields: a verification code field with '888999' entered and highlighted by a red box; a 'Get Code' button; two password fields with 'Password strength: Medium' displayed between them; and a checkbox labeled 'Accepted « User agreement » and « Privacy statement »' which is checked and highlighted by a red box. Below the form is a dark 'Register' button and a link 'I have an account'.

***Note : When registration from PC completes, you have to login from the Supernote device to activate your cloud service.**

12.1.2 Cloud service

Cloud provides the following main services.

- Organize files : create, rename, move, copy and delete files and folders
- Upload files : Files uploaded from PC to cloud can be synced to the device
- View files : The files and notes on device can be viewed and downloaded from cloud after synchronization



12.2 Supernote Partner App

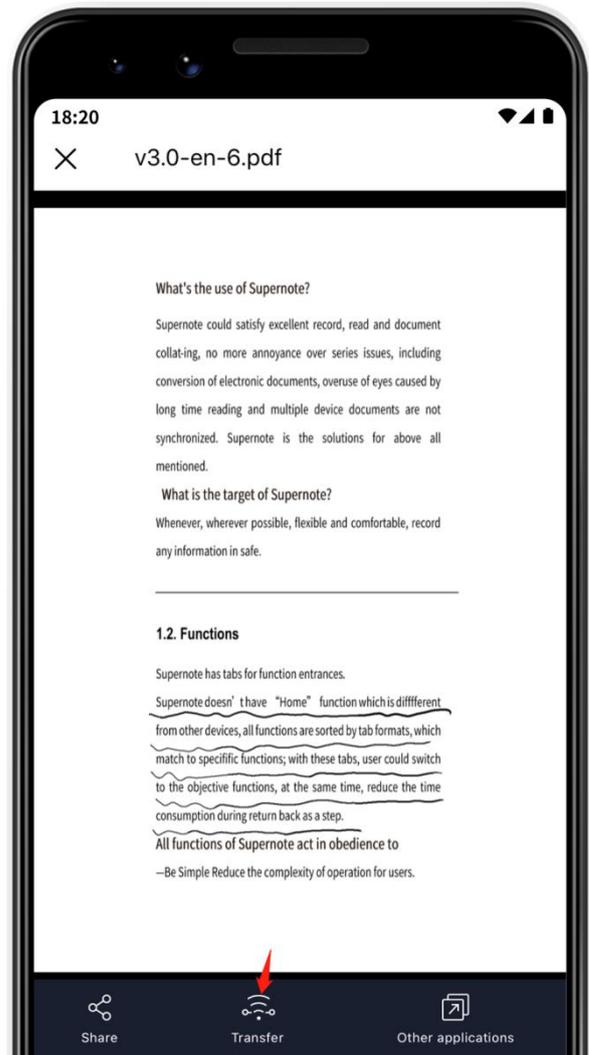
Supernote Partner is a partner application for Supernote devices. You can view the notes you write on your device, organize your documents, share and export your notes.

12.2.1 LAN transfer function

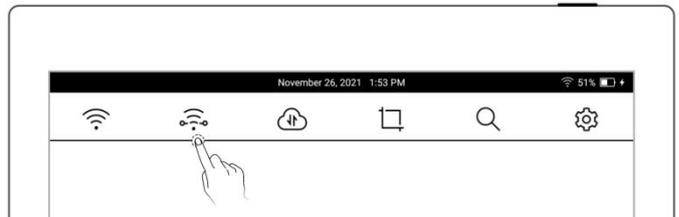
Direct transfer function of Supernote Partner App does not require registration. Files can be transferred between Supernote Partner App and your Supernote device which are connect to the same LAN.

- 1、 When receiving documents (PDF), you should choose **“Open in the other App”** and select **“Supernote Partner”**.

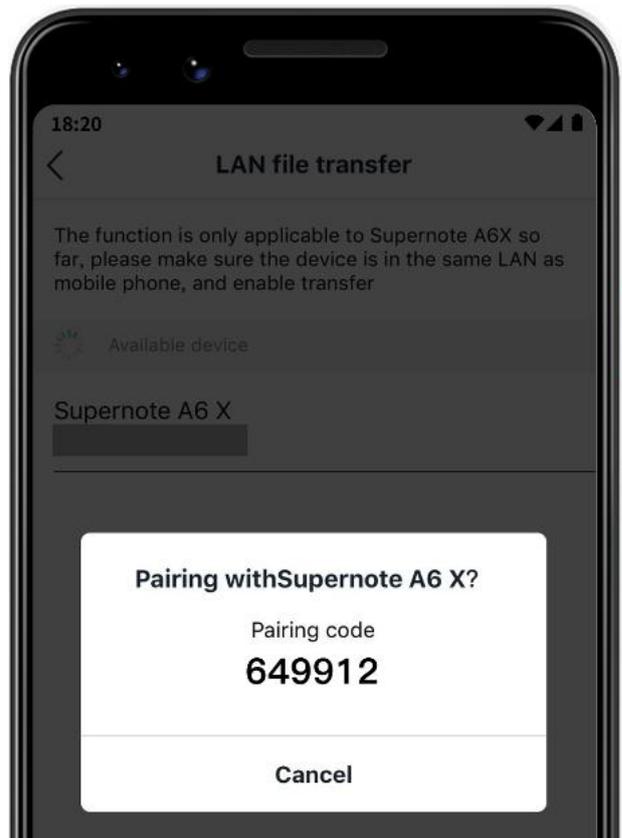
2、 The page jumps to the document which was opened in “Supernote Partner” and tap “Direct transfer” in the bottom.



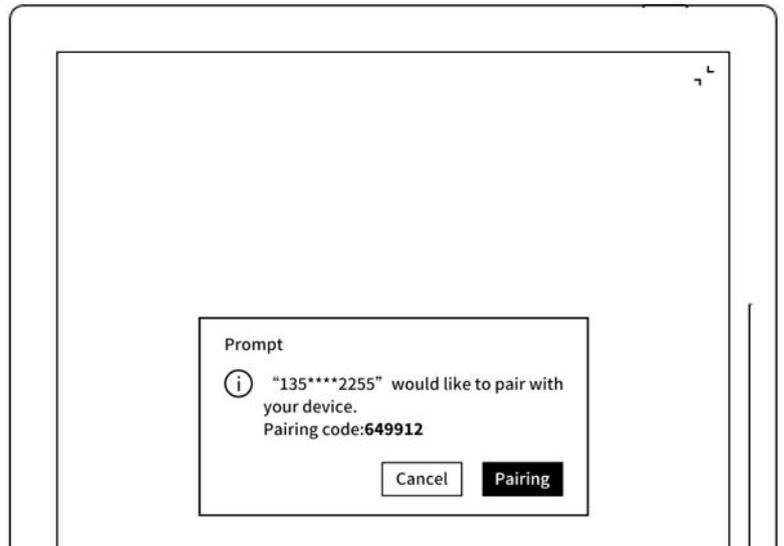
3、 Select the "direct transmission" function for the first time, the page will enter device search/pairing status, please make sure that the device and mobile phone APP are in the same LAN, and the direct transmission function of the device is turned on



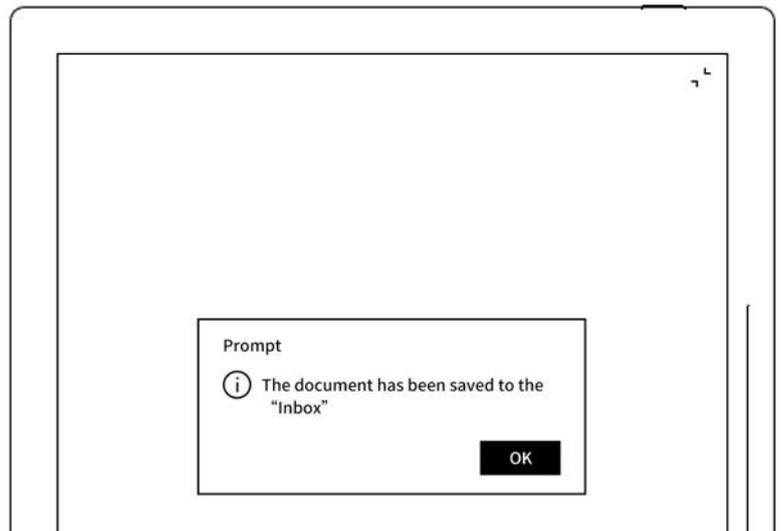
- 4、 Tap the name of your Supernote device in the list of searched devices and then a prompt will appear to provide a pairing code.



- 5、 Please check the pairing code showed in your Supernote device and tap “**Pairing**” if it is identical to that displayed in Supernote Partner App.
 - As soon as your Supernote Partner App and Supernote device are successfully paired, the App will start to transfer.

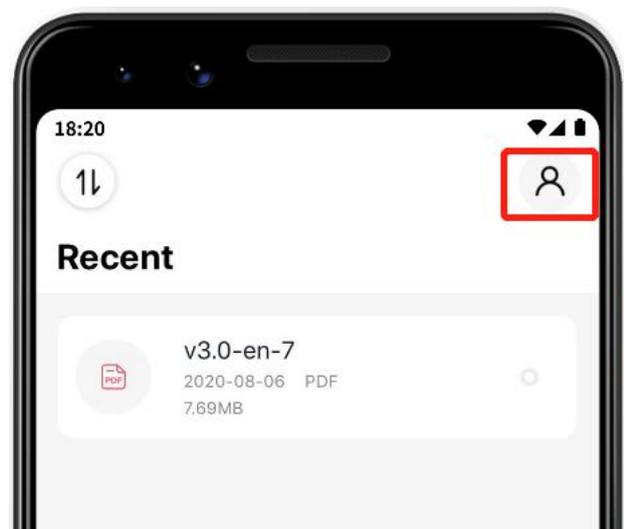


- 6、 After the transfer is finished, you can find the document in the “**Inbox**” of Supernote device.



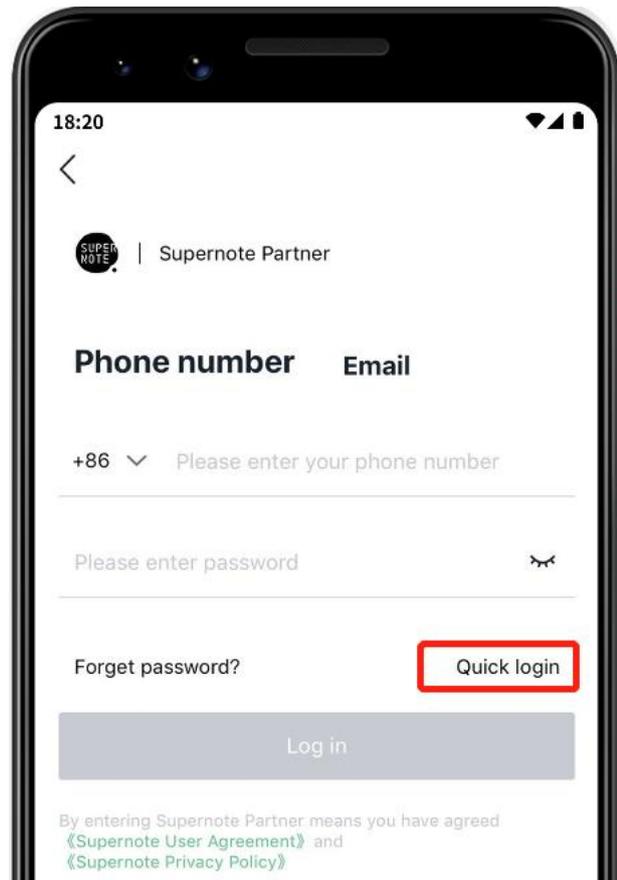
12.2.2 Quick login on Mobile APP

- 1、 Open Supernote Partner APP on your mobile device. The default page is “**Recent**” page, tap the icon “” on the top right corner.



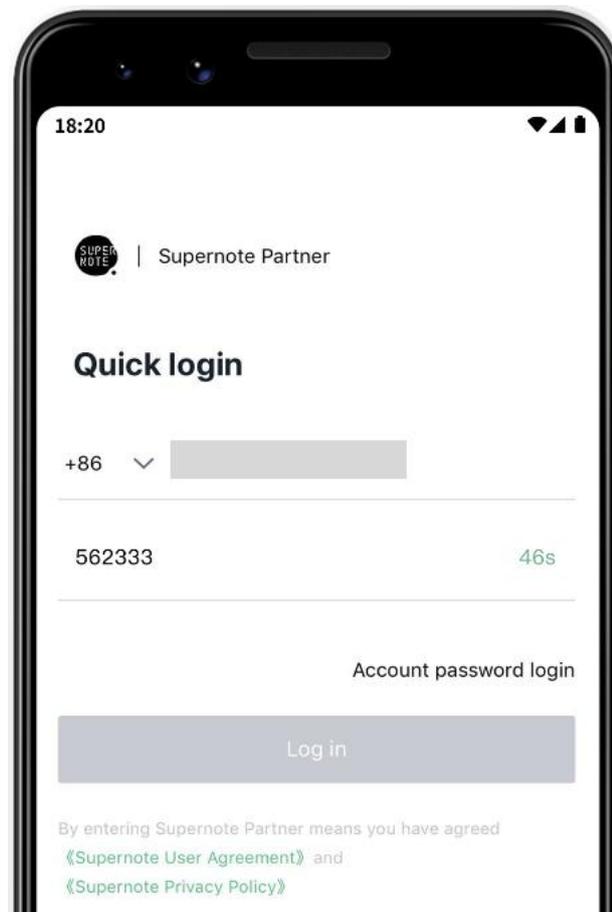
2、 Tap the avata to enter the login page

- Tap “Quick login”



3、 Enter your mobile phone number

- Tap “Get code”
- Enter verification code you have just received
- Tap “Login”



4、 Set up password (if the account has registered already, this step will be skipped and login directly)

- Enter the password twice



5、 Please use the registered account to login on Supernote device

- Tap “**Device registration completed**”
- It will jump to the login page (Use your account and password to login)



***Note : After registered from APP, you have to login from the Supernote device, and then the cloud service will be activated.**

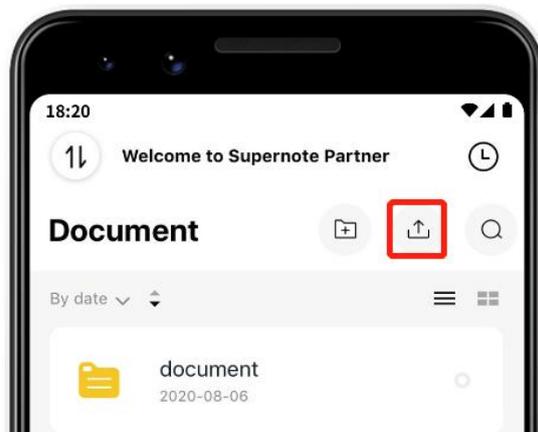
12.2.3 APP main functions

Open the Supernote Partner APP and login.

➤ Upload file

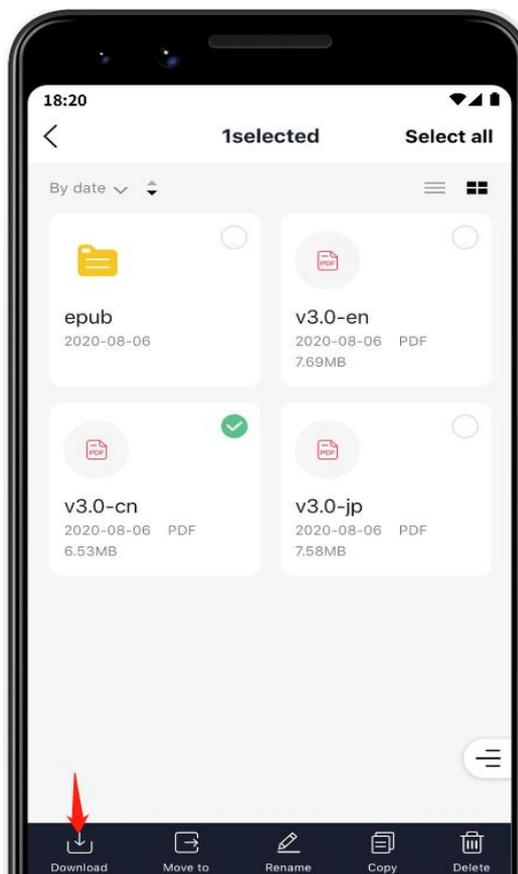
Documents in the mobile phone can be upload to Supernote Cloud and then synchronized to Supernote device.

- Tap “” and choose the file in mobile phone to be uploaded.



➤ Download file

Files listed in the APP can be selected and download to the mobile phone and saved locally; you can organize these files by using APP as well.

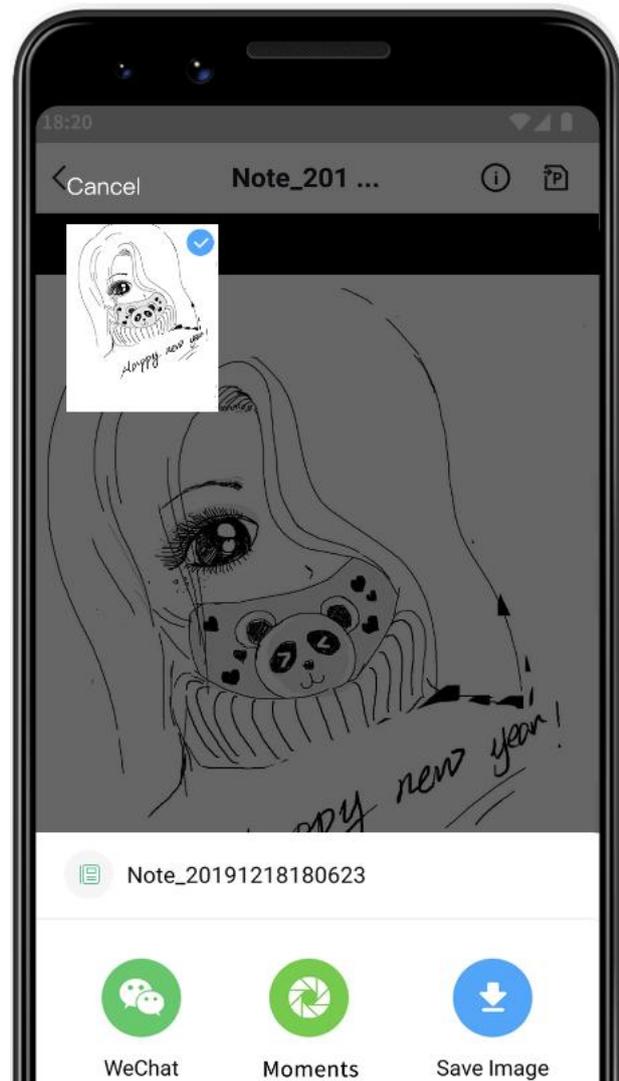


➤ View and share note

Tap a note file in the Note directory to open it. Currently, only notes in the format of PDF and PNG can be exported and shared; tap “ / ” in the upper right corner to switch the format of notes to be exported and shared.

- Tap “” under the file to share the currently viewed note format

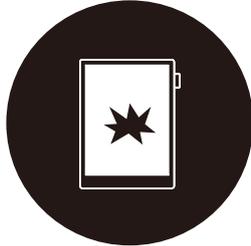
(Currently, notes can only be shared via Wechat and more apps will be supported in future versions of software)



***Note: Currently, only notes can be shared when viewing. This function is not applicable to Documents and files in other directory.**

Chapter 13 Safety

Fragile, No Extrusion



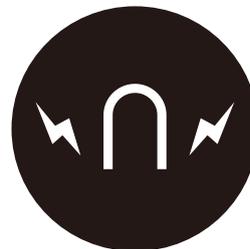
No Unauthorized Disassembly



Keep Dry



Away from Strong Magnetic and
Electrostatic Field



- Supernote Pen is only used for Supernote device with FeelWrite film
Please do not use on other devices to avoid scratch or damage
- Screen is fragile, keep away from extrusion, bump, drop sharps
- Keep away from strong magnetic and electrostatic fields to avoid any potential damage
- Please do not disassemble the device, warranty only provided by professionals
- Please keep away from severe environments, such like high/low temperatures, dry, humidify, smoke and dust
- Do not disassemble, crash, and squeeze Lithium-Ion battery keep away from fire and heat
- The device is not waterproof, please avoid water and other liquids
- The Company shall not be liable for damage or deletion of in-flight data due to personal abnormal operation or other unexpected circumstances, neither any indirect loss

Chapter 14 FAQ and Troubleshooting

Q: How to create customized note templates?

A:

➤ Requirements:

1. Paper size : 1404px*1872px
2. Image format : PNG only
3. Image name should not contain special characters (e.g. \ / : * ? " < > | .)

Note: In order to show better effect, we suggest not to apply large grey area in this image, no optionally change of image or rename of file.

4. Copy and paste the saved image to /MyStyle directory of Supernote disk. The custom templates are to be found from the templates list of Supernote
-

➤ **Method :**

Method 1 : You can use the drawing software to create on your PC (e.g. Photoshop, PS version is CC2017).

- 1、Click “File”->”New”, to set width, height, resolution ratio, color mode and background



- 2、After setting canvas, draw the template according to personal preferences
-

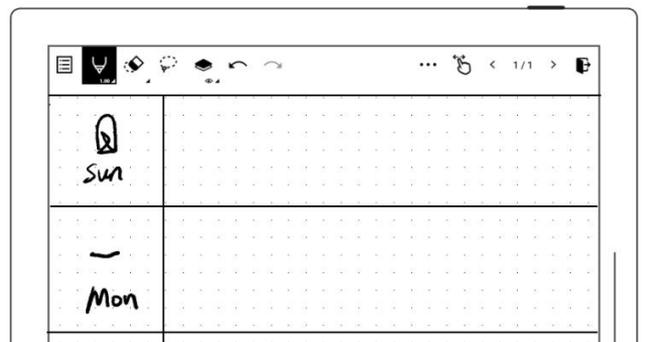
3、Click“**File**”->“**Save**” to save the file in PNG format to relevant folder



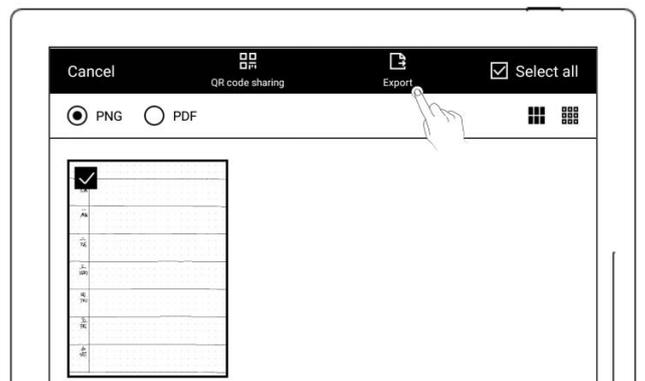
4、Copy and paste the saved image to “**MyStyle**” directory of U disk. The custom templates are to be found from the templates list of Supernote

Method 2: You can sketch directly on Superote device.

- 1、 Create a new Note file, and draw a template



- 2、 Export it with PNG format



- 3、 Find the exported file in the “**Export**” directory and copy/move it to the “**Mystyle**” directory.

Q: How to import document customized fonts

A:

1. Connect Supernote device and PC via USB, create a folder named “**fonts**” under Document directory, then put the fonts to be imported under this folder.

2. Tap "Aa", click the pull-down box to view and select the imported font(s).

Note: You can also create a "**fonts**" folder under Document on Supernote cloud or Supernote Partner APP, and import fonts to Supernote device by synchronization.

Q: How to get Supernote Partner APP?

A: You can search Supernote Partner Google Play and App Store, or download it directly from <https://supernote.com>

➤ Android phone



➤ iphone



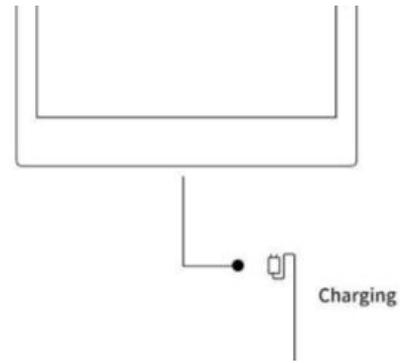
* Stay tuned for the continuous update of the APP.

Q: What should I do when the device freezes or fails to boot?

If the display freezes or not respond to touch or stuck when the device is on, please try following methods:

- If the device cannot be turned on or gets stuck when you are trying
-

- Connect the device to USB charger to charge



-
- Waiting for few minutes, you should be able to see Supernote logo on screen or boot progress bar of startup, and you can see the LED flash on the top status bar

***Note: If you do not see the boot screen within half an hour, please carefully check the socket of device, the USB cable and the power adapter. Make sure that all equipment is firmly connected, free of debris and not damaged. You may try other USB Type-C cables or different power charger.**

➤ If the screen freezes or does not respond to touch

- Please try forced reboot. Long-press the power button over 8 seconds, then release, then press 8 seconds again until the SUPERNOTE logo appears

***Note: Forced rebooting the device will not erase the data you saved.**

If above methods cannot help to solve your problem, please contact Supernote Customer Service.

Q: How to eliminate afterimages on note pages or display screen?

A : Since afterimage on E-Paper Display is a normal phenomenon, please use refresh function by sliding sidebar from bottom-up to clean afterimages of screen anytime you like.

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We have made every effort to ensure the accuracy of the information in this manual.

Availability of the functions and features described here may change in the future.